



City County Insurance Services (CIS) is pleased to announce that our Rx program for CIS' Workers' Compensation members is now electronic. The electronic Prescription Drug Program is an enhanced member service benefit for your entity and your injured worker. The program is administered by Medical Services Company (MSC), a national leader in the delivery of medical products and pharmacy services. Through MSC, CIS can offer discount pricing, as well as quick and convenient access to needed medications for your injured worker.

Benefits for Members include:

- ✓ Cost Containment
- ✓ Prescription discounts
- ✓ Improved claims management
- ✓ Drug Utilization Review

Benefits for Injured Workers include:

- ✓ Immediate access to necessary medications
- ✓ No out-of-pocket expenses
- ✓ Home Delivery Pharmacy Service

How the program works:

At the point of injury, the employee's supervisor provides the worker with an 801 claim form, along with a "Letter of Intent" (see attached).

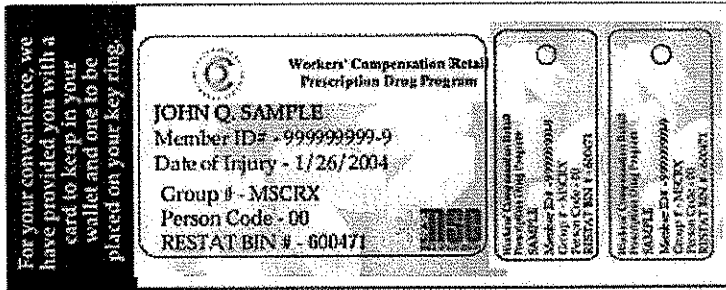
The Letter of Intent is part of the added benefit of MSC's "First Choice Rx Program", allowing the injured worker to immediately fill their injury related prescription with no out-of-pocket expense.

The employee provides the completed Letter of Intent to their pharmacy. The pharmacy contacts MSC for the billing information and issues the first fill of the workers prescription. For added convenience a partial list of the common participating pharmacies has been listed on the letter of intent. More than 90% of pharmacies participate in this program including local pharmacies and chains such as Walgreen's, Fred Meyer's, Bi-Mart, and Rite Aid. However, if a local pharmacy is not found on the letter, the employee can visit MSC's website, www.medservco.com, to do a pharmacy search, by clicking on the "Find A Pharmacy" link located on the bottom right hand side of their homepage.

The billing information provided to the pharmacy is valid until midnight of the day issued. By using the Letter of Intent, the injured worker will be able to obtain seven days of medication to allow time for the claims adjuster to determine if the claim will be accepted.

Once CIS accepts the claim, MSC is automatically alerted and will place an automated phone call to injured worker's house to inform the worker about the MSC

pharmacy program and when to expect their prescription drug card (see photo).



The phone call will also provide the worker with a list of the three closest participating pharmacies in their area. The worker also has the option to choose an alternate pharmacy if their preferred pharmacy is not among the three listed.

Once the worker receives the prescription card, they can then refill their approved prescription at any of 600+ MSC participating pharmacies located in Oregon, or choose to have their prescription filled via mail-order and delivered to their home. Please note that if CIS determines that the claim is not accepted, MSC will assume the cost of the filled prescription.

CIS will communicate with MSC to provide prescription approval; MSC will review the worker's case to manage drug interactions, utilization, and cost and provide ongoing activity reports to CIS. Once the claim has been closed, MSC will automatically disable the prescription card.

If you have additional questions regarding the electronic Prescription Drug Program, please contact your WC claims adjuster at (800)922-2684 as follows:

Susan Lavier ext. 4881, direct 503-763-3881

