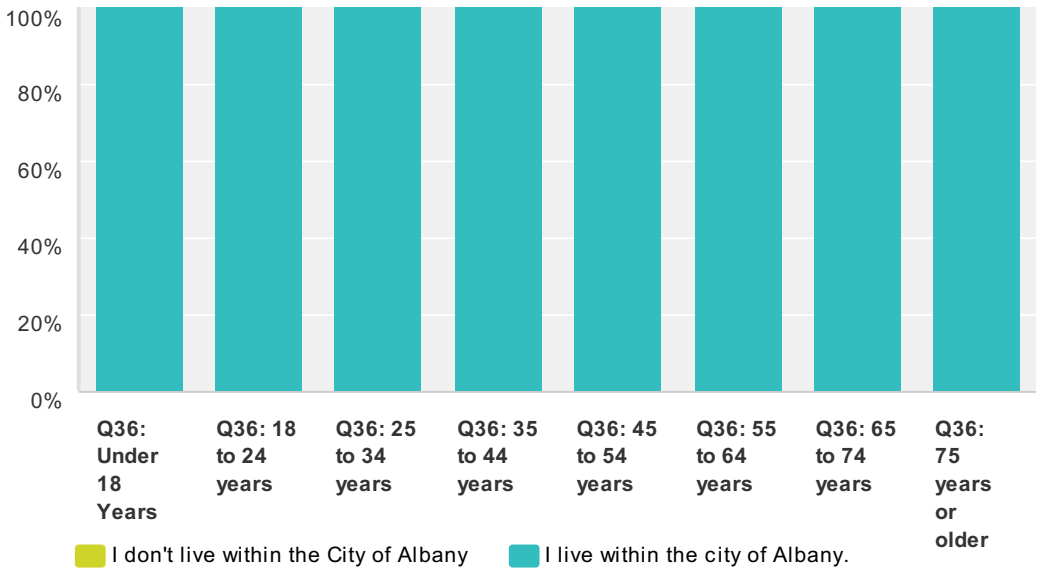
Q1 If you do not live in the city of Albany, we appreciate your interest but ask that you not fill out this survey. This particular survey, much like other citizen surveys conducted nationally, is specifically configured for people who live within the city limits.

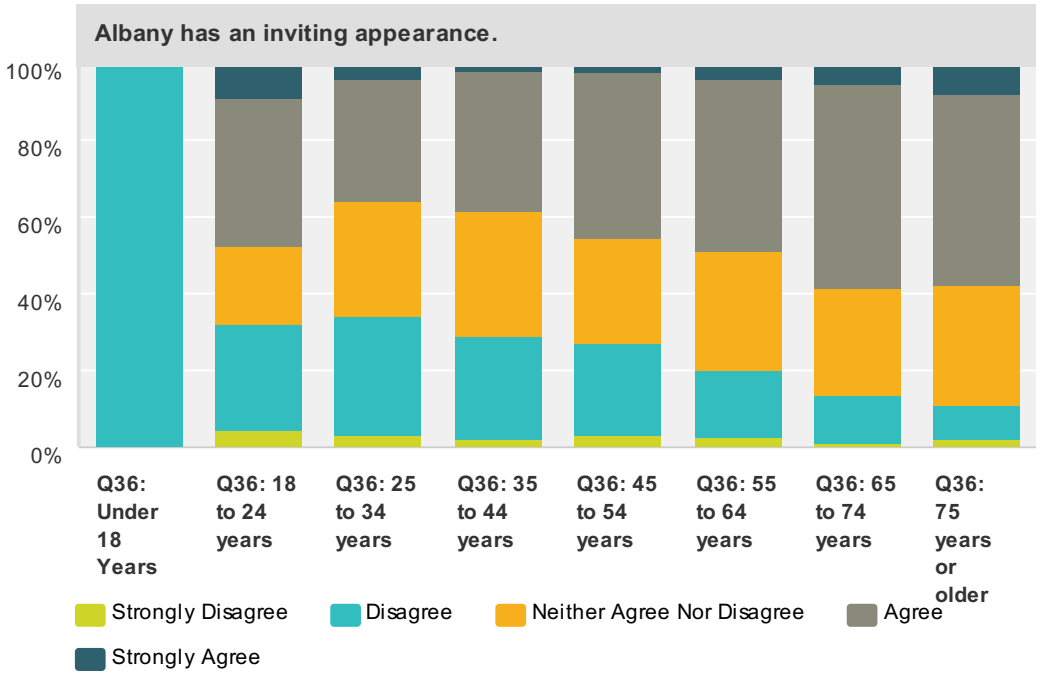
Answered: 1,524 Skipped: 0

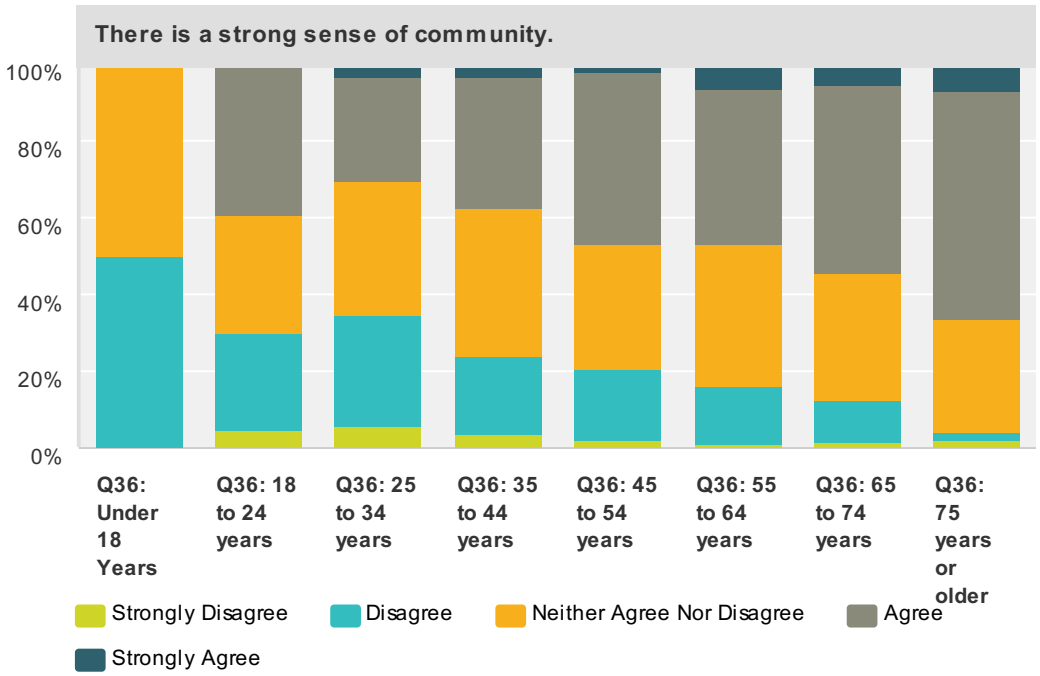


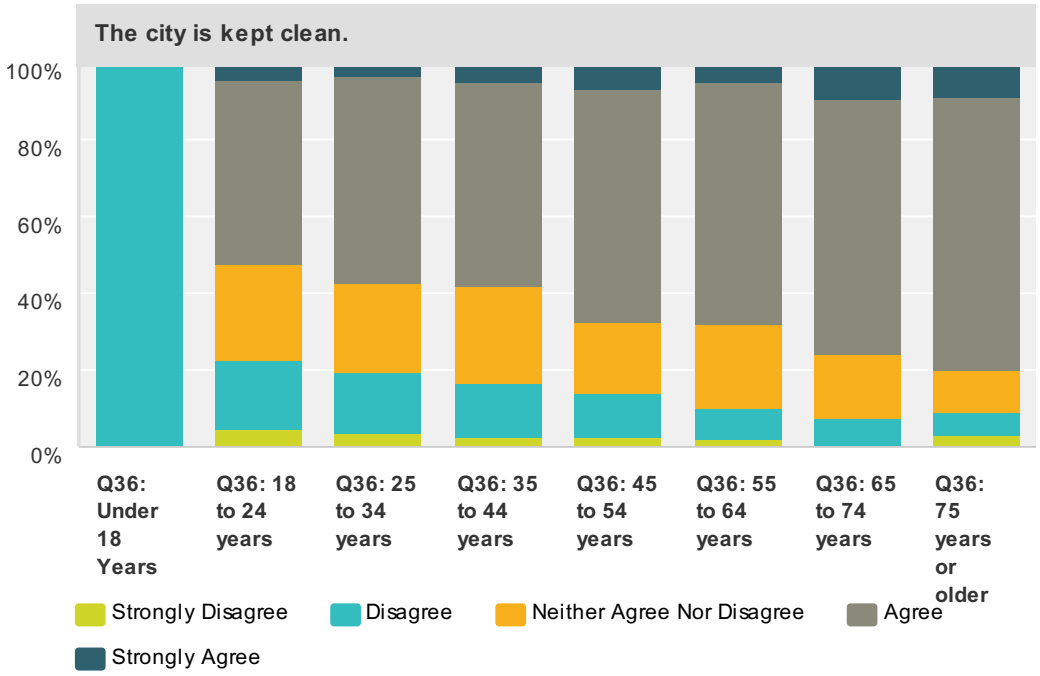
	I don't live within the City of Albany	I live within the city of Albany.	Total
Q36: Under 18 Years	**0%** 0	**100%** 2	2
Q36: 18 to 24 years	**0%** 0	**100%** 44	44
Q36: 25 to 34 years	**0%** 0	**100%** 181	181
Q36: 35 to 44 years	**0%** 0	**100%** 274	274
Q36: 45 to 54 years	**0%** 0	**100%** 271	271
Q36: 55 to 64 years	**0%** 0	**100%** 347	347
Q36: 65 to 74 years	**0%** 0	**100%** 305	305
Q36: 75 years or older	**0%** 0	**100%** 100	100
Total Respondents	0	1524	1524

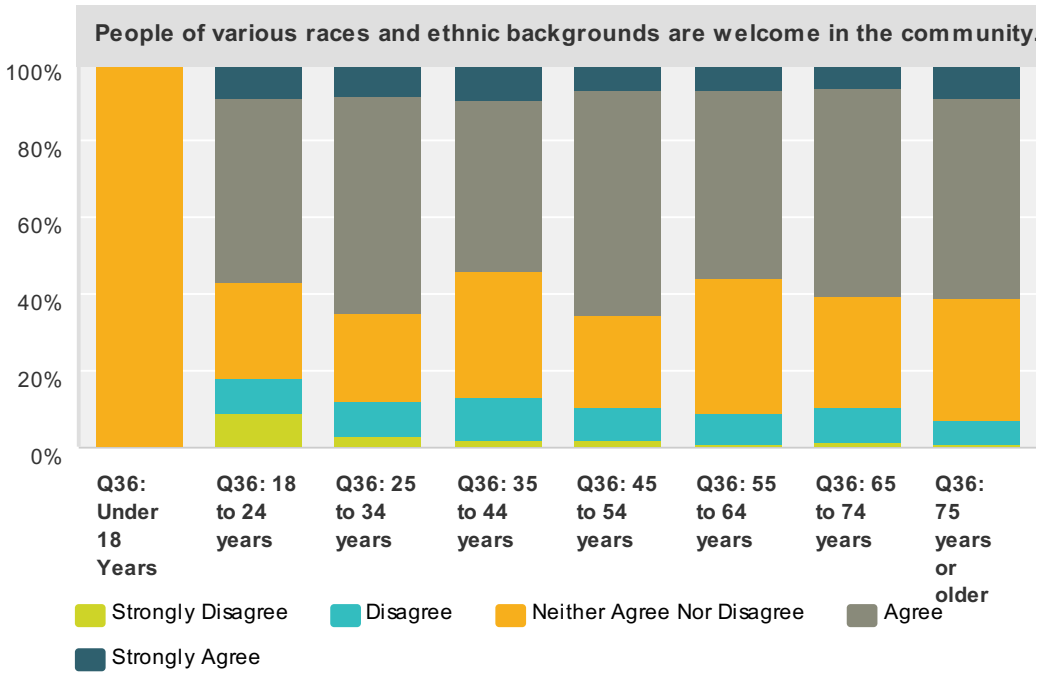
Q2 Please let us know how strongly you agree or disagree with the following comments about Albany:

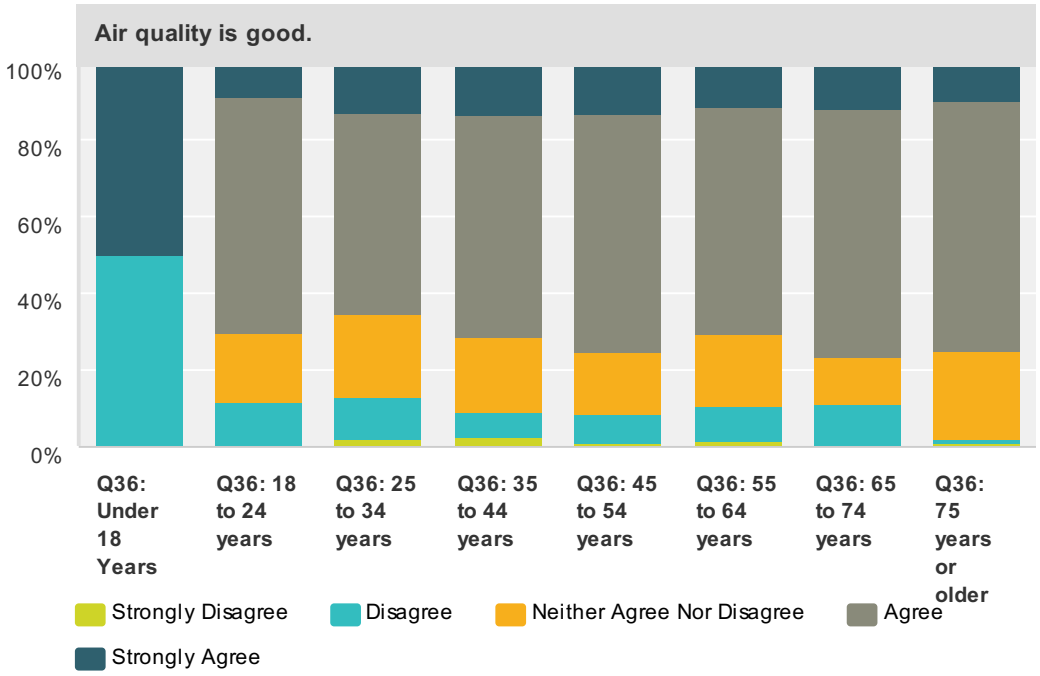
Answered: 1,519 Skipped: 5

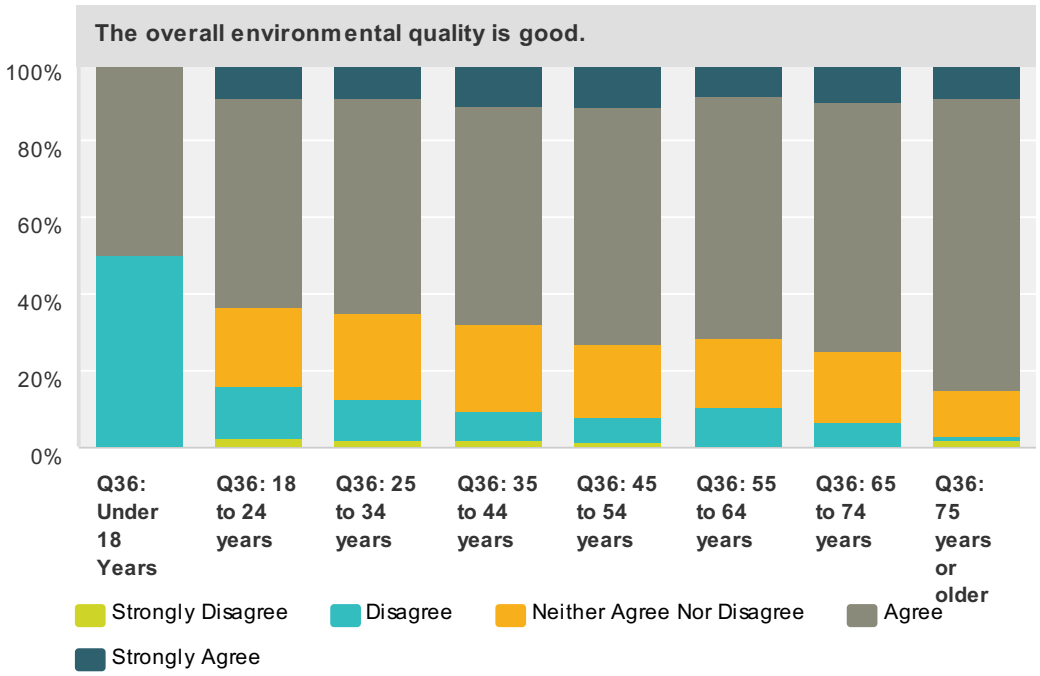


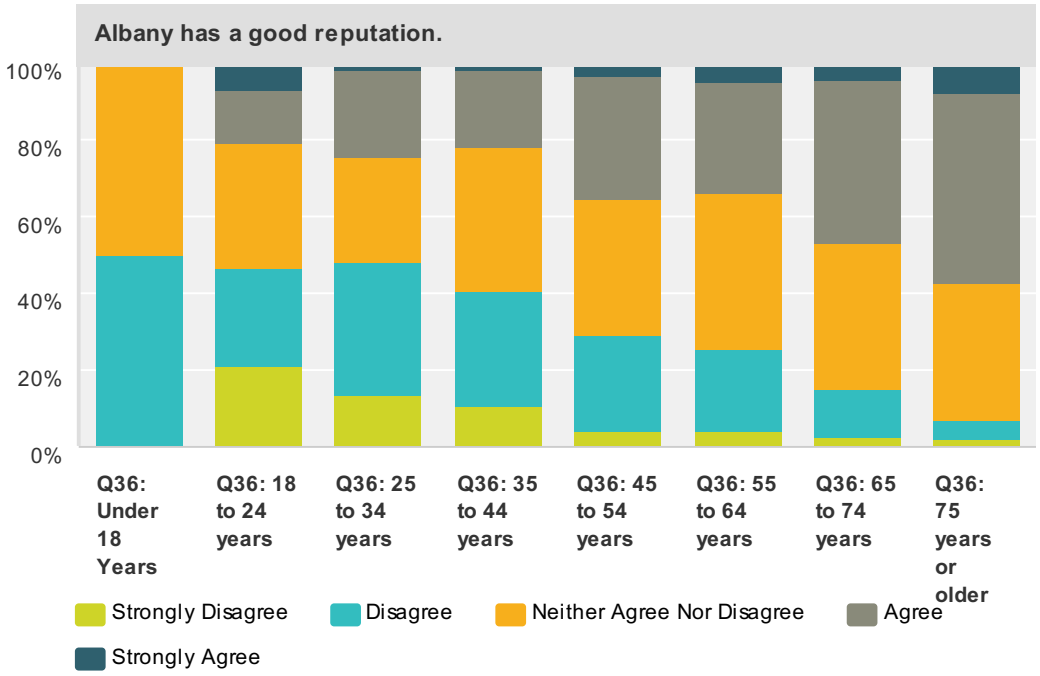



The city is kept clean.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree


People of various races and ethnic backgrounds are welcome in the community.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree

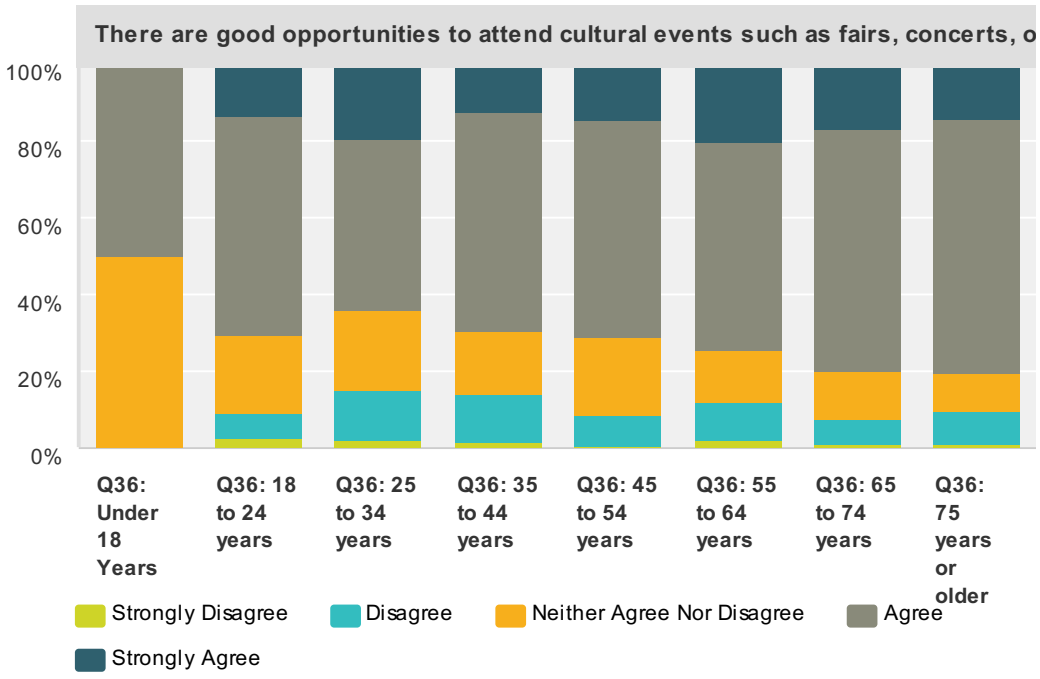

Air quality is good.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree

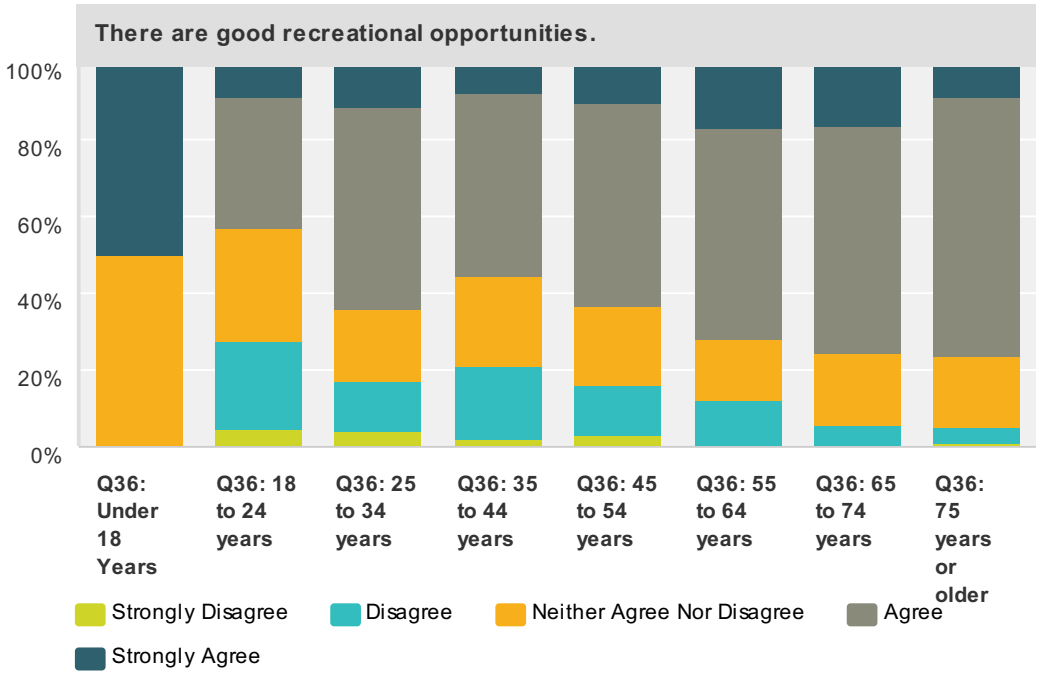

The overall environmental quality is good.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree

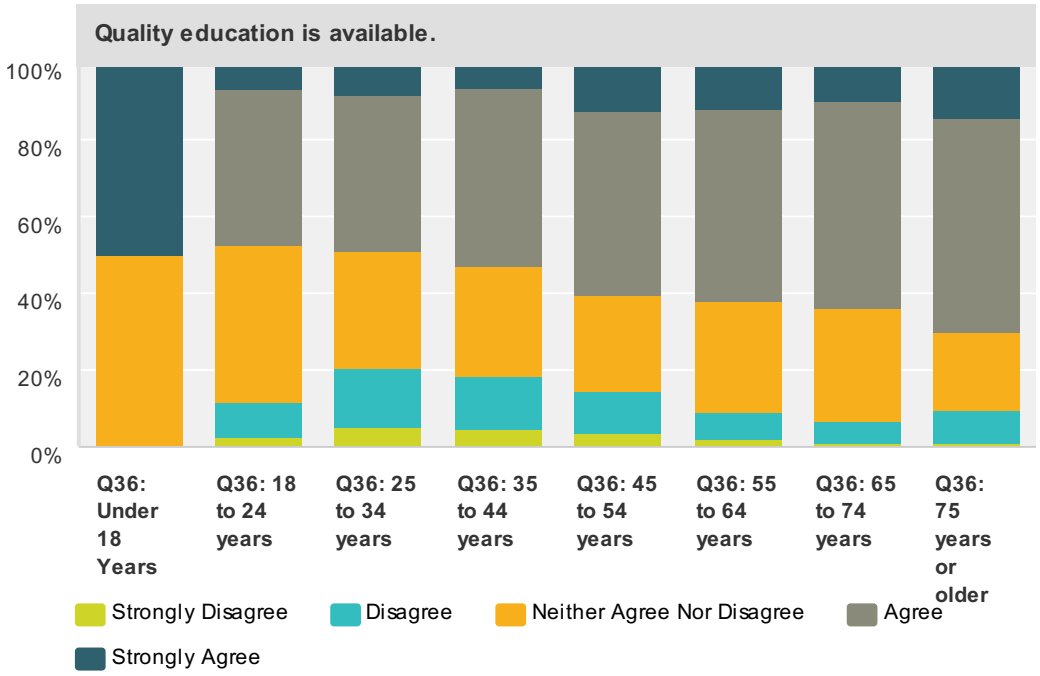

Albany has a good reputation.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree

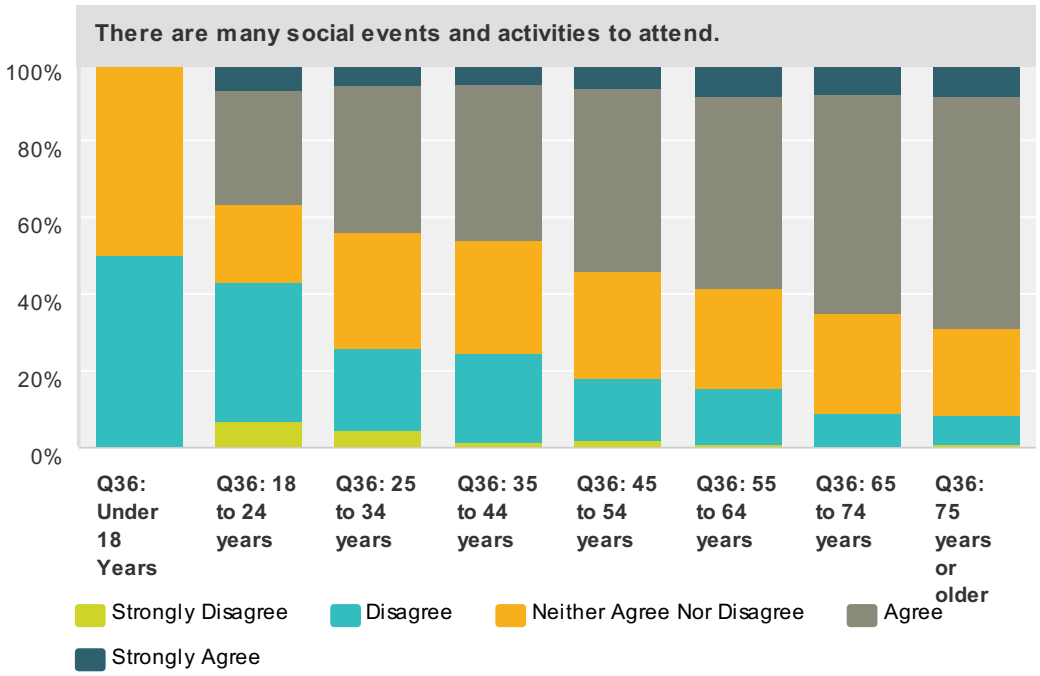
Q3 Please let us know how strongly you agree or disagree with the following comments about events and activities in Albany:

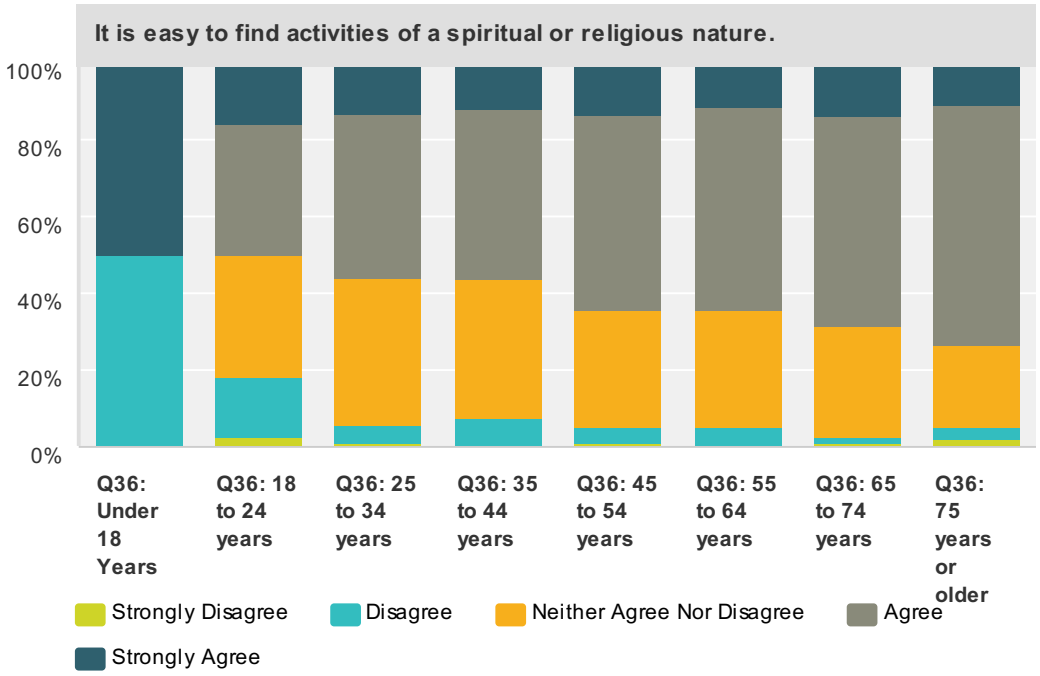
Answered: 1,511 Skipped: 13

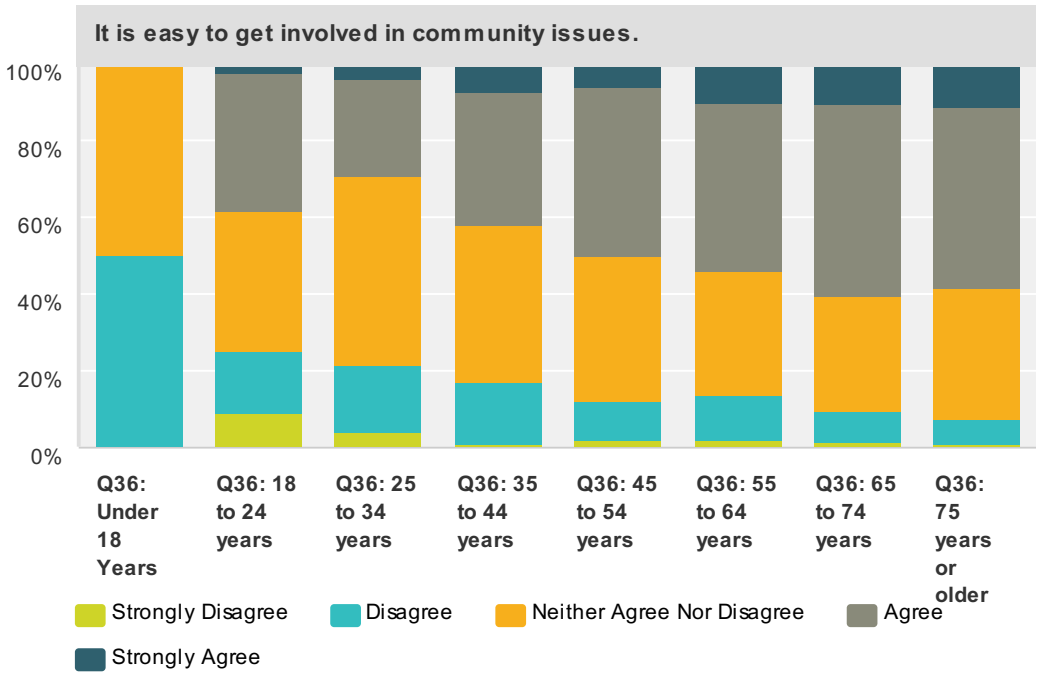


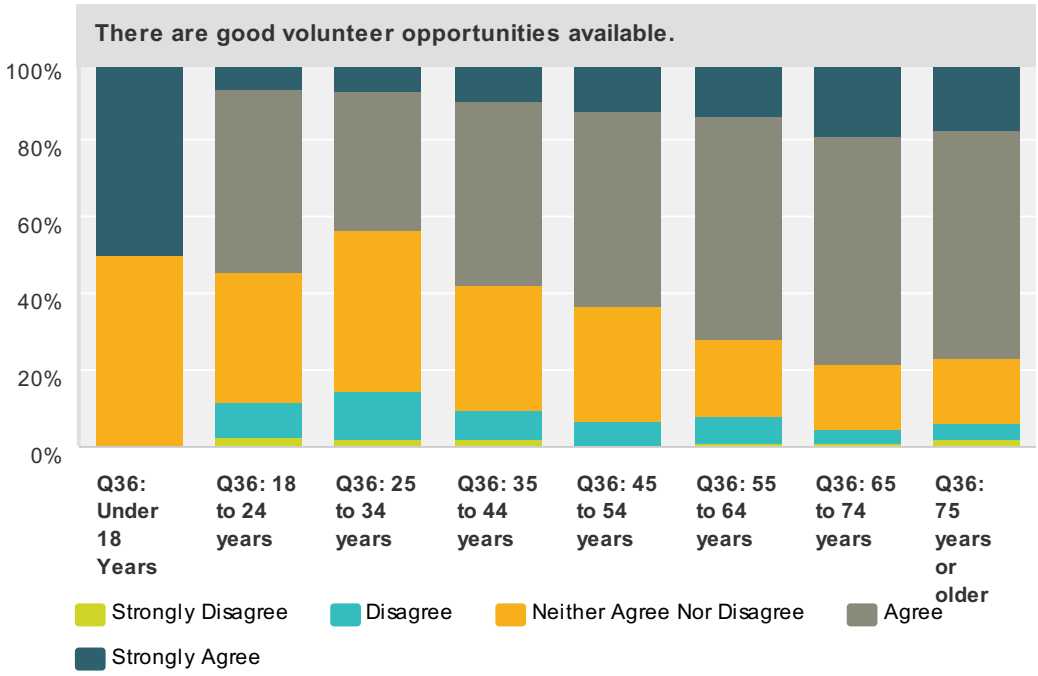



Quality education is available.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree


There are many social events and activities to attend.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree

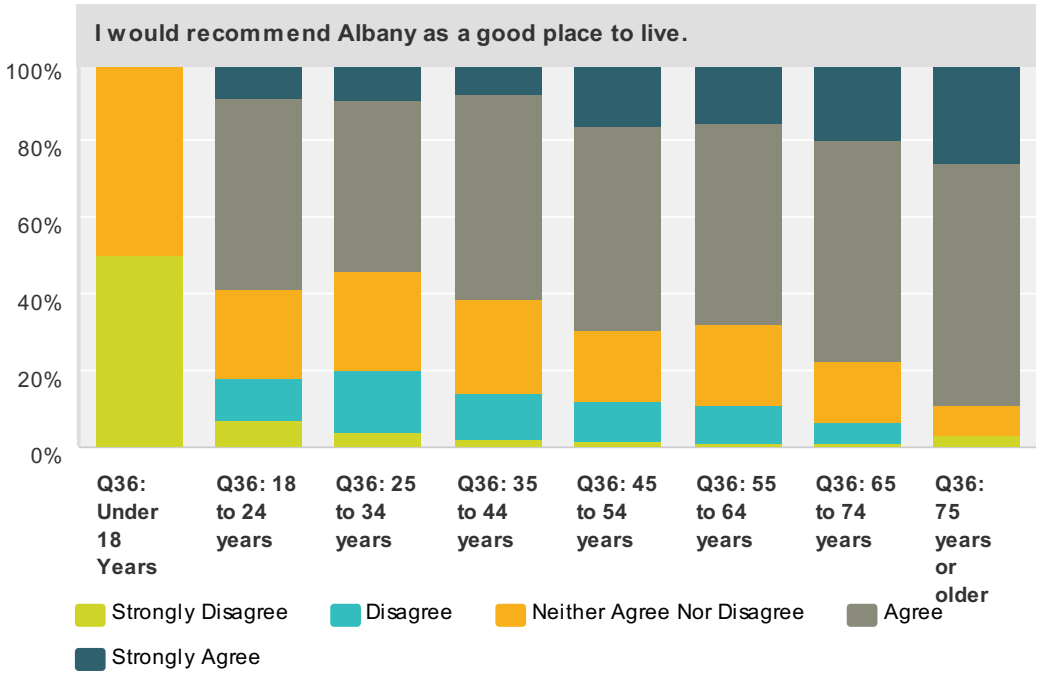

It is easy to find activities of a spiritual or religious nature.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree

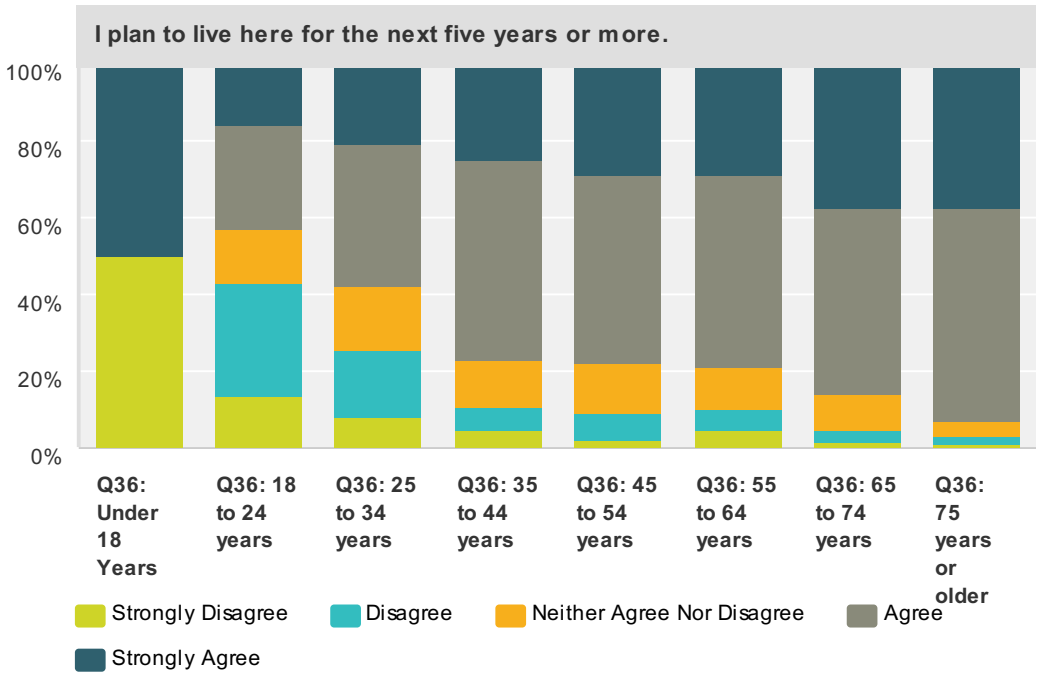

It is easy to get involved in community issues.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree


There are good volunteer opportunities available.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree

Q4 Please let us know how strongly you agree or disagree with the following statements about living in Albany:

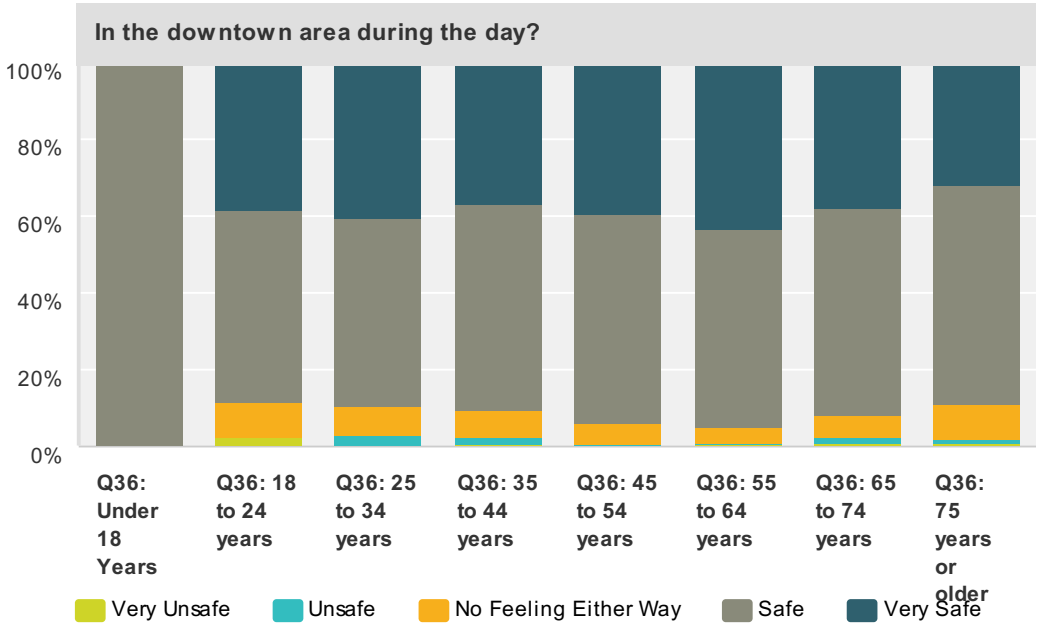
Answered: 1,523 Skipped: 1

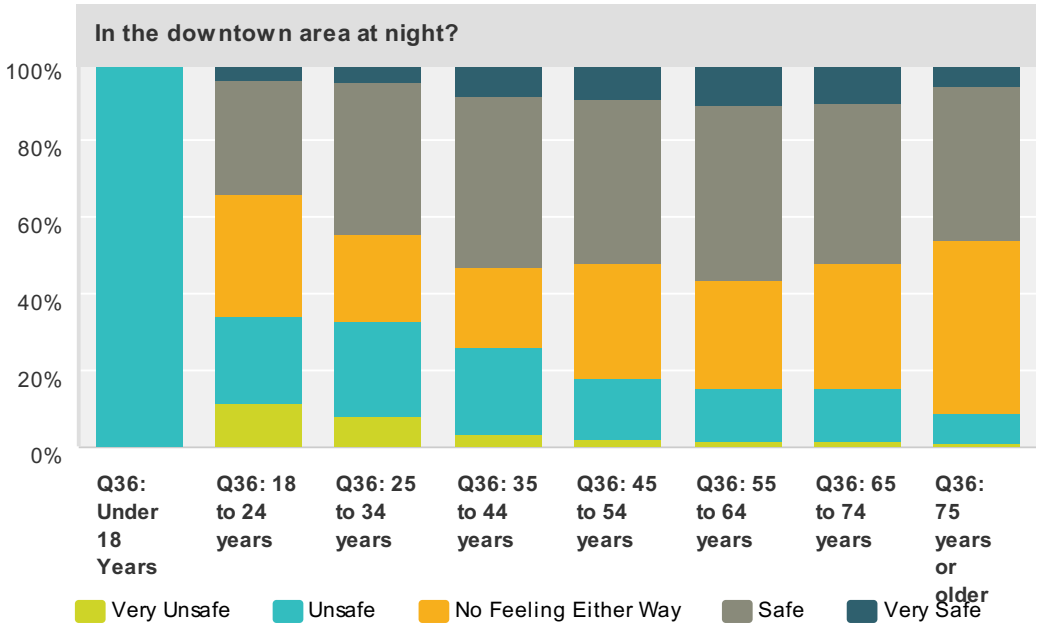


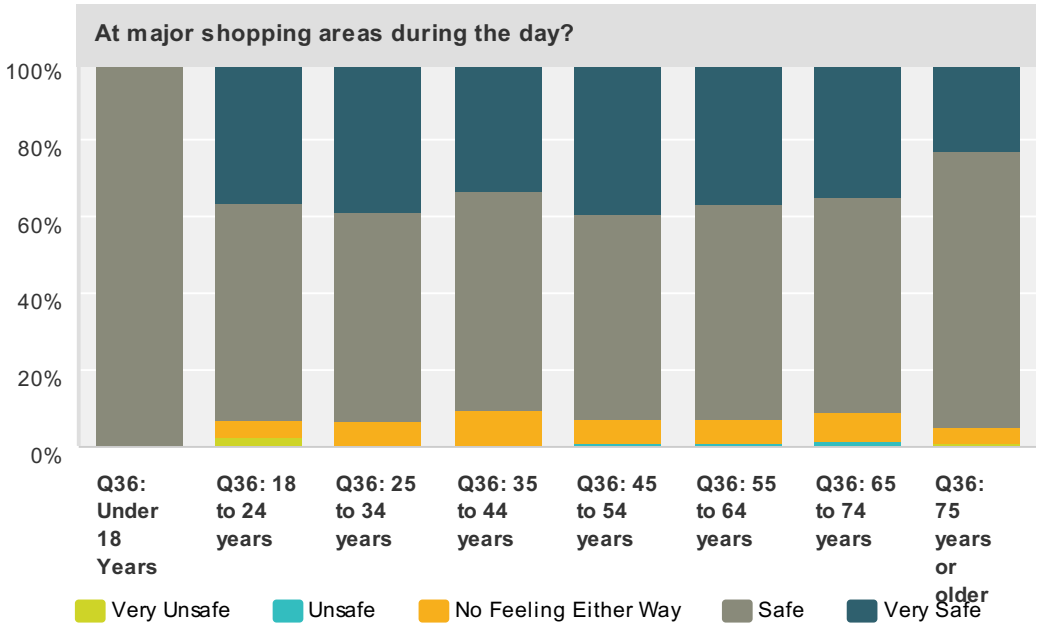


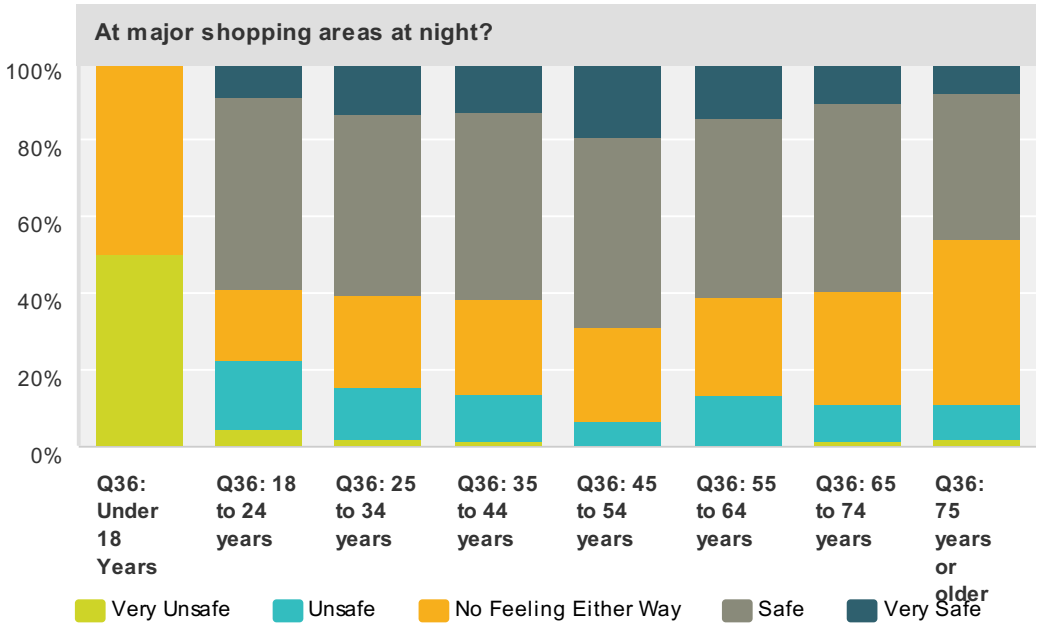
Q5 Tell us about how safe you feel in the community:

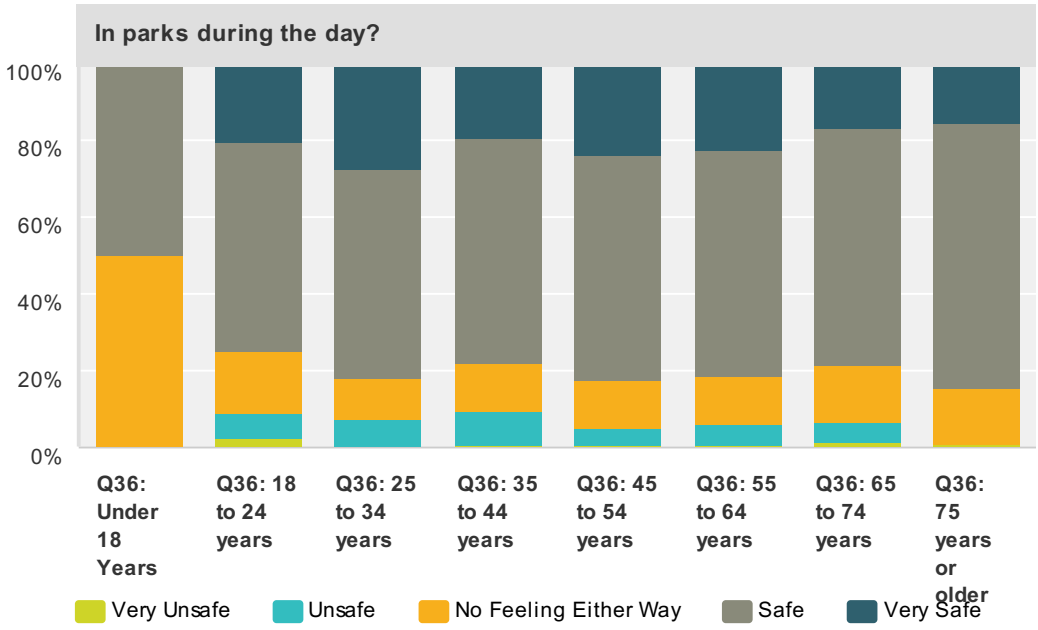
Answered: 1,521 Skipped: 3

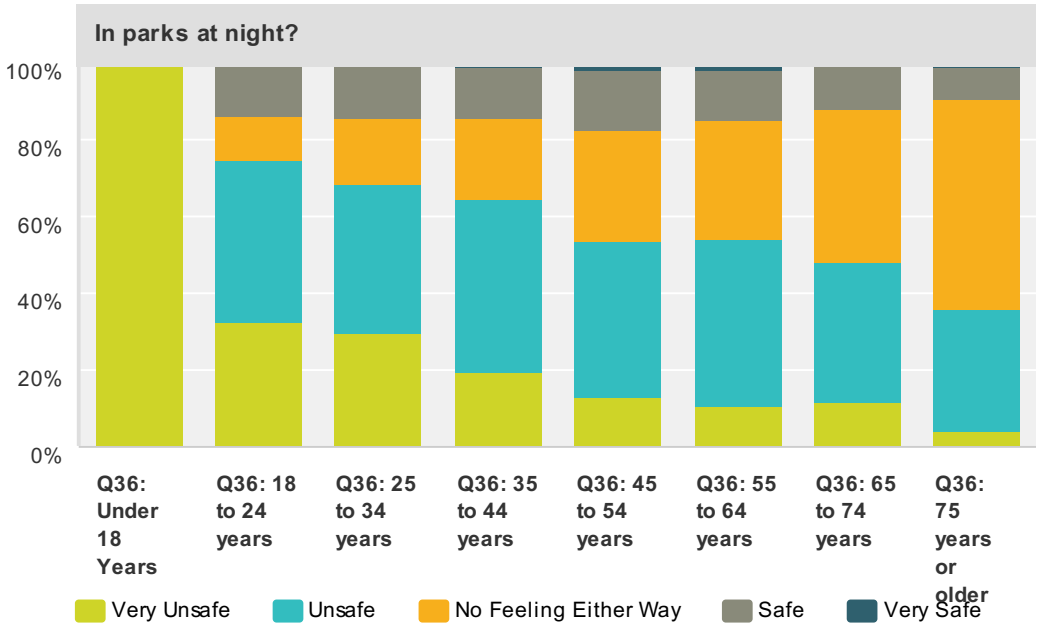





At major shopping areas during the day?
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Very Unsafe
Unsafe
No Feeling Either Way
Safe
Very Safe

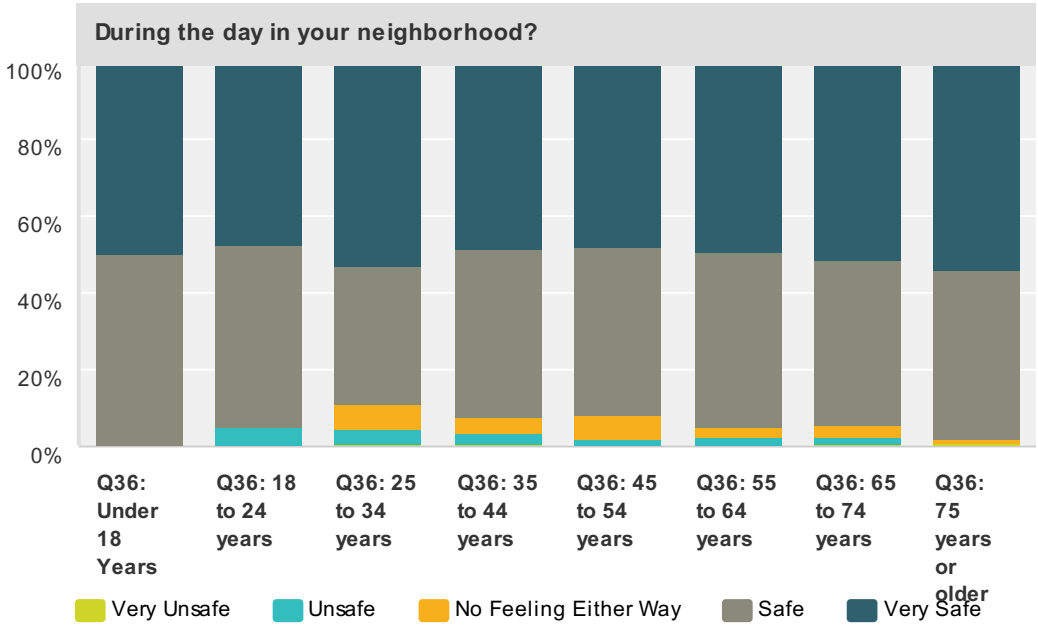

At major shopping areas at night?
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Very Unsafe
Unsafe
No Feeling Either Way
Safe
Very Safe

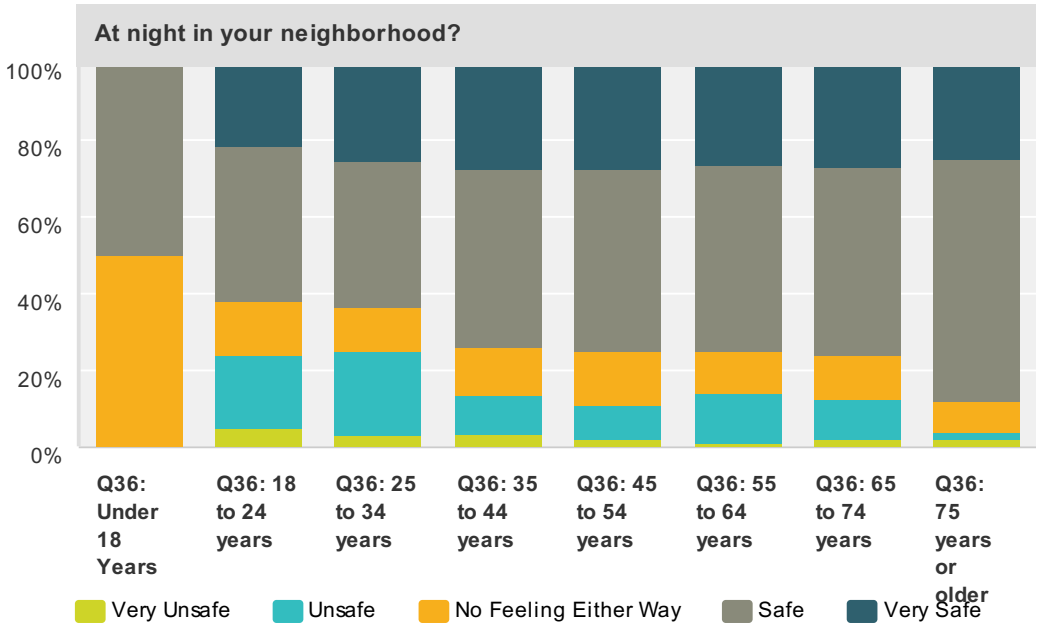

In parks during the day?
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Very Unsafe
Unsafe
No Feeling Either Way
Safe
Very Safe

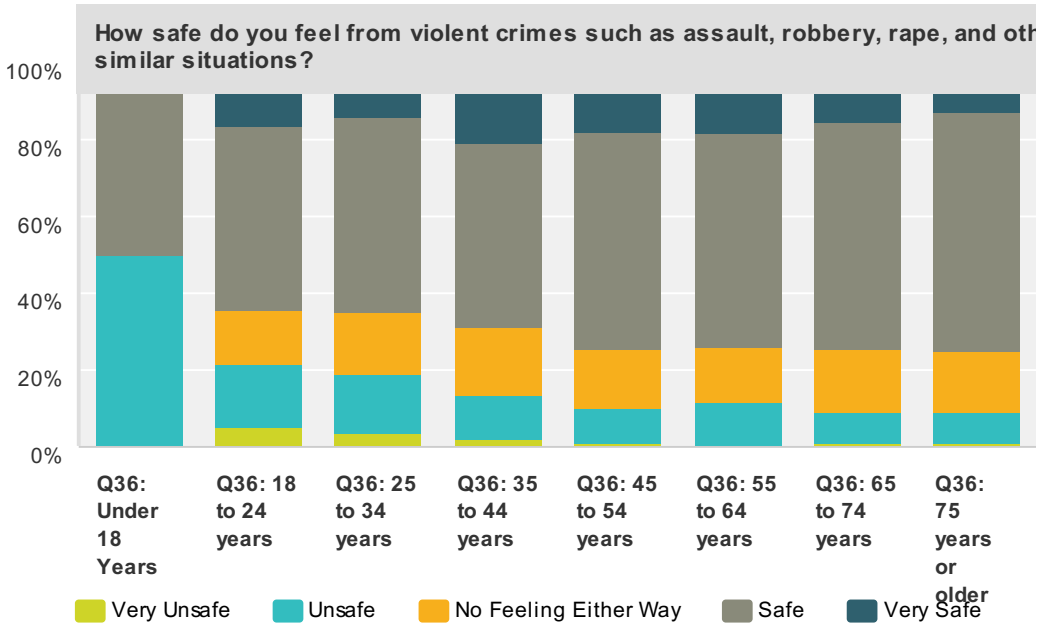

In parks at night?
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Very Unsafe
Unsafe
No Feeling Either Way
Safe
Very Safe

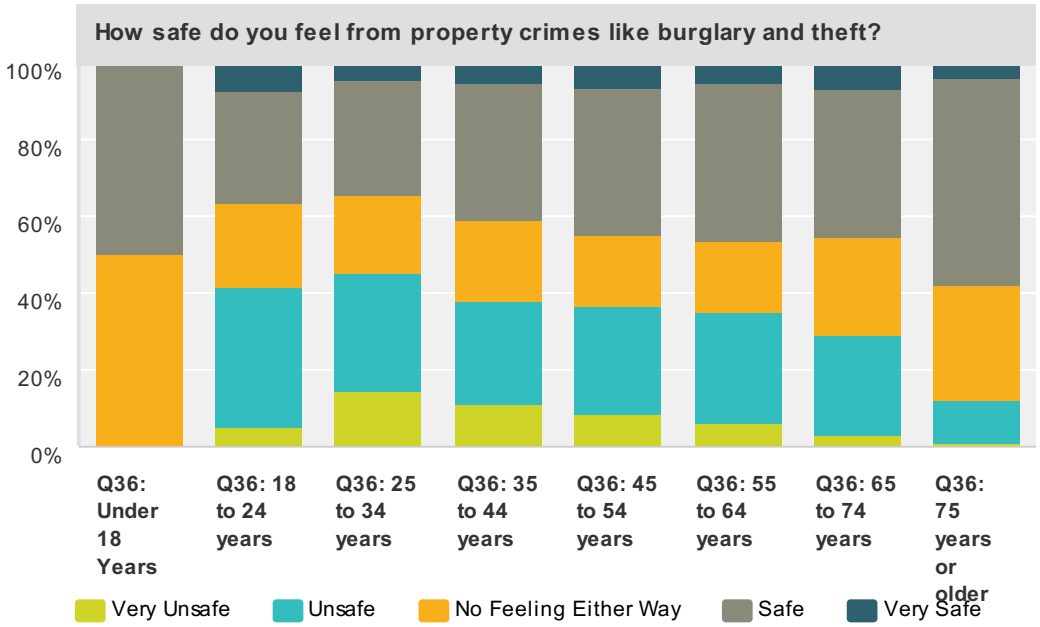
Q6 Tell us about how safe you feel in the community:

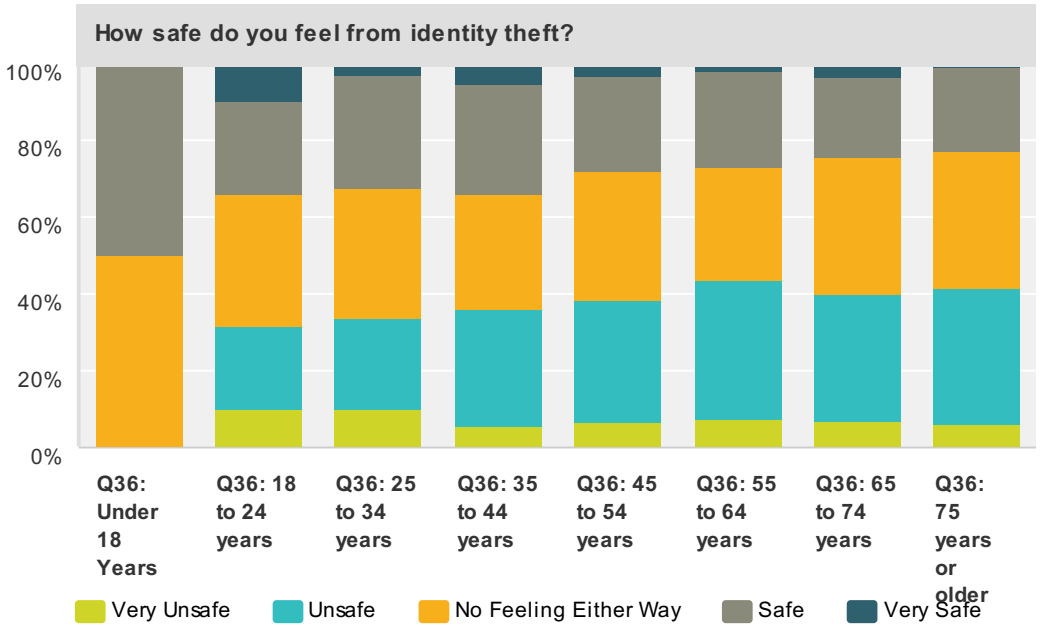
Answered: 1,515 Skipped: 9

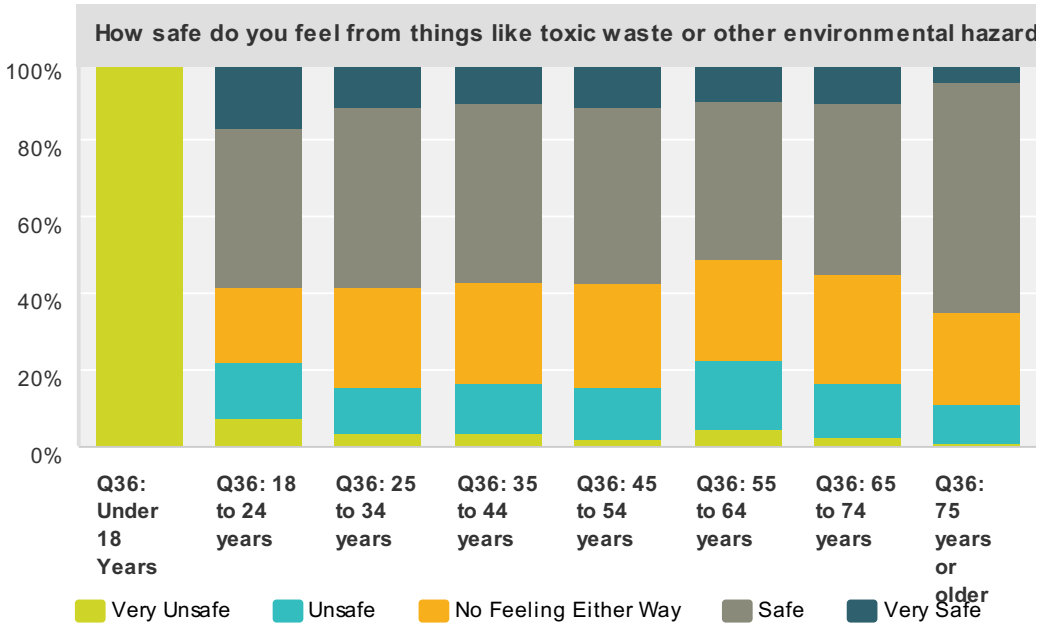





How safe do you feel from violent crimes such as assault, robbery, rape, and oth
similar situations?
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Very Unsafe
Unsafe
No Feeling Either Way
Safe
Very Safe

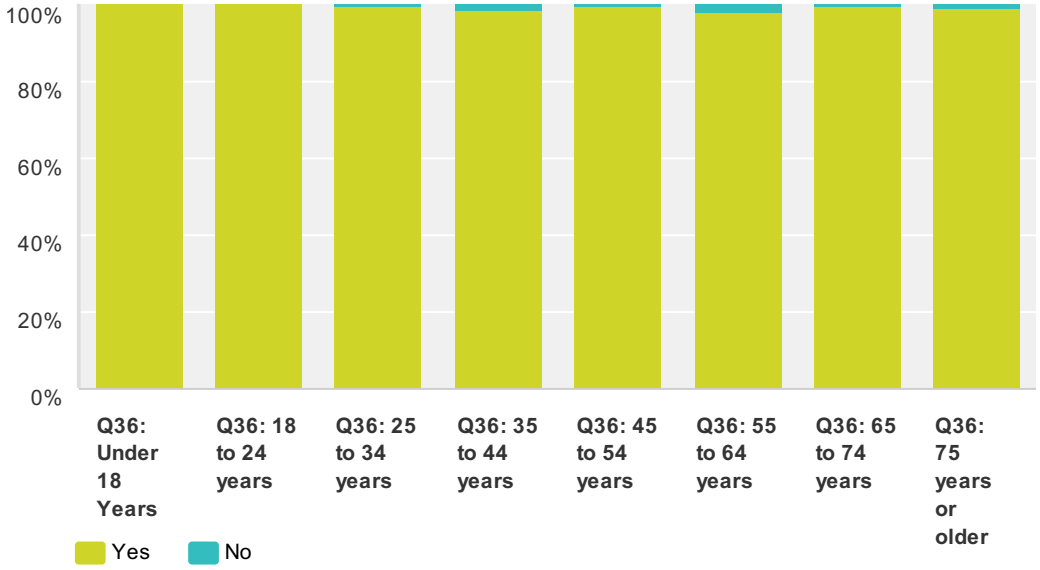

How safe do you feel from property crimes like burglary and theft?
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Very Unsafe
Unsafe
No Feeling Either Way
Safe
Very Safe


How safe do you feel from identity theft?
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Very Unsafe
Unsafe
No Feeling Either Way
Safe
Very Safe


How safe do you feel from things like toxic waste or other environmental hazard
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Very Unsafe
Unsafe
No Feeling Either Way
Safe
Very Safe

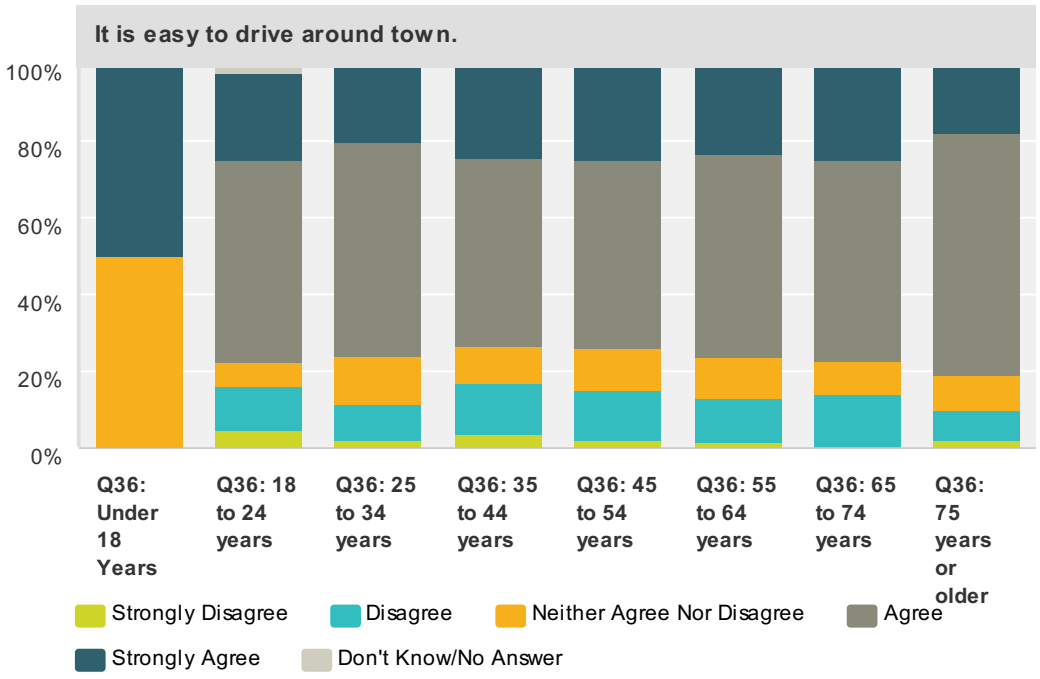
Q7 Does your household have a working smoke detector installed?

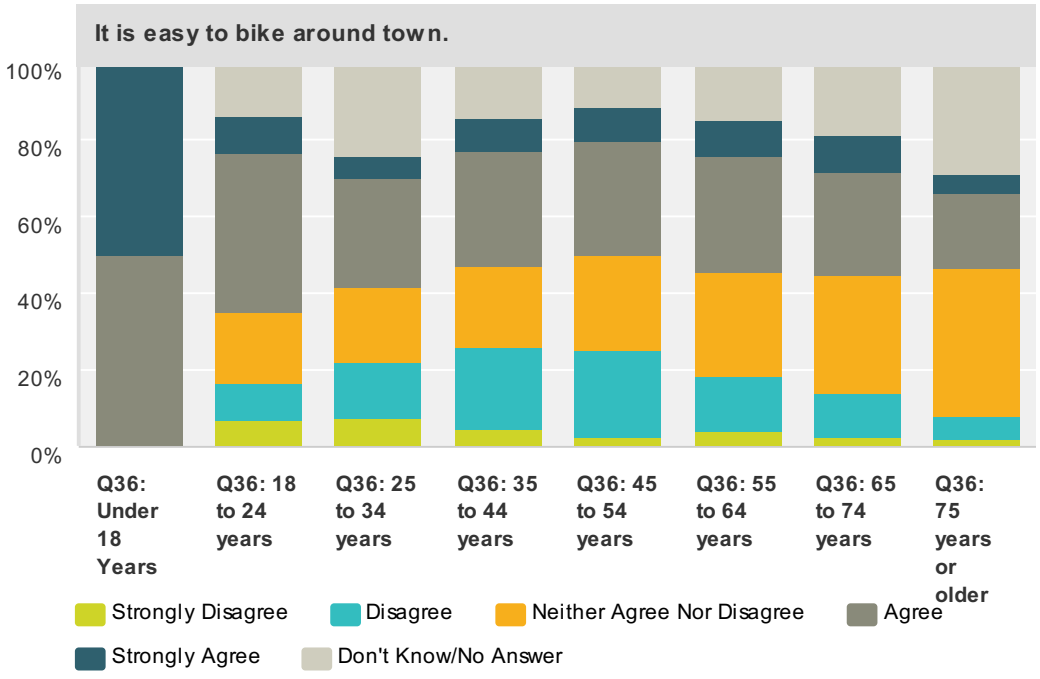
Answered: 1,502 Skipped: 22

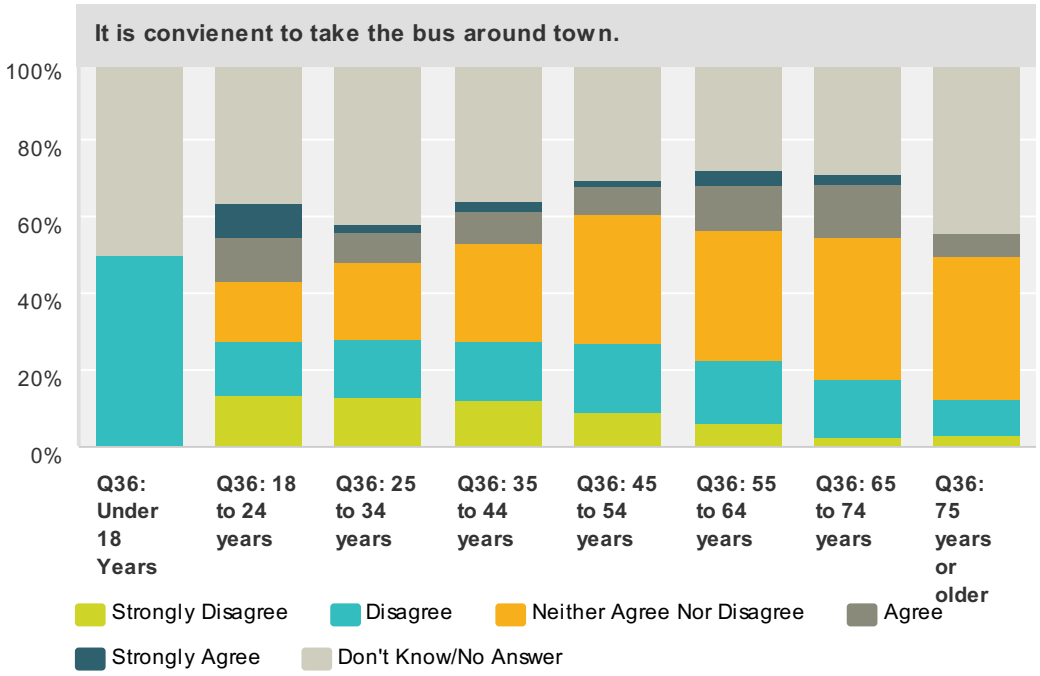


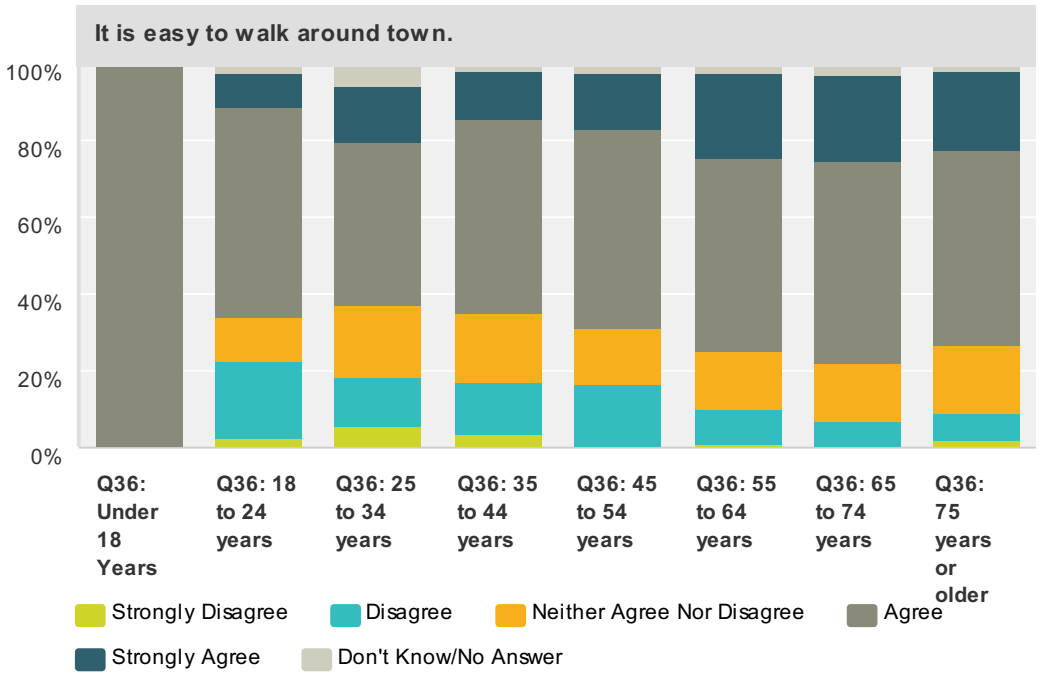
Q8 Please let us know how much you agree or disagree with the following questions regarding getting around Albany:

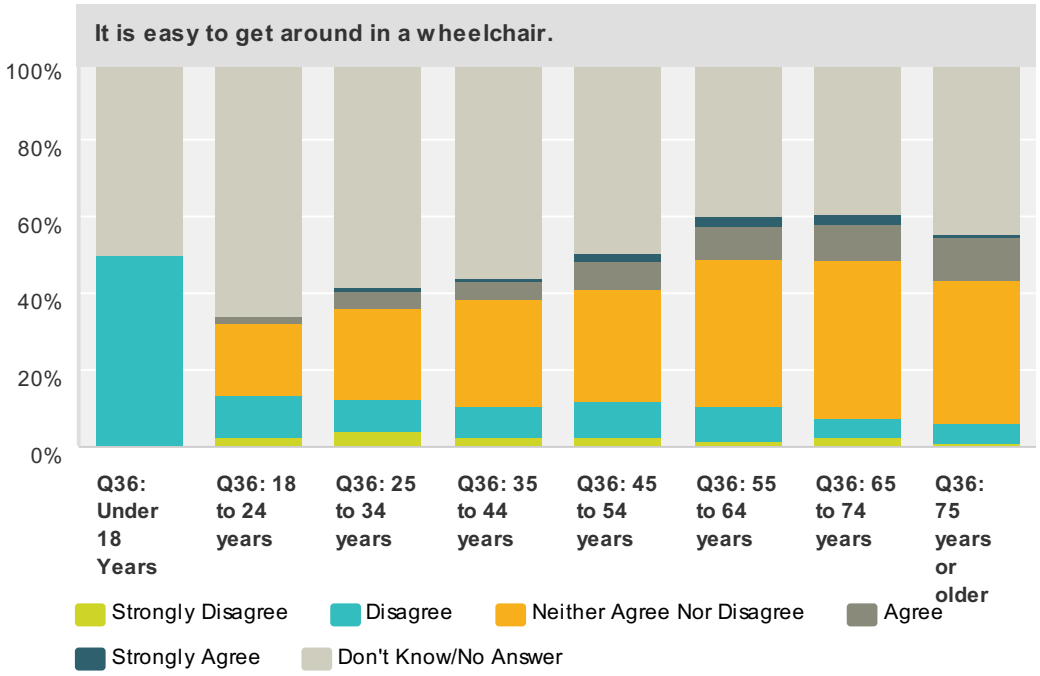
Answered: 1,520 Skipped: 4

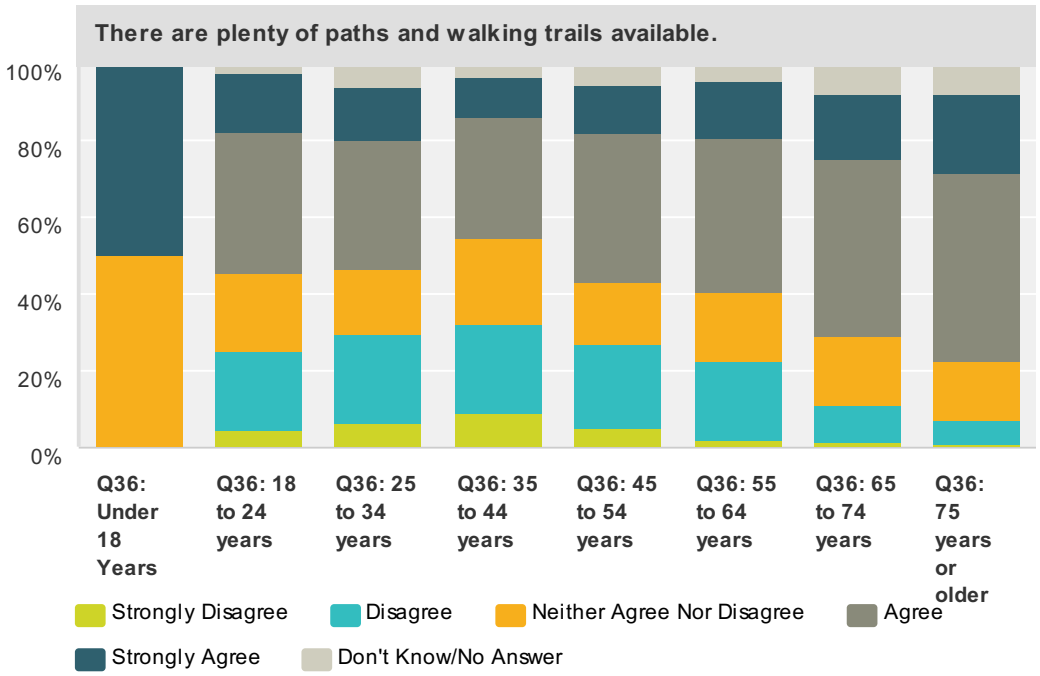





It is convienent to take the bus around town.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree
Don't Know/No Answer

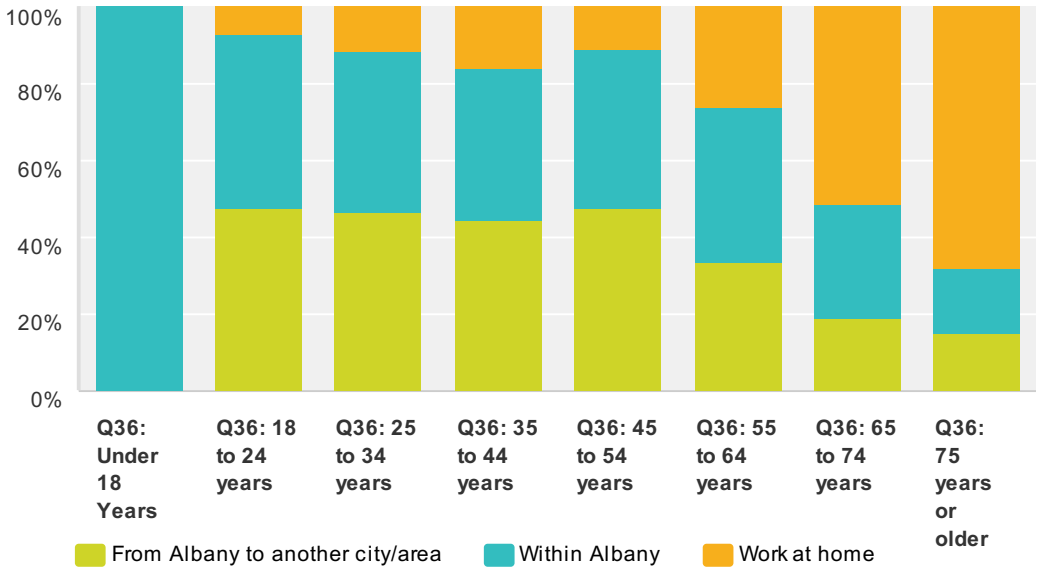

It is easy to walk around town.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree
Don't Know/No Answer


It is easy to get around in a wheelchair.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree
Don't Know/No Answer


There are plenty of paths and walking trails available.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree
Don't Know/No Answer

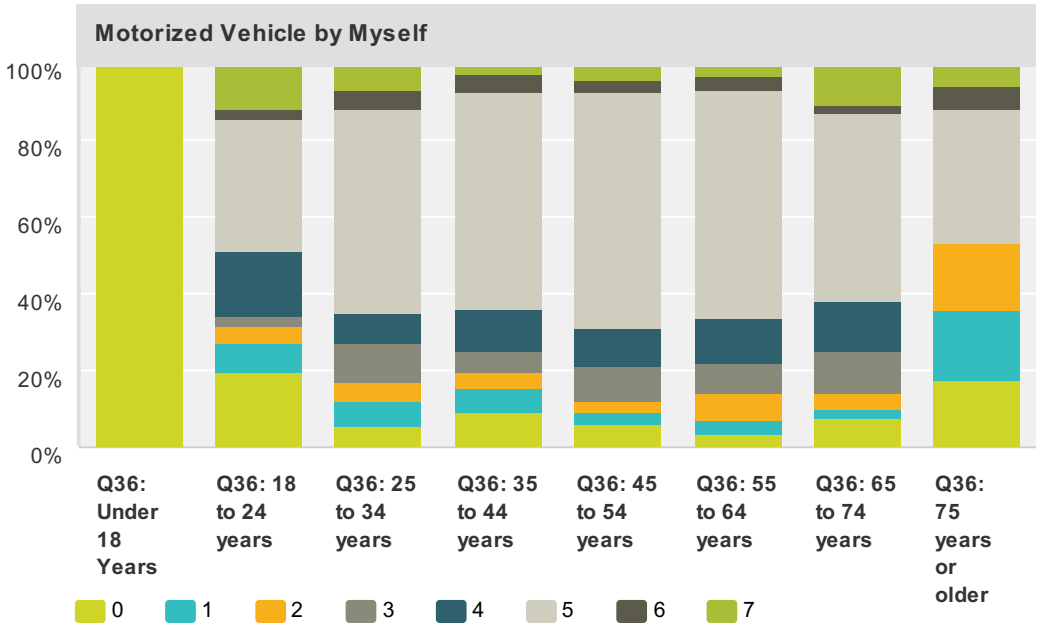
Q9 Do you commute to work:

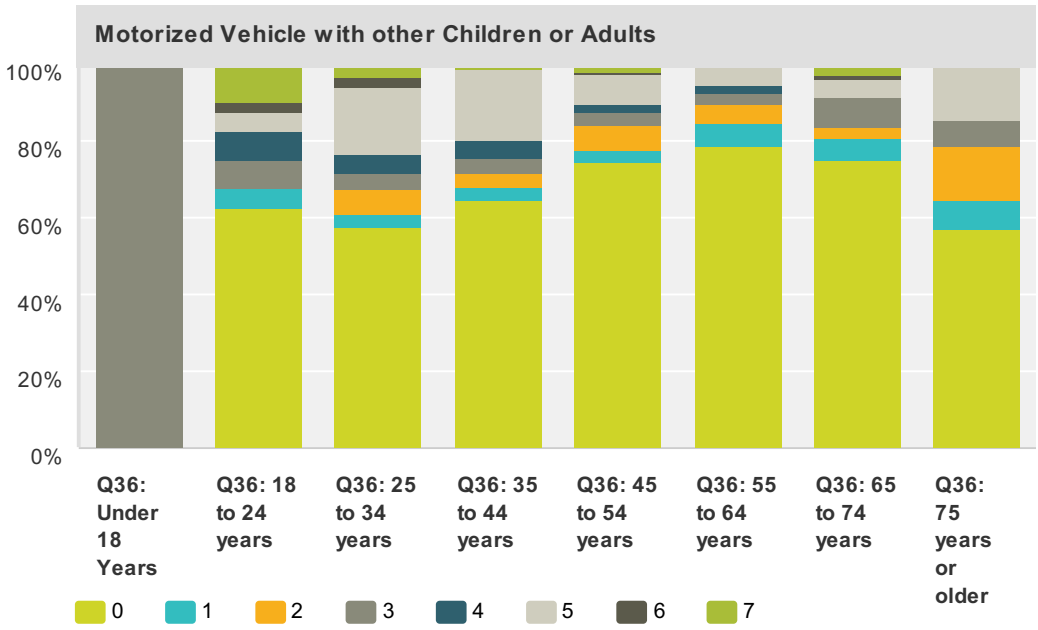
Answered: 1,315 Skipped: 209

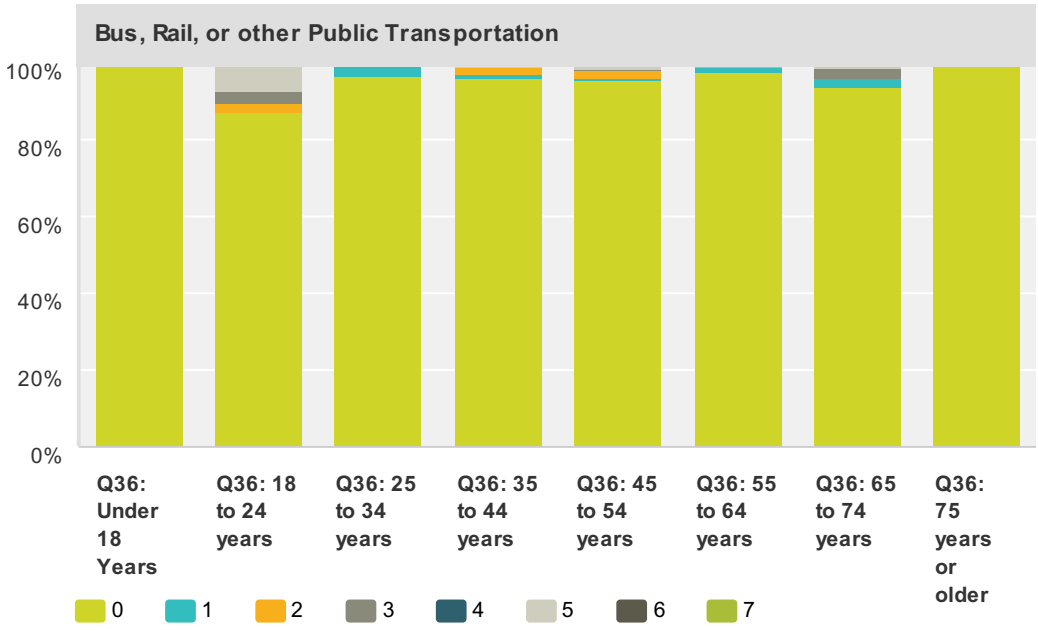


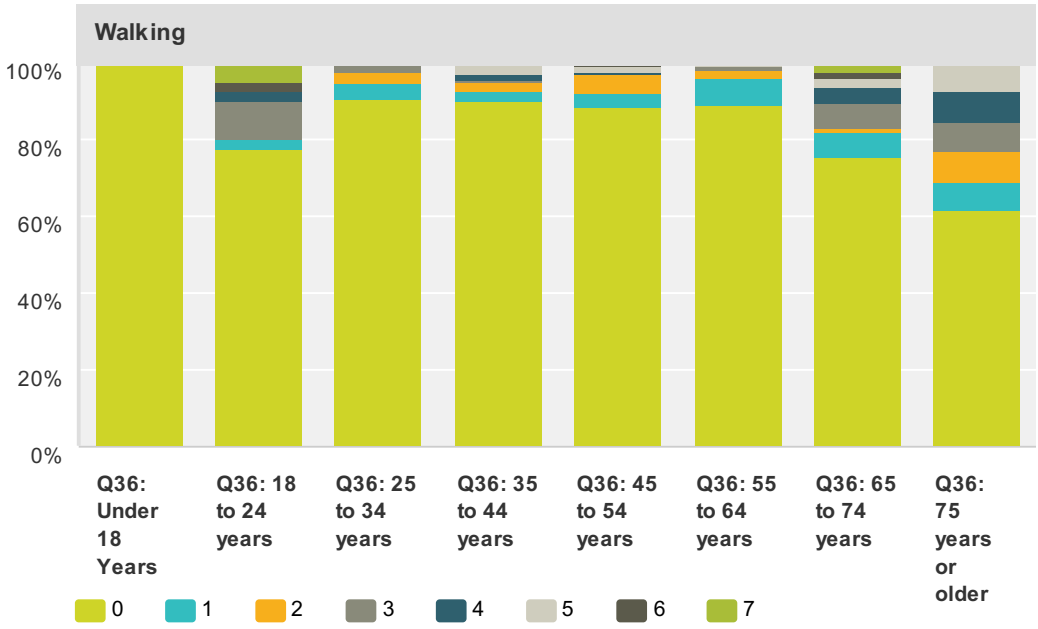
Q10 If you commute to work, how many days per week do you use the following methods to make your commute:

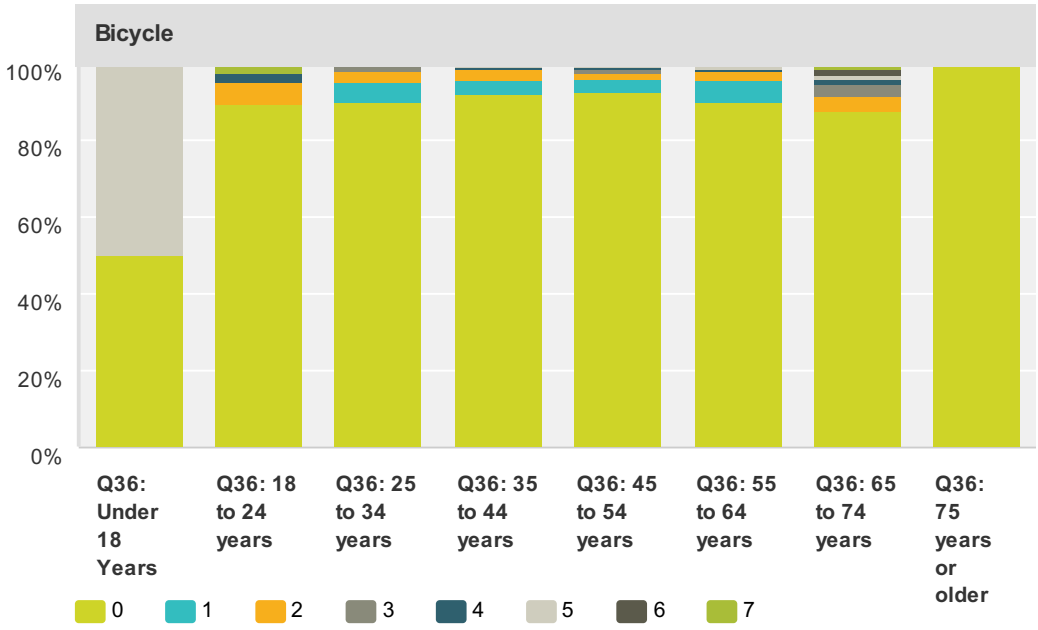
Answered: 1,019 Skipped: 505





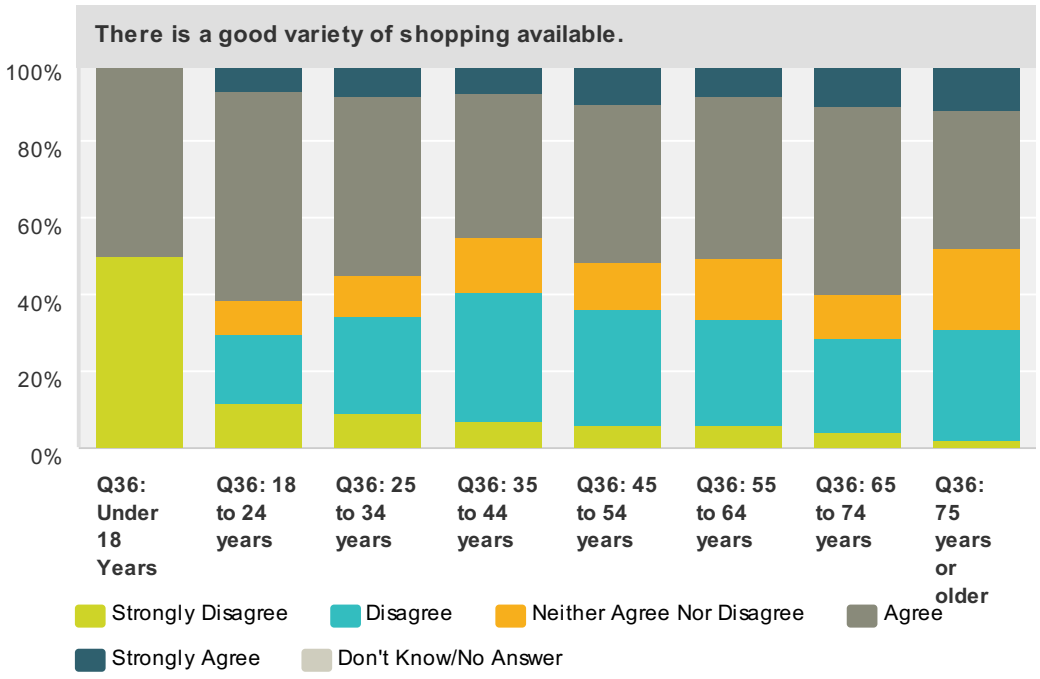

Bus, Rail, or other Public Transportation
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
0
1
2
3
4
5
6
7

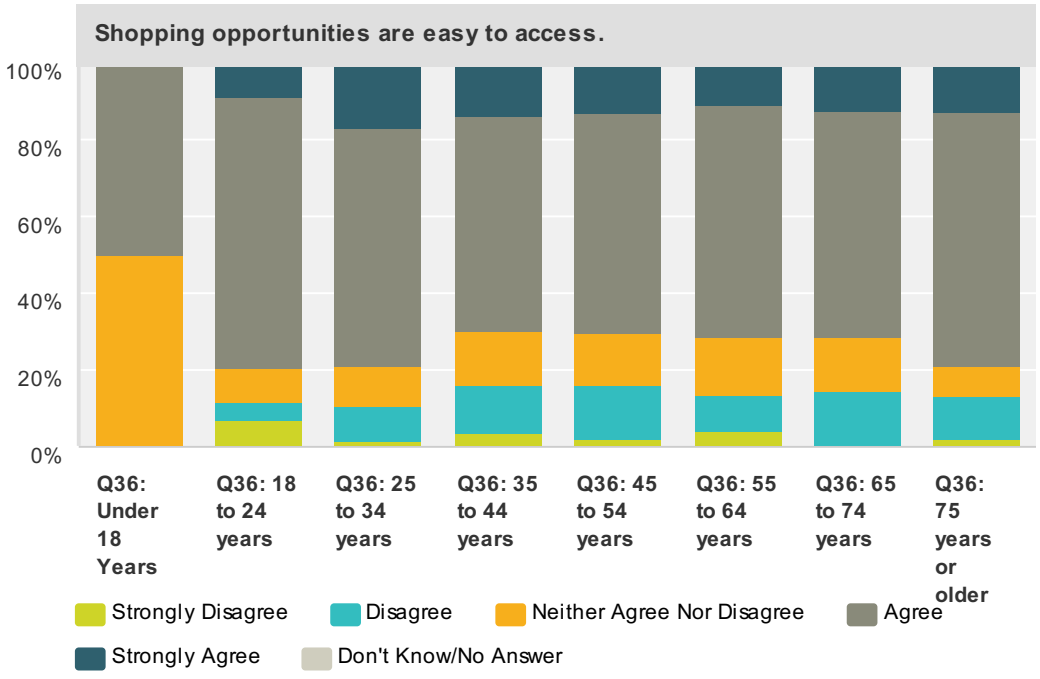

Walking
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
0
1
2
3
4
5
6
7

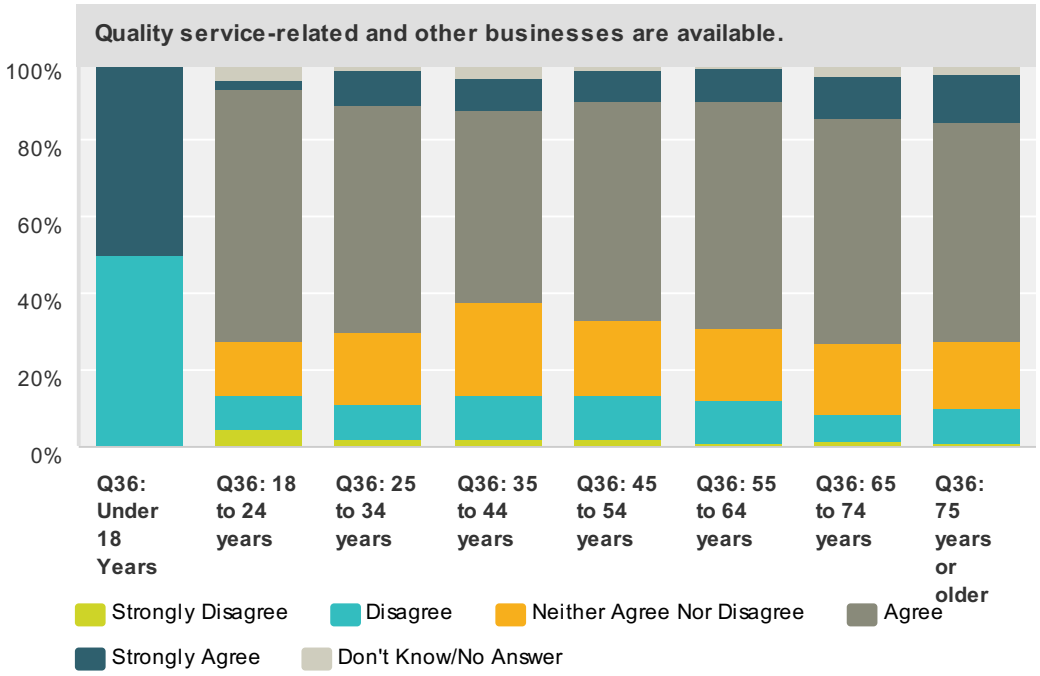

Bicycle
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
0
1
2
3
4
5
6
7

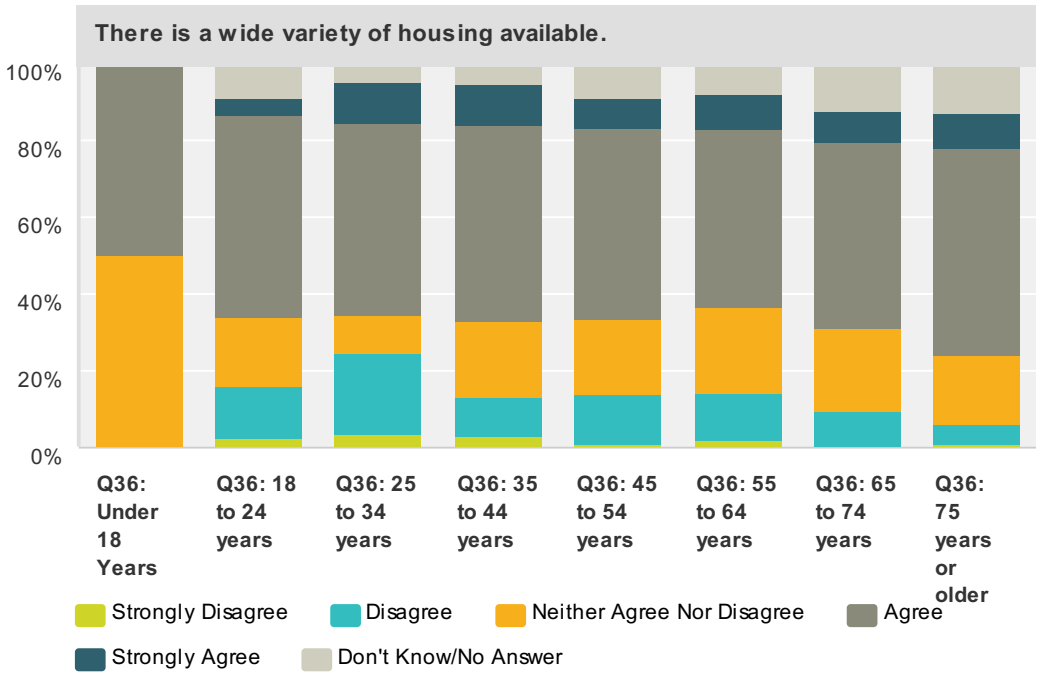
Q11 Please let us know how strongly you agree or disagree with the following comments about services and business in Albany:

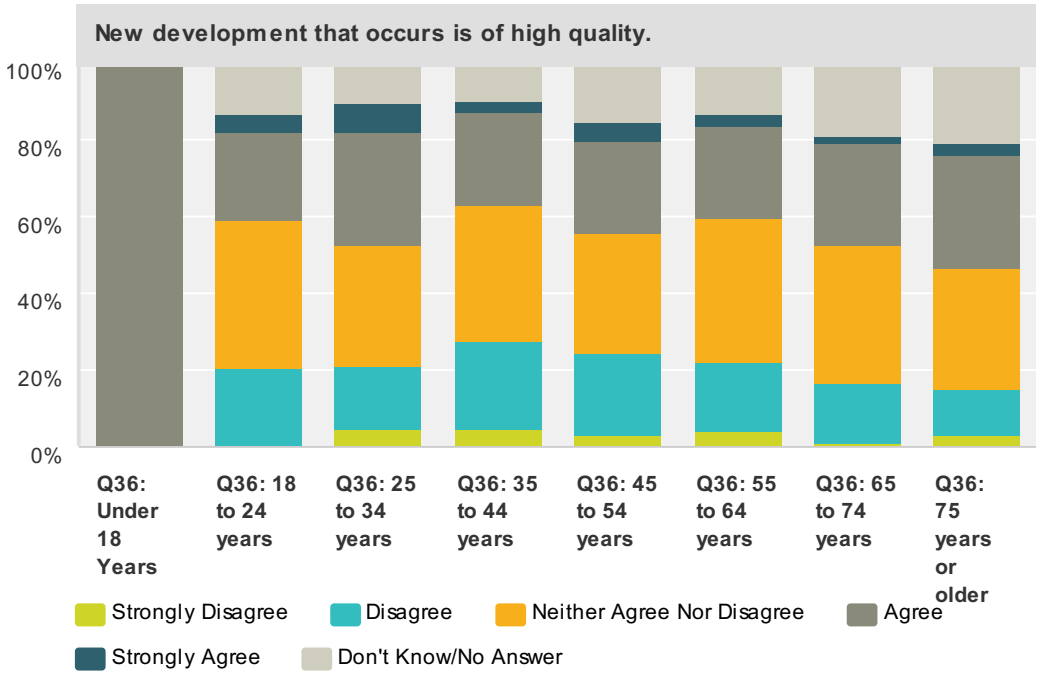
Answered: 1,522 Skipped: 2

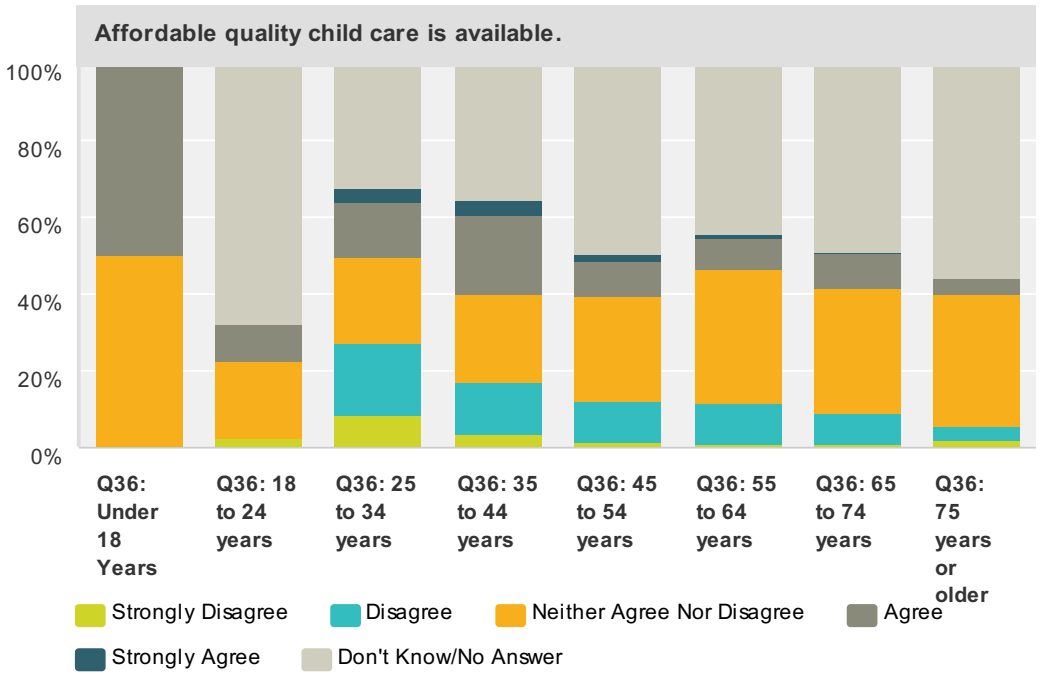


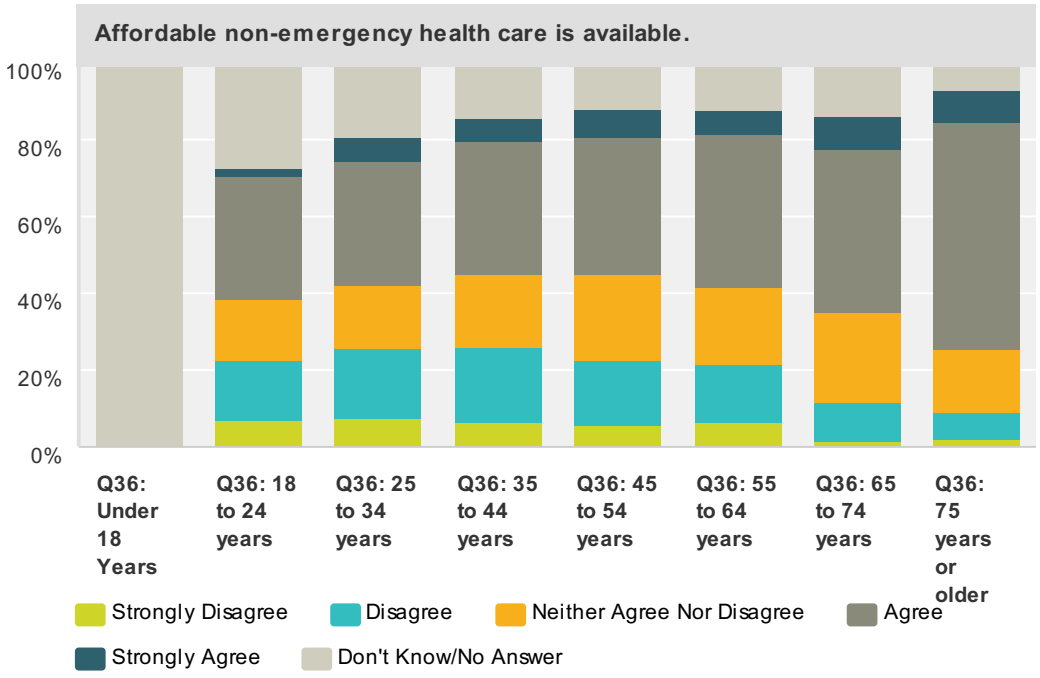


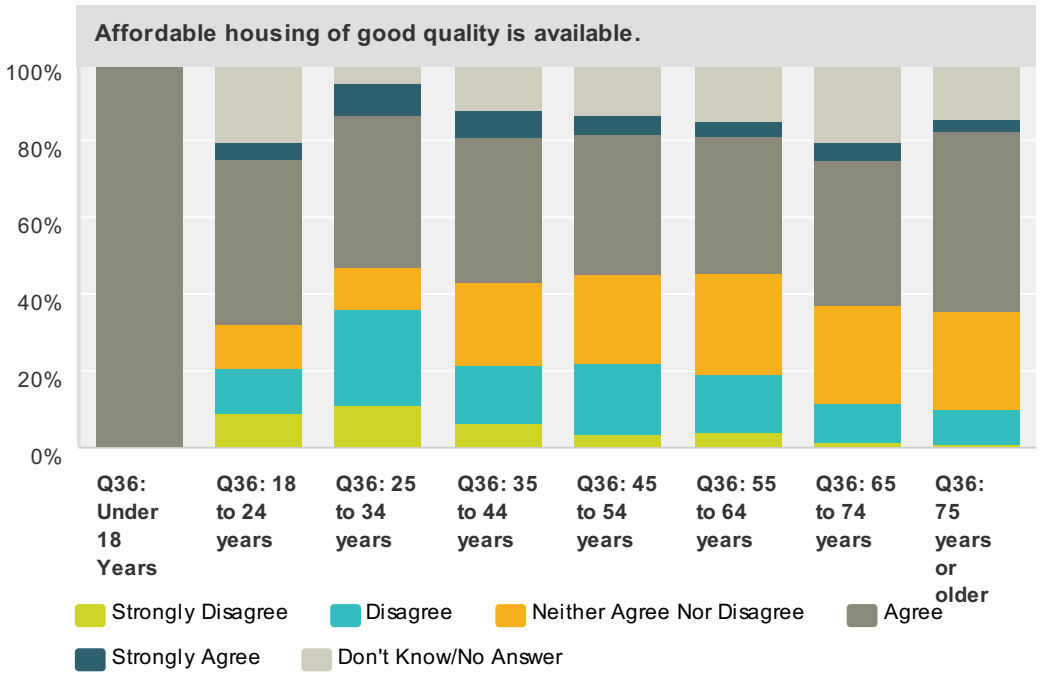

Quality service-related and other businesses are available.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree
Don't Know/No Answer

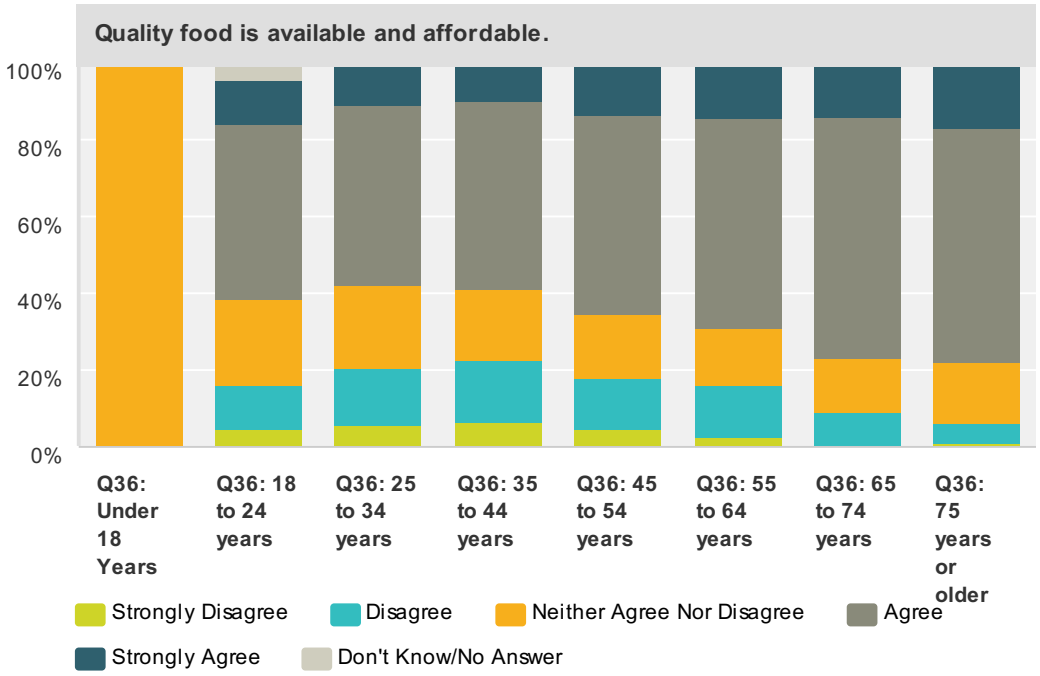

There is a wide variety of housing available.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree
Don't Know/No Answer


New development that occurs is of high quality.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree
Don't Know/No Answer


Affordable quality child care is available.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree
Don't Know/No Answer

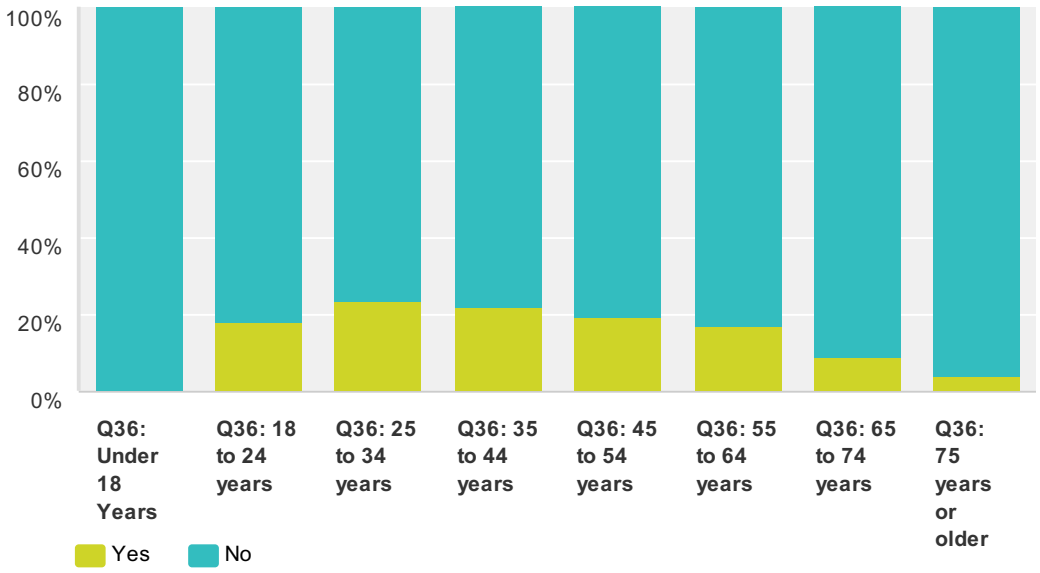

Affordable non-emergency health care is available.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree
Don't Know/No Answer


Affordable housing of good quality is available.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree
Don't Know/No Answer


Quality food is available and affordable.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Strongly Disagree
Disagree
Neither Agree Nor Disagree
Agree
Strongly Agree
Don't Know/No Answer

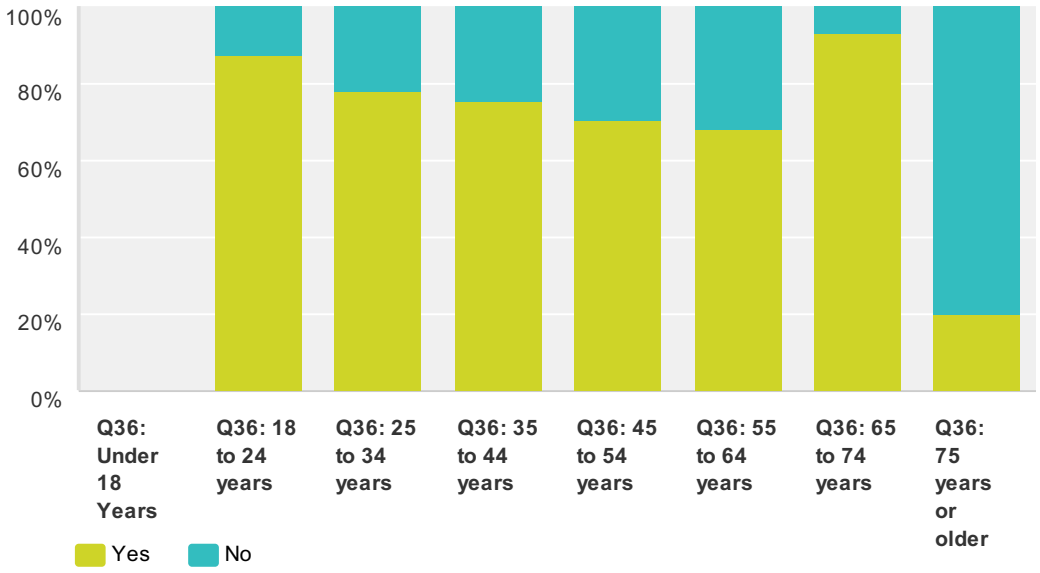
Q12 Were you or a member of your immediate family living with you a victim of crime within the last year?

Answered: 1,520 Skipped: 4



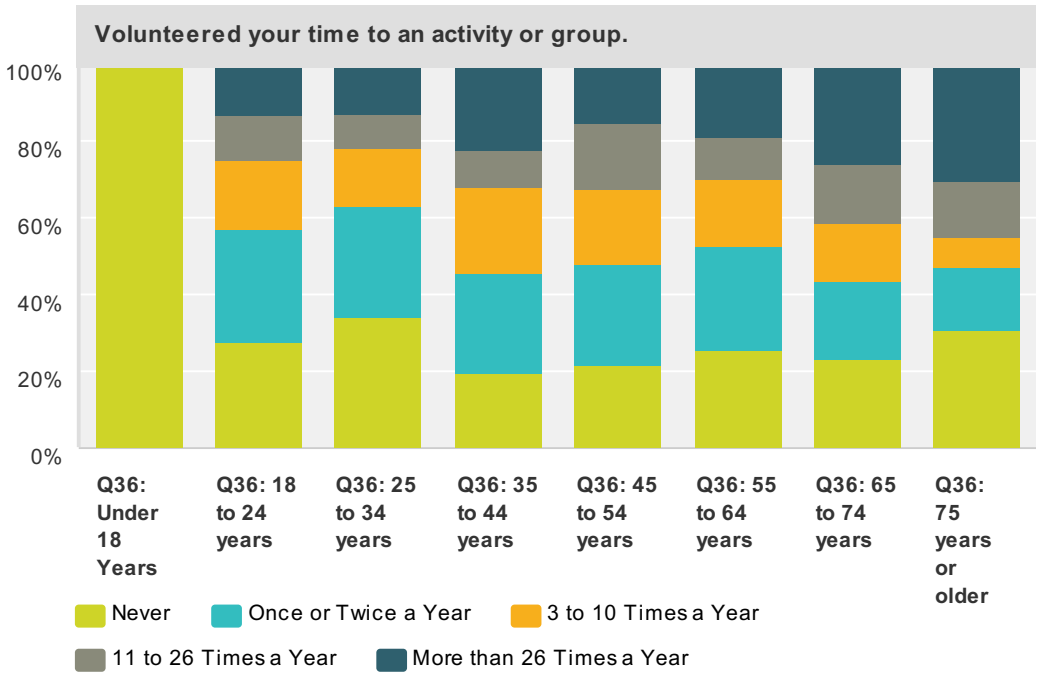
Q13 Was the crime reported to the police?

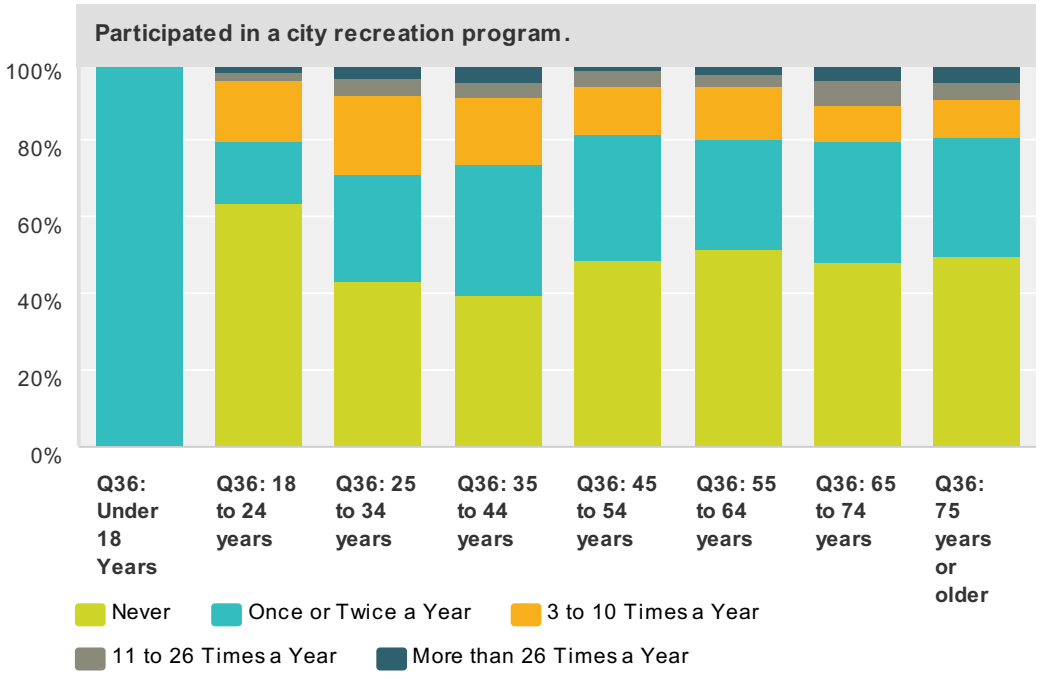
Answered: 257 Skipped: 1,267

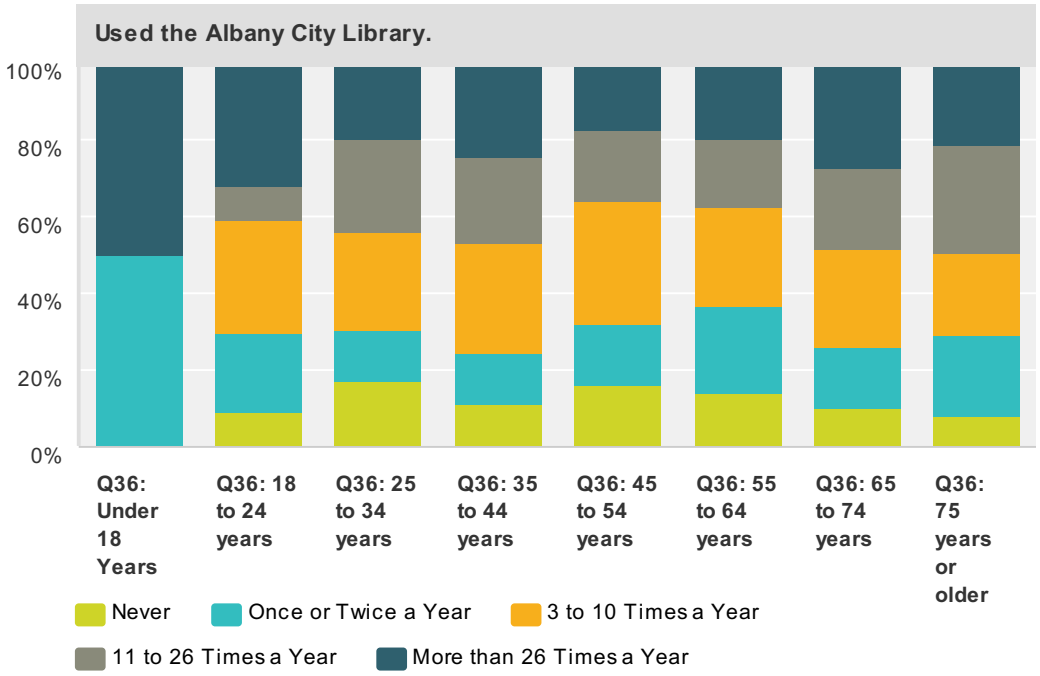


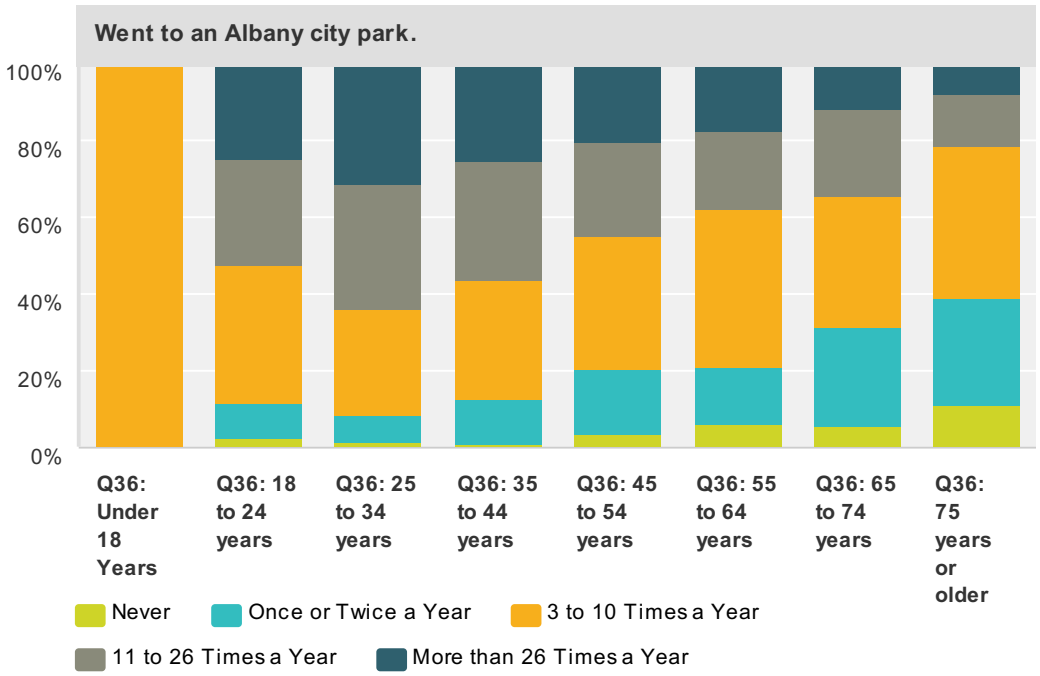
Q14 We would like to ask you about some of the services or activities you may have been involved with in the past year, and how often?

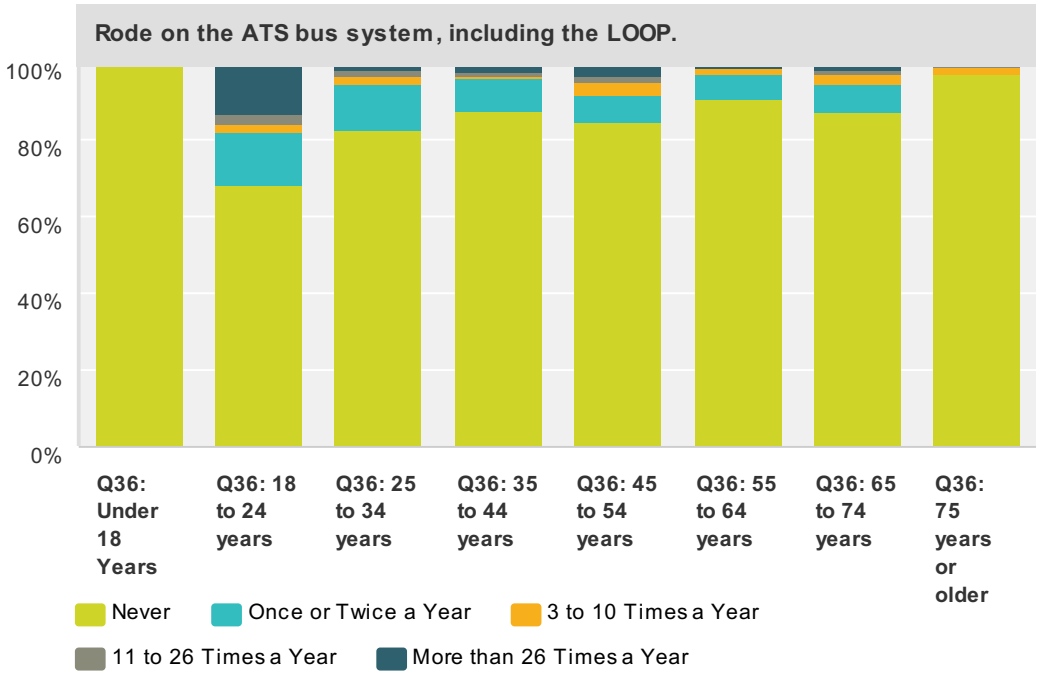
Answered: 1,524 Skipped: 0

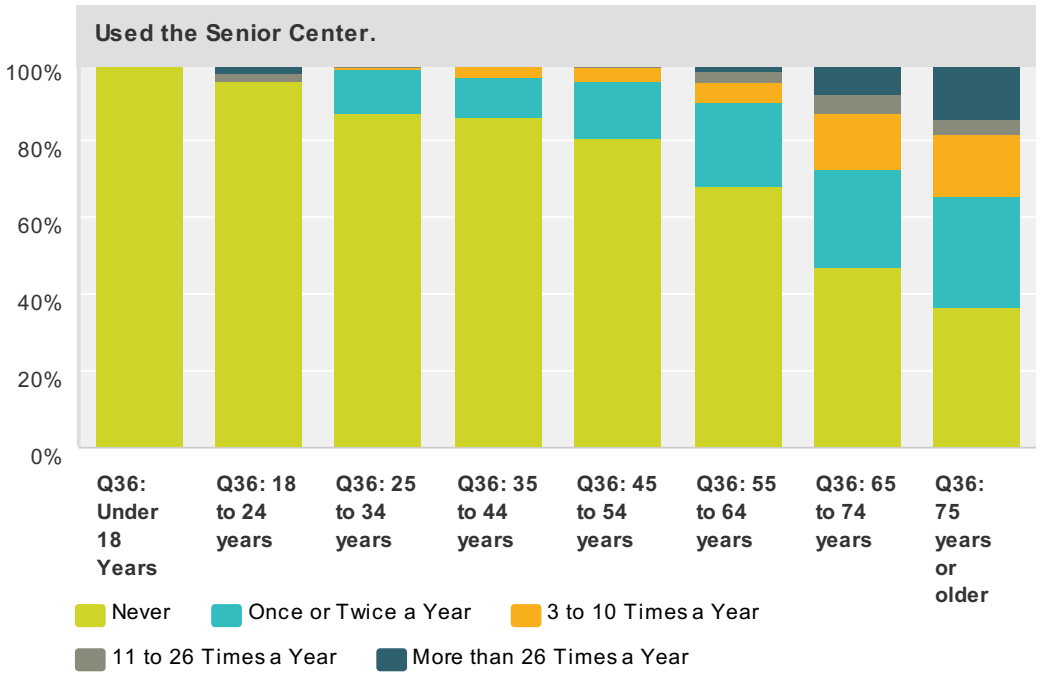





Used the Albany City Library.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Never
Once or Twice a Year
3 to 10 Times a Year
11 to 26 Times a Year
More than 26 Times a Year

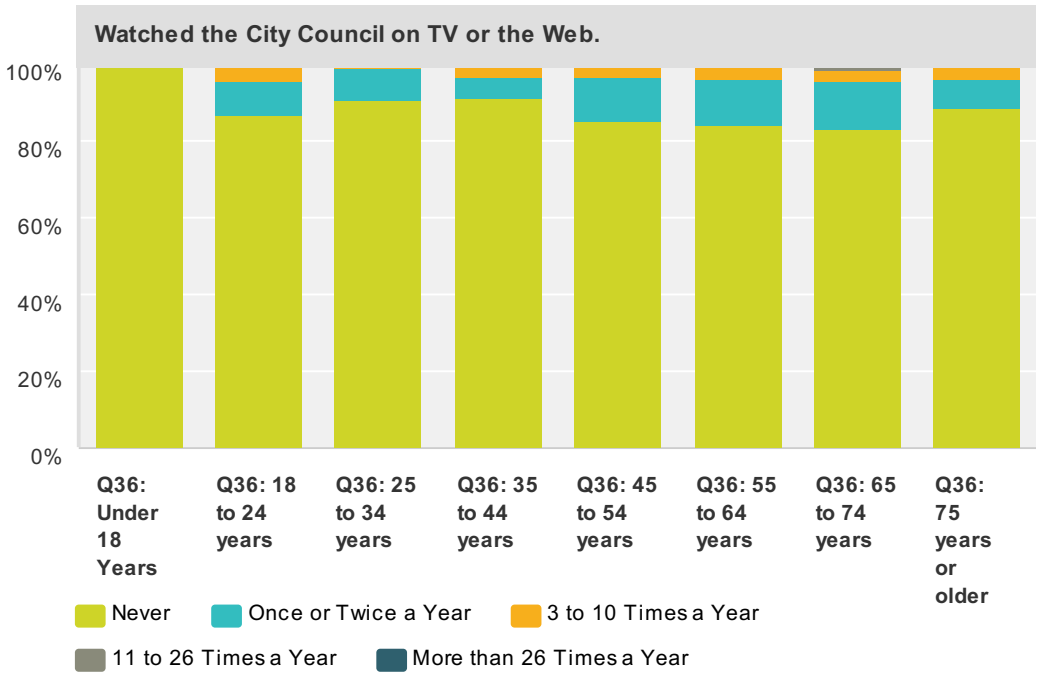

Went to an Albany city park.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Never
Once or Twice a Year
3 to 10 Times a Year
11 to 26 Times a Year
More than 26 Times a Year

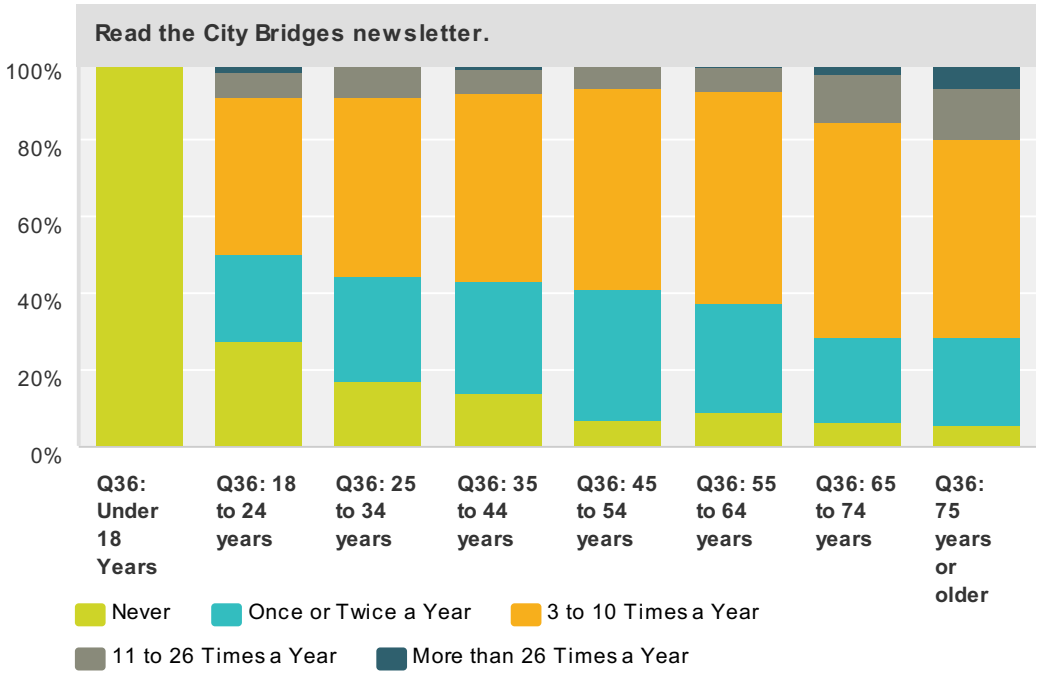

Rode on the ATS bus system, including the LOOP.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Never
Once or Twice a Year
3 to 10 Times a Year
11 to 26 Times a Year
More than 26 Times a Year

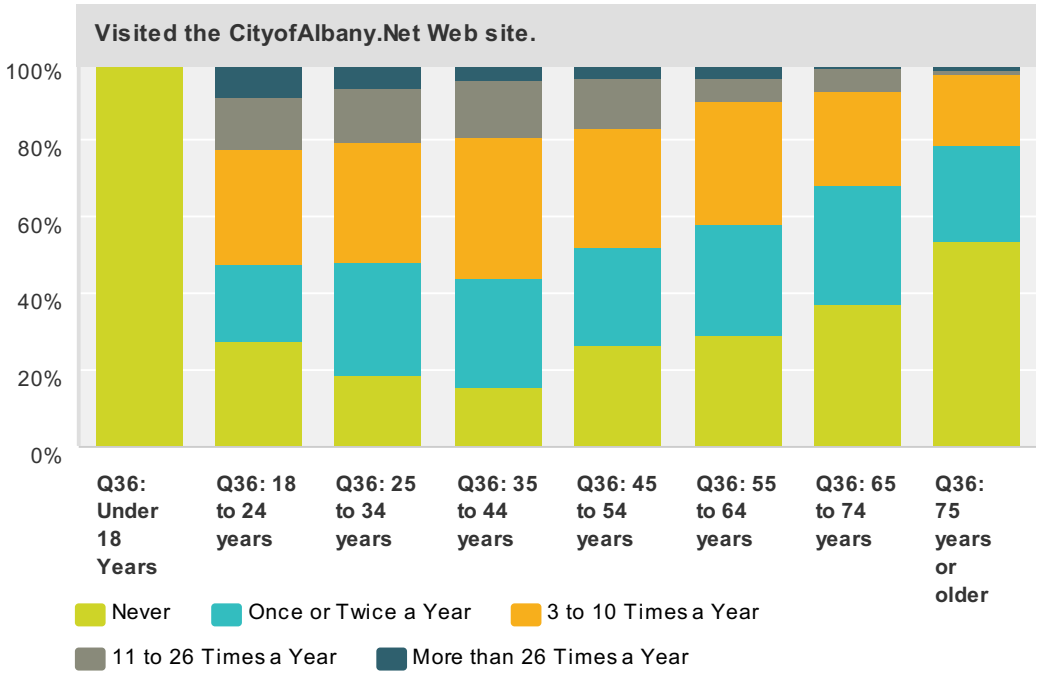

Used the Senior Center.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Never
Once or Twice a Year
3 to 10 Times a Year
11 to 26 Times a Year
More than 26 Times a Year

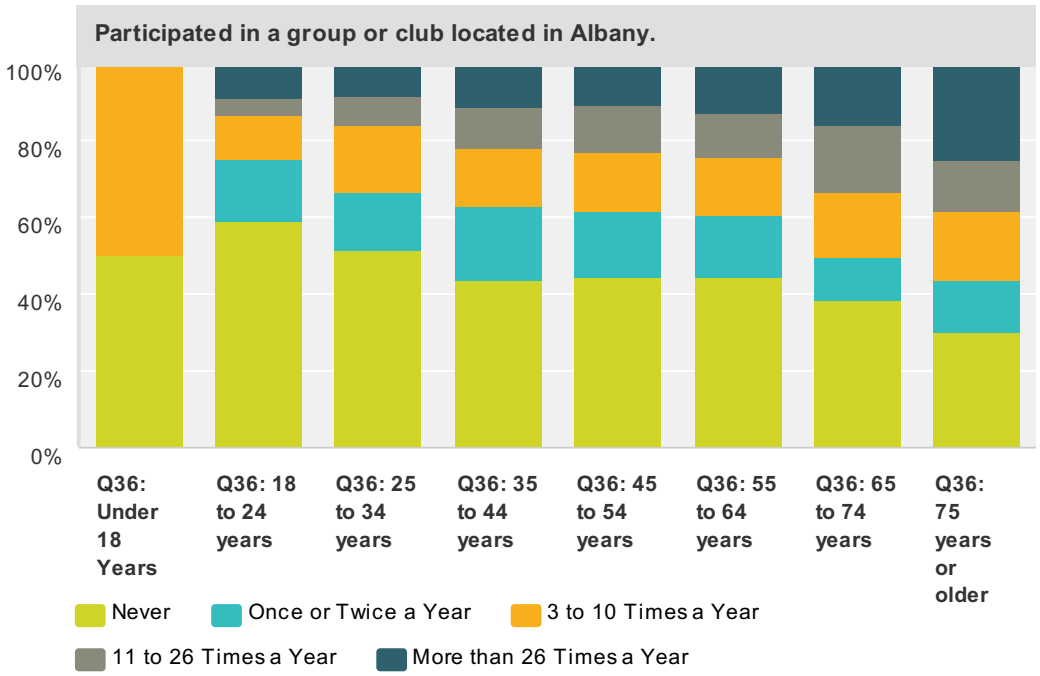
Q15 We would like to ask you about some of the services or activities you may have been involved with in the past year, and how often?

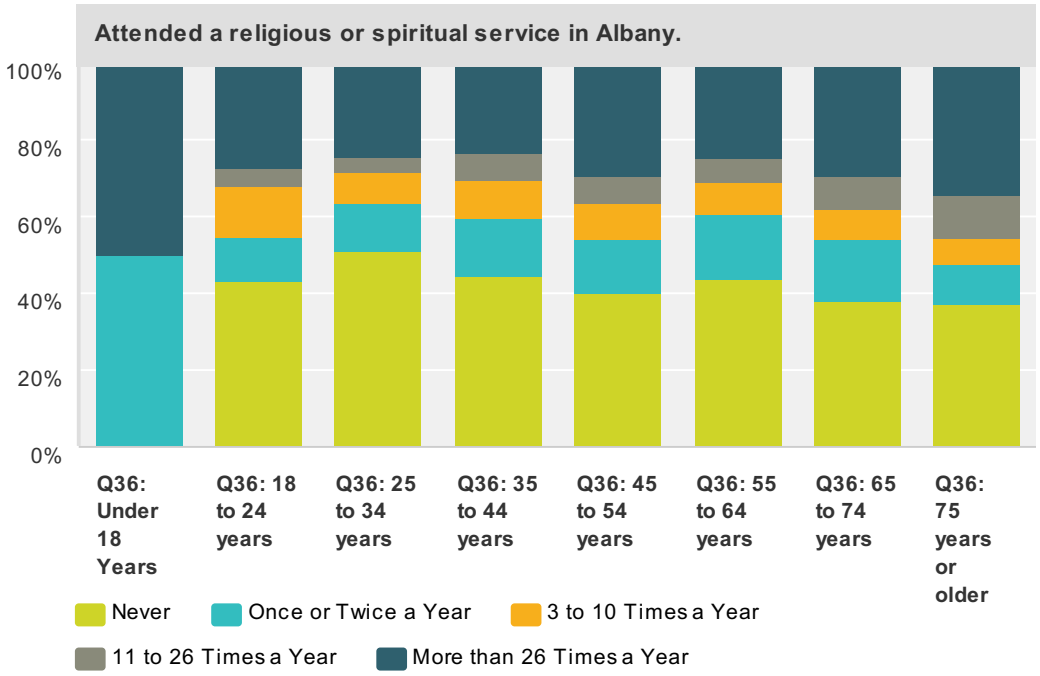
Answered: 1,521 Skipped: 3

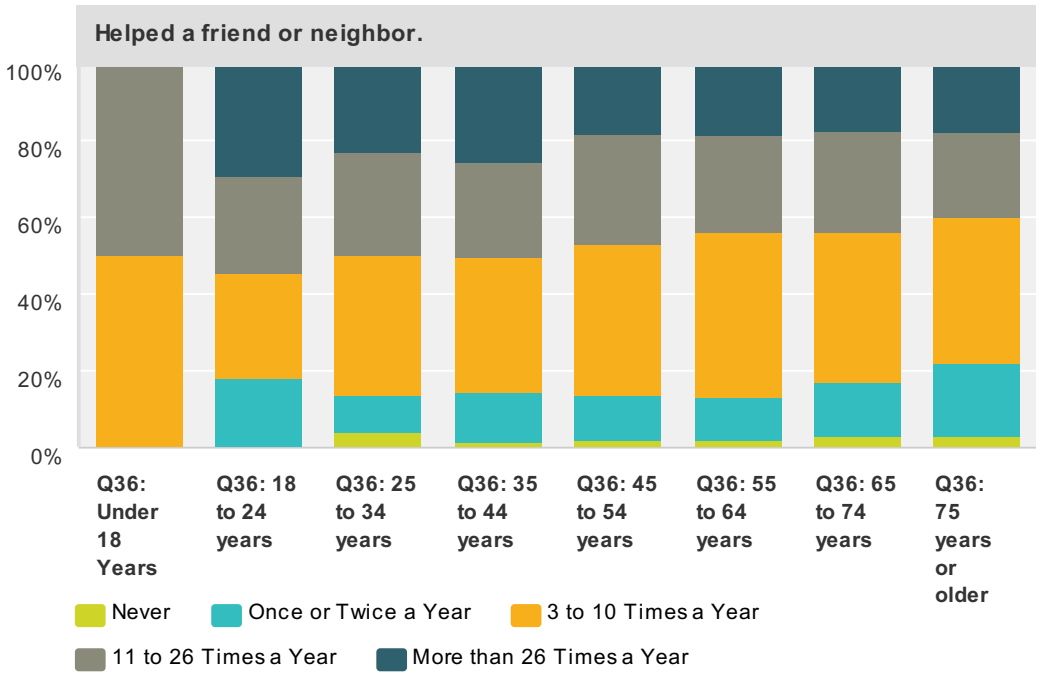


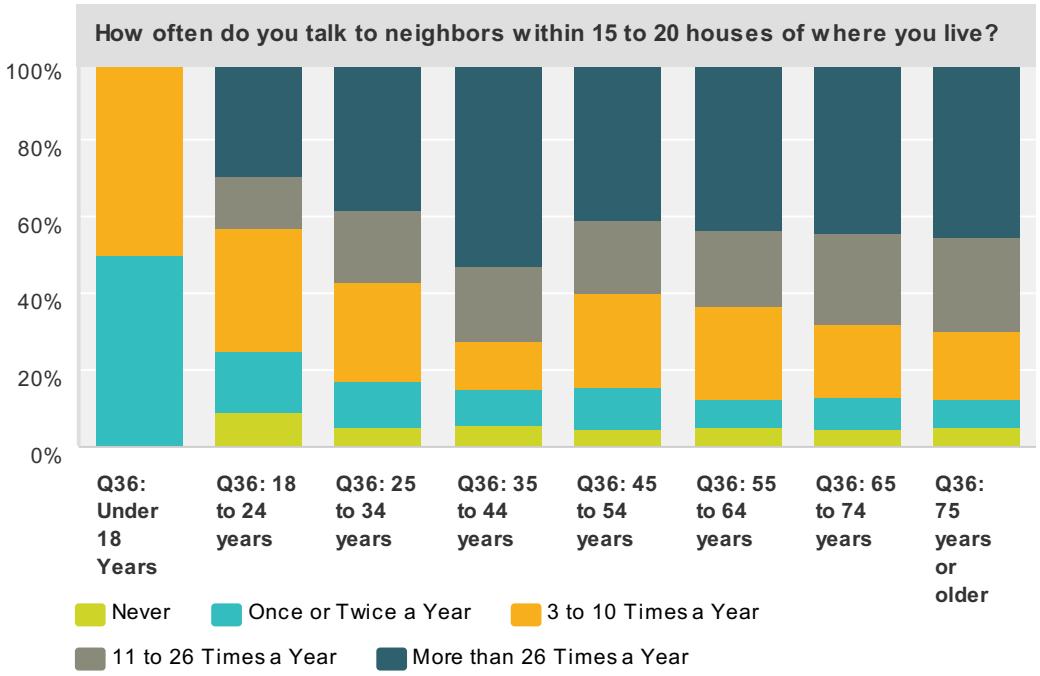



Visited the CityofAlbany.Net Web site.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Never
Once or Twice a Year
3 to 10 Times a Year
11 to 26 Times a Year
More than 26 Times a Year


Participated in a group or club located in Albany.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Never
Once or Twice a Year
3 to 10 Times a Year
11 to 26 Times a Year
More than 26 Times a Year

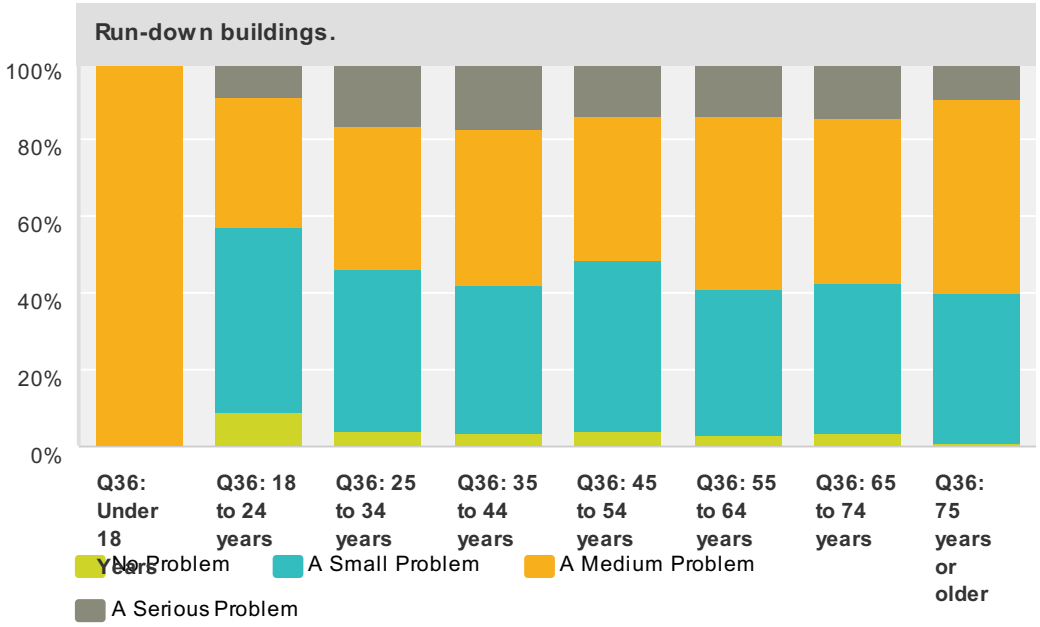

Attended a religious or spiritual service in Albany.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Never
Once or Twice a Year
3 to 10 Times a Year
11 to 26 Times a Year
More than 26 Times a Year

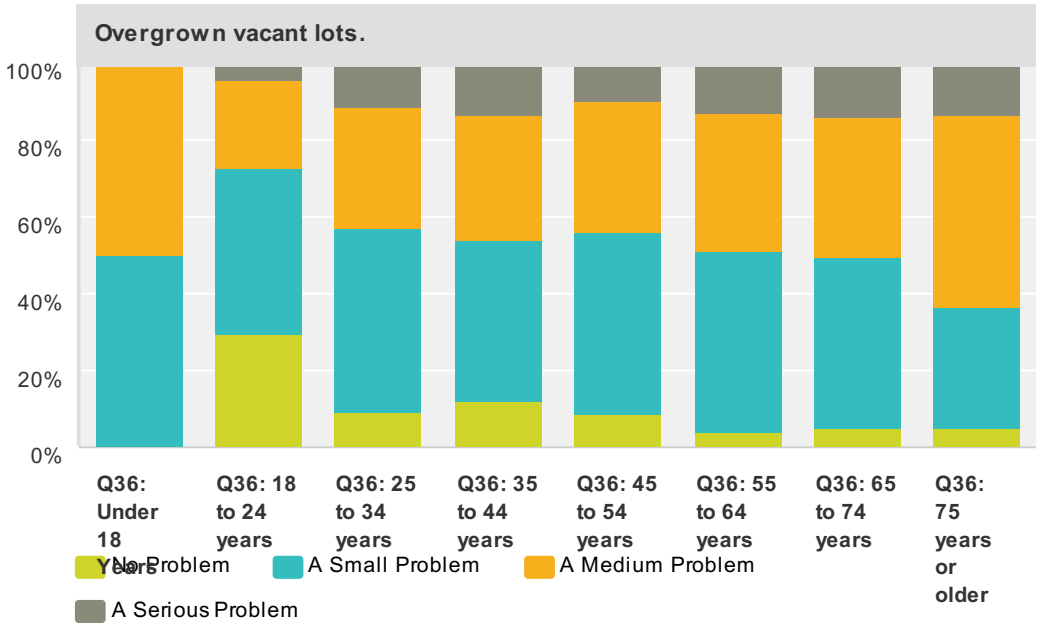

Helped a friend or neighbor.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Never
Once or Twice a Year
3 to 10 Times a Year
11 to 26 Times a Year
More than 26 Times a Year

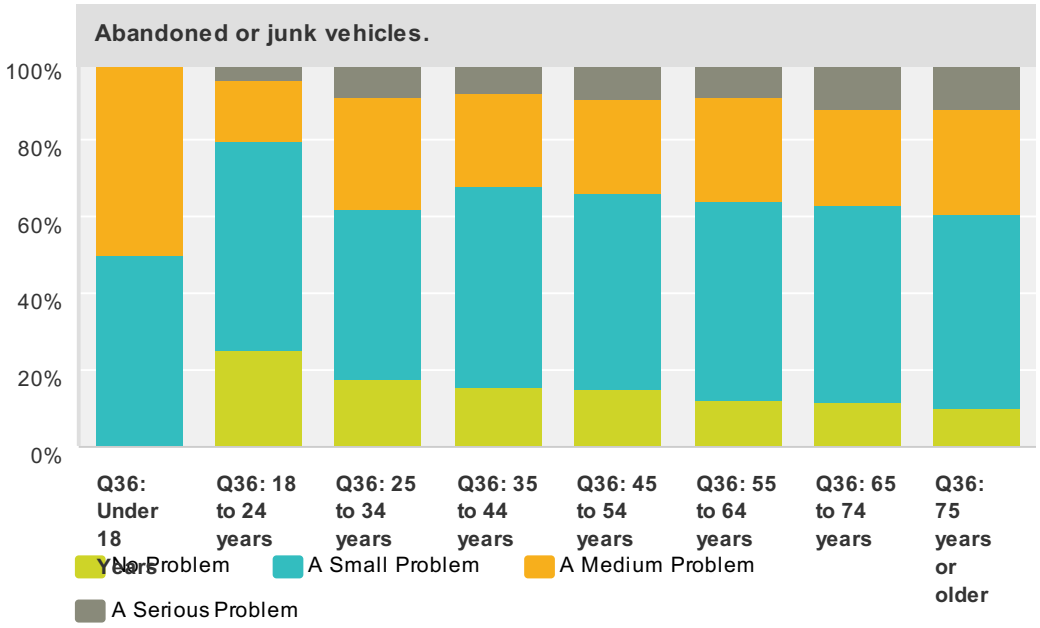

How often do you talk to neighbors within 15 to 20 houses of where you live?
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Never
Once or Twice a Year
3 to 10 Times a Year
11 to 26 Times a Year
More than 26 Times a Year

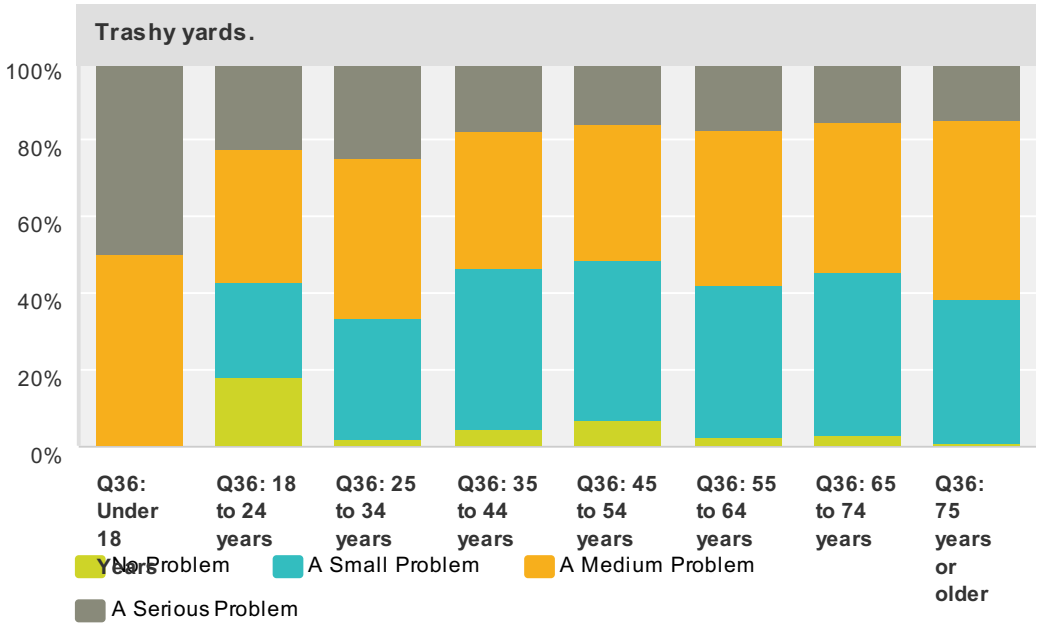
Q16 How big of a problem does Albany have with:

Answered: 1,511 Skipped: 13



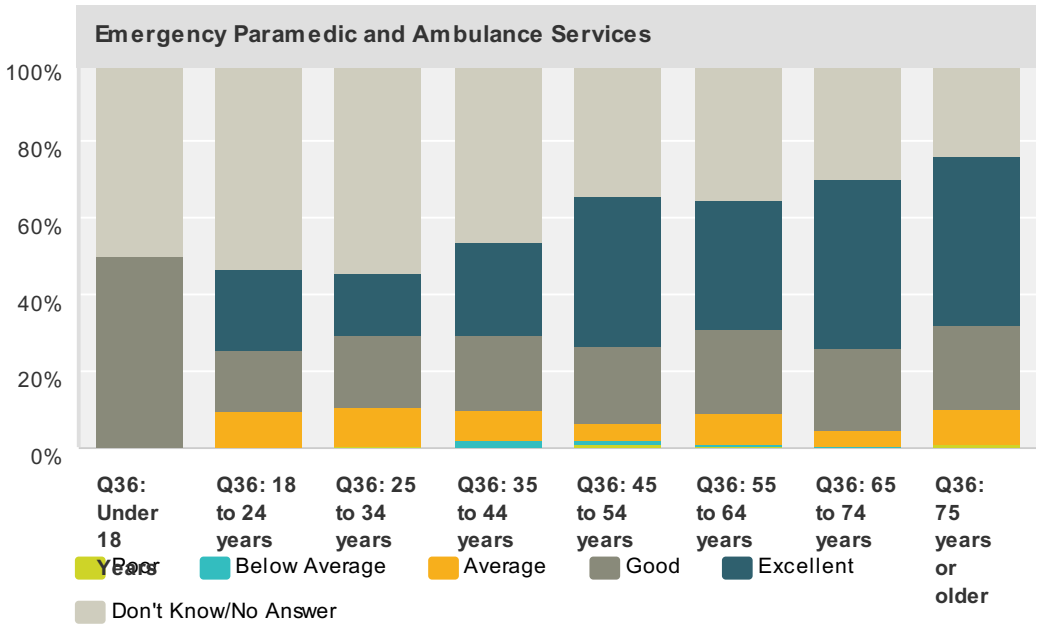


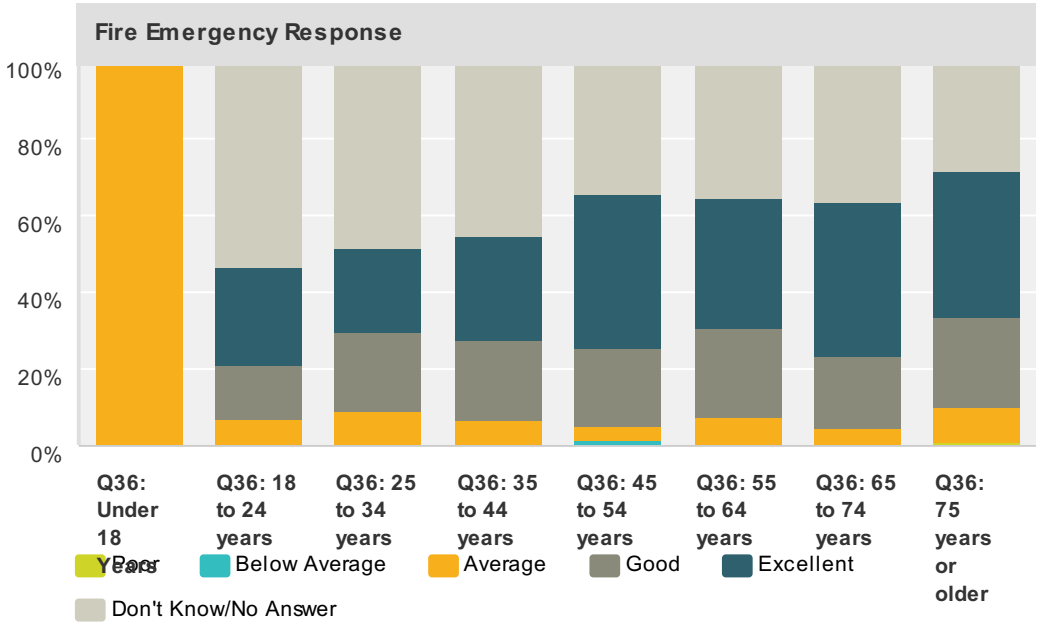

Abandoned or junk vehicles.
100%
80%
60%
40%
20%
0%
Q36: Under 18 years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
No Problem
A Small Problem
A Medium Problem
A Serious Problem

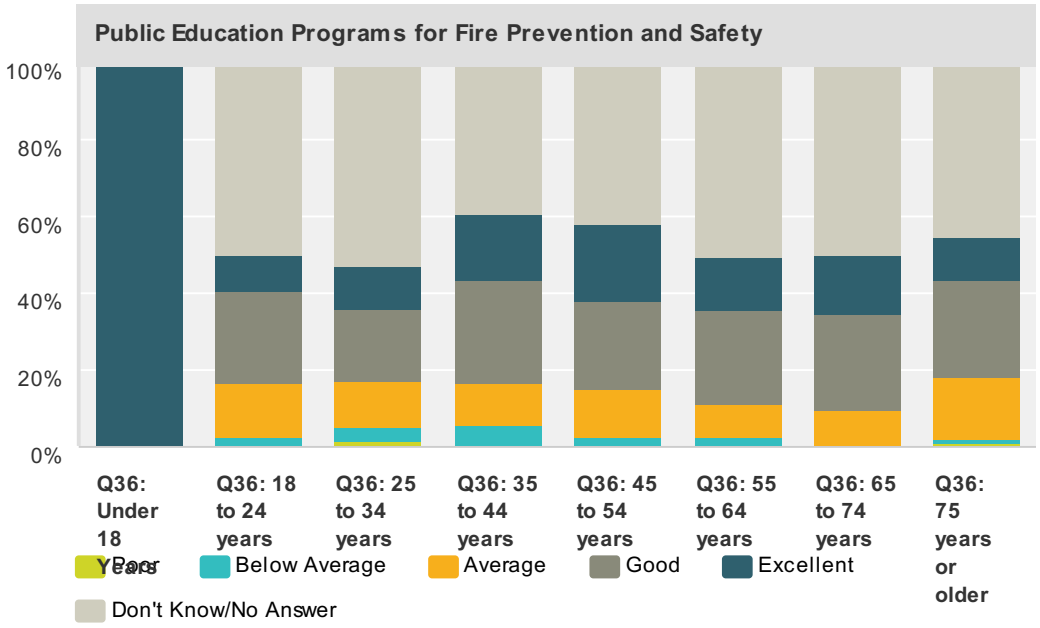

Trashy yards.
100%
80%
60%
40%
20%
0%
Q36: Under 18 years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
No Problem
A Small Problem
A Medium Problem
A Serious Problem

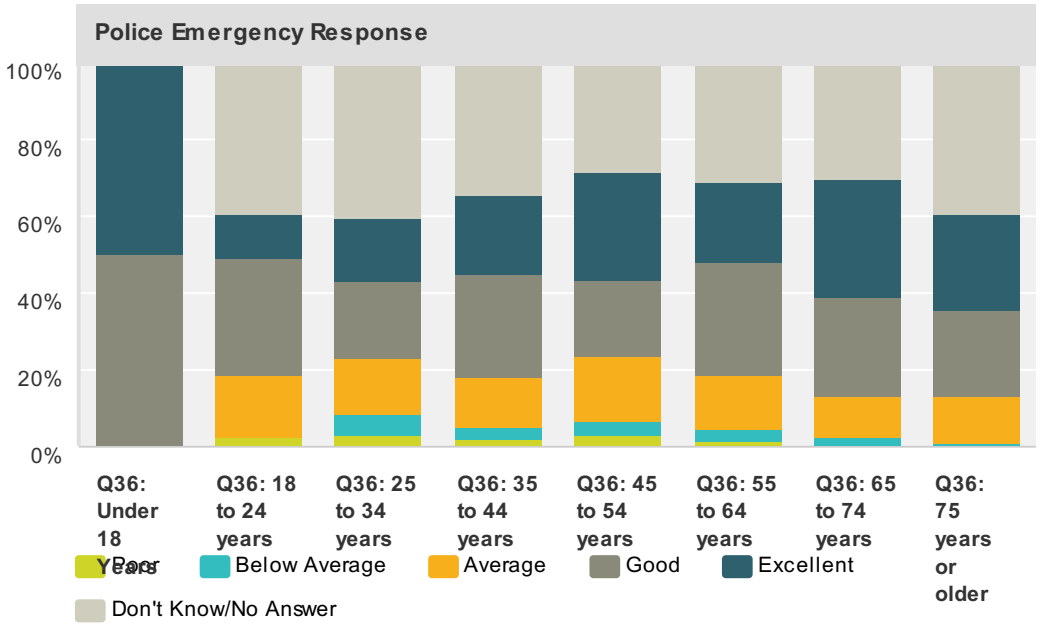
Q17 Please rate the QUALITY of the following public safety and enforcement services that are provided by the CITY OF ALBANY:

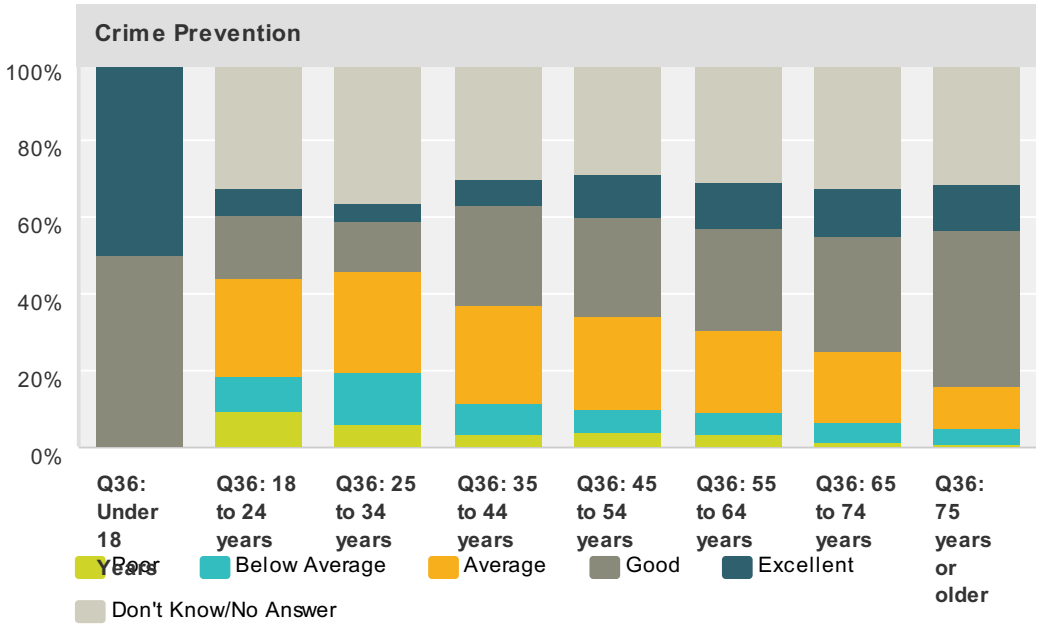
Answered: 1,520 Skipped: 4

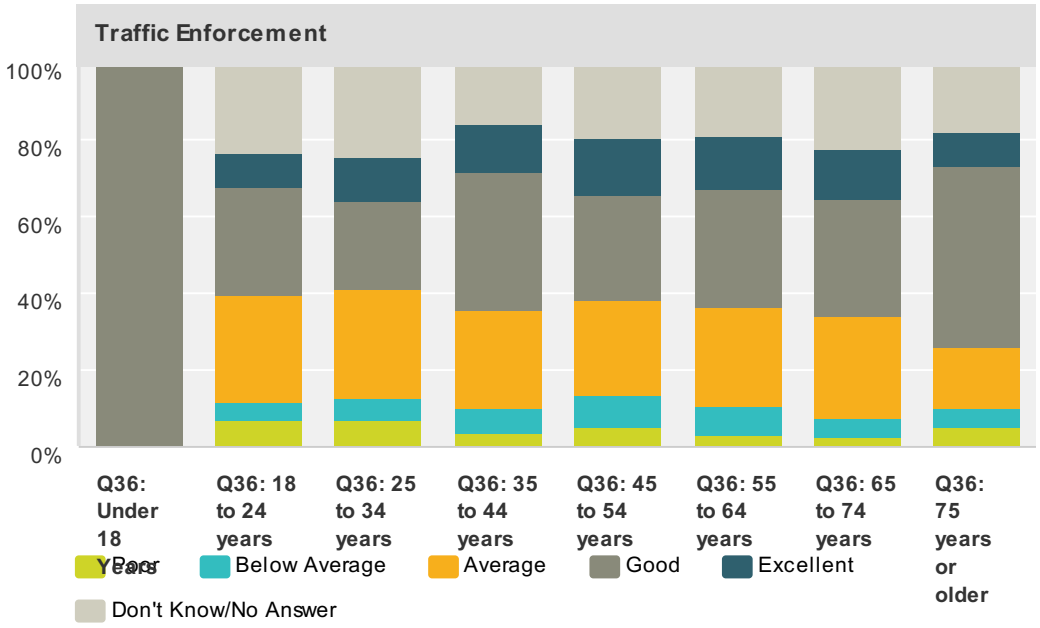


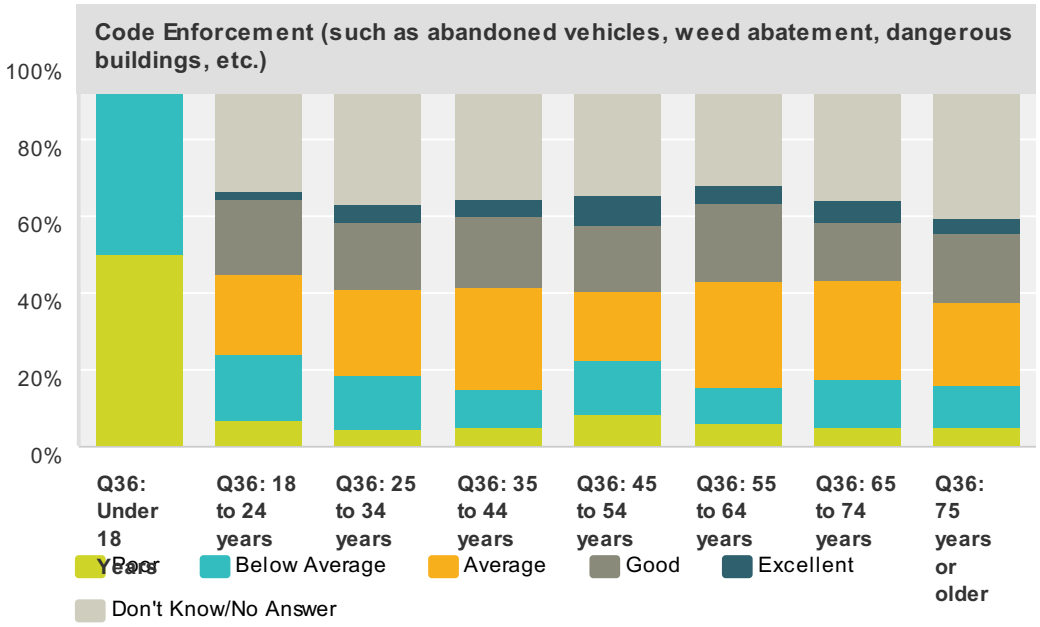


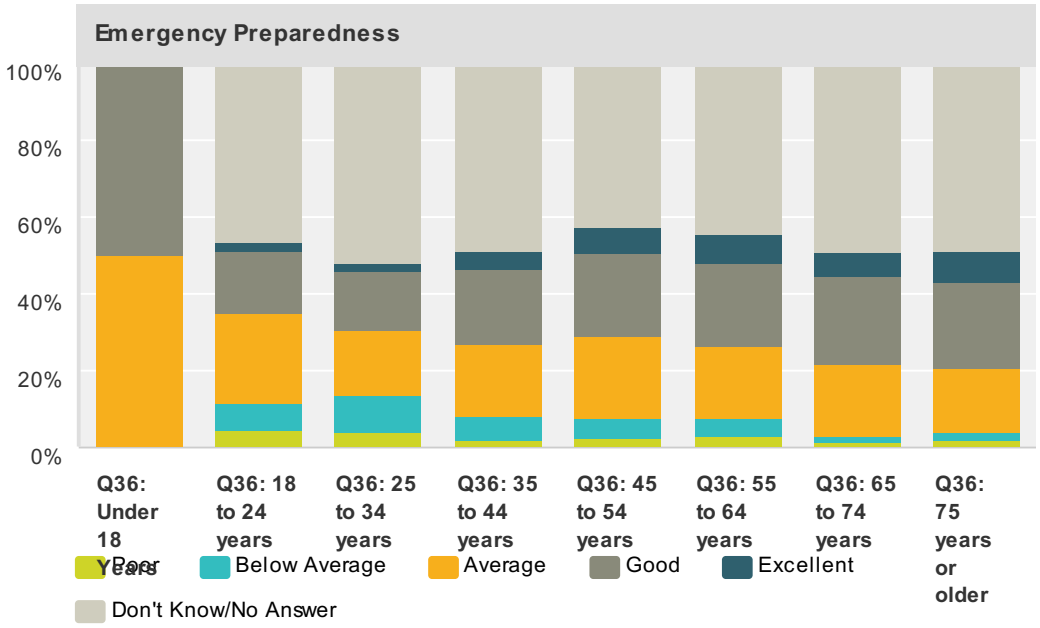

Public Education Programs for Fire Prevention and Safety
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

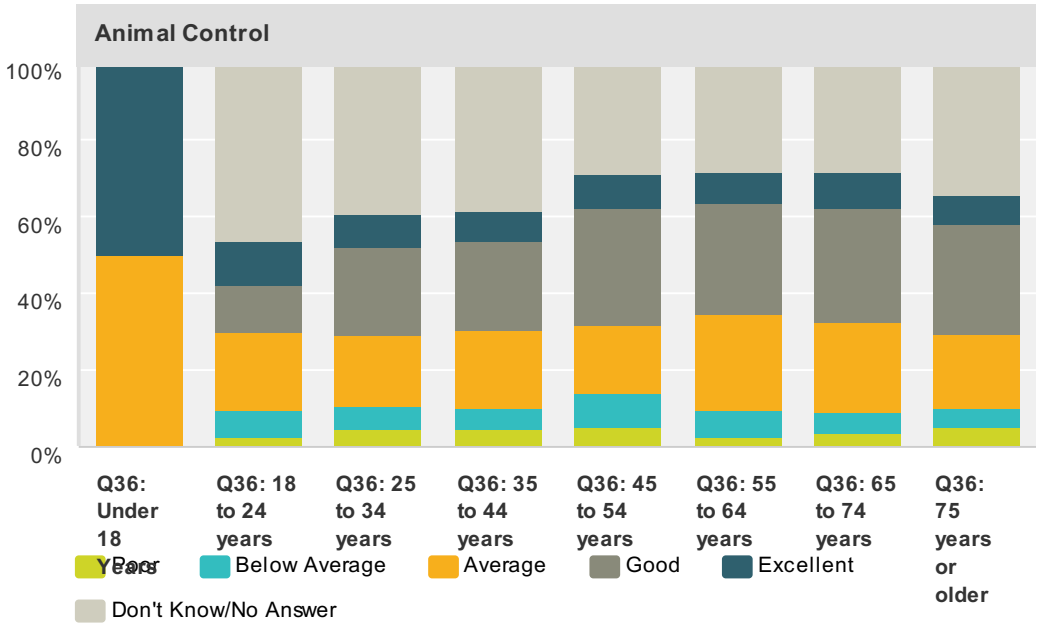

Police Emergency Response
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer


Crime Prevention
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer


Traffic Enforcement
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

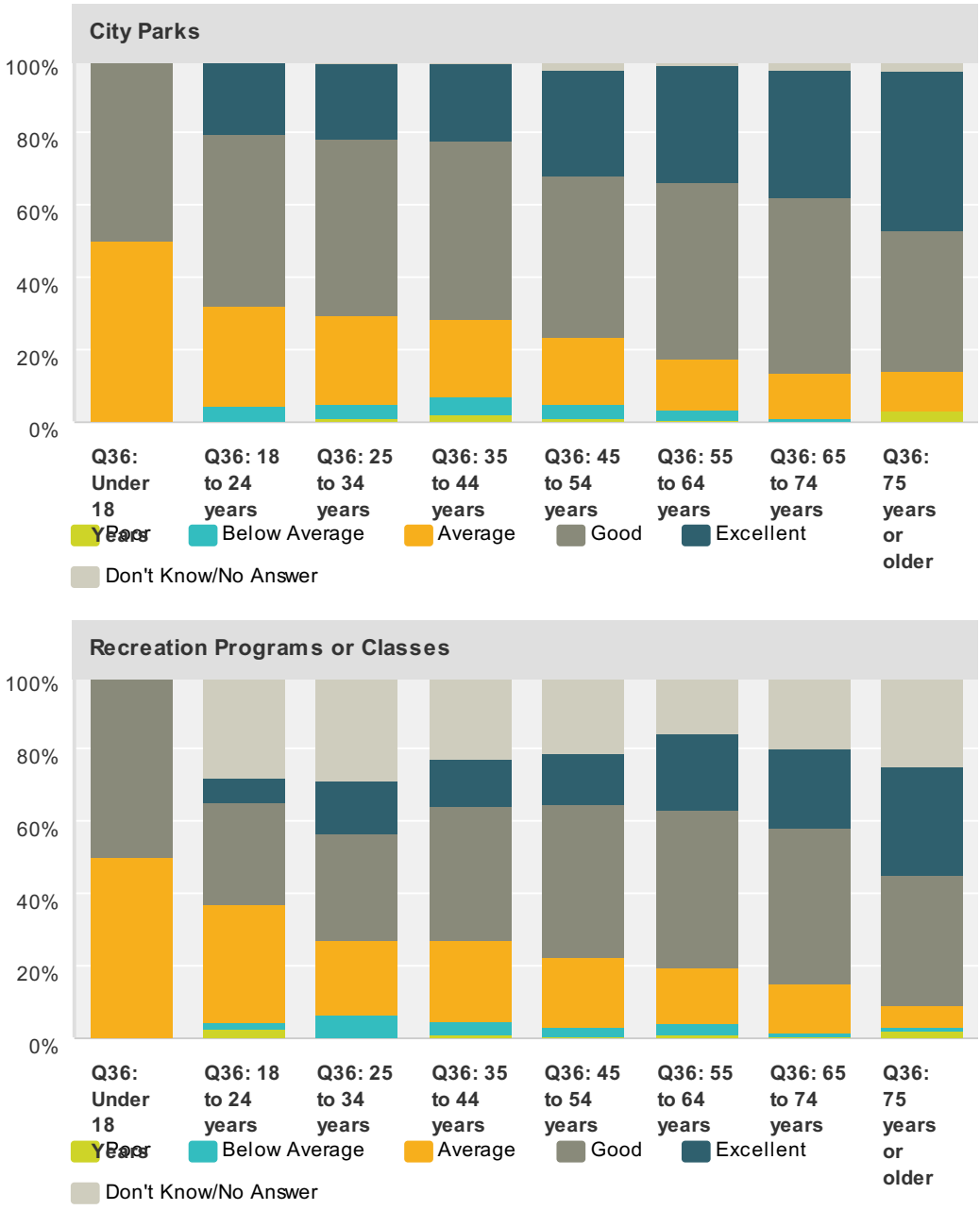

Code Enforcement (such as abandoned vehicles, weed abatement, dangerous buildings, etc.)
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

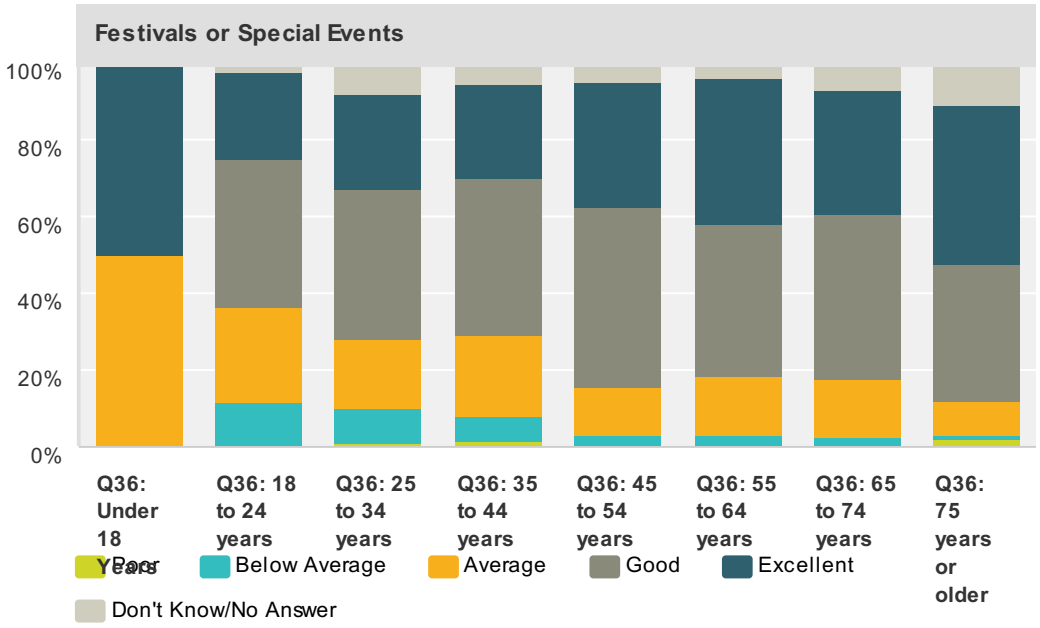

Emergency Preparedness
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

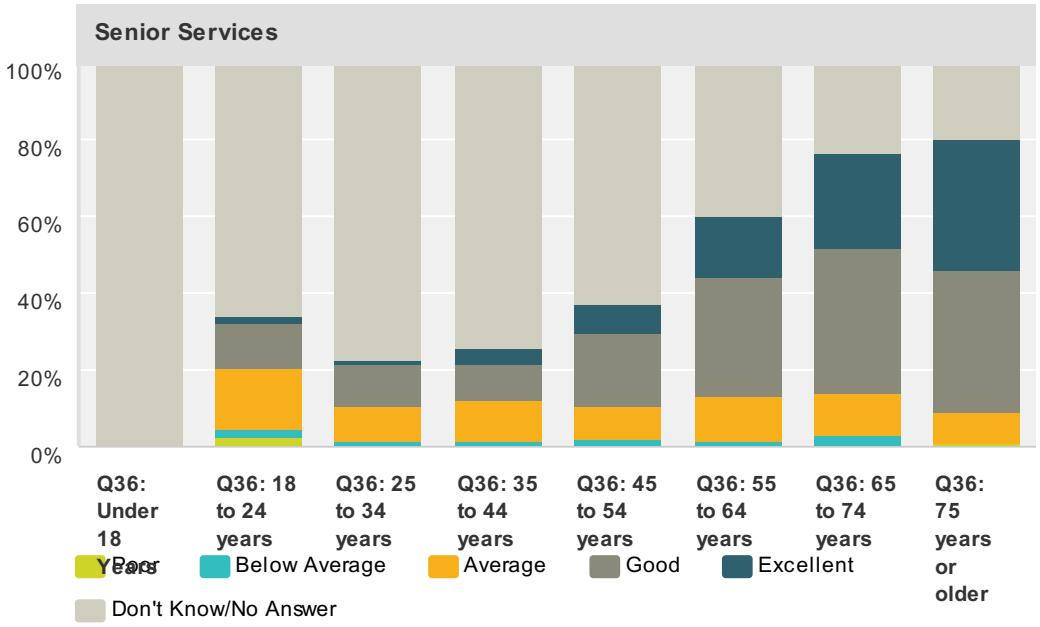

Animal Control
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

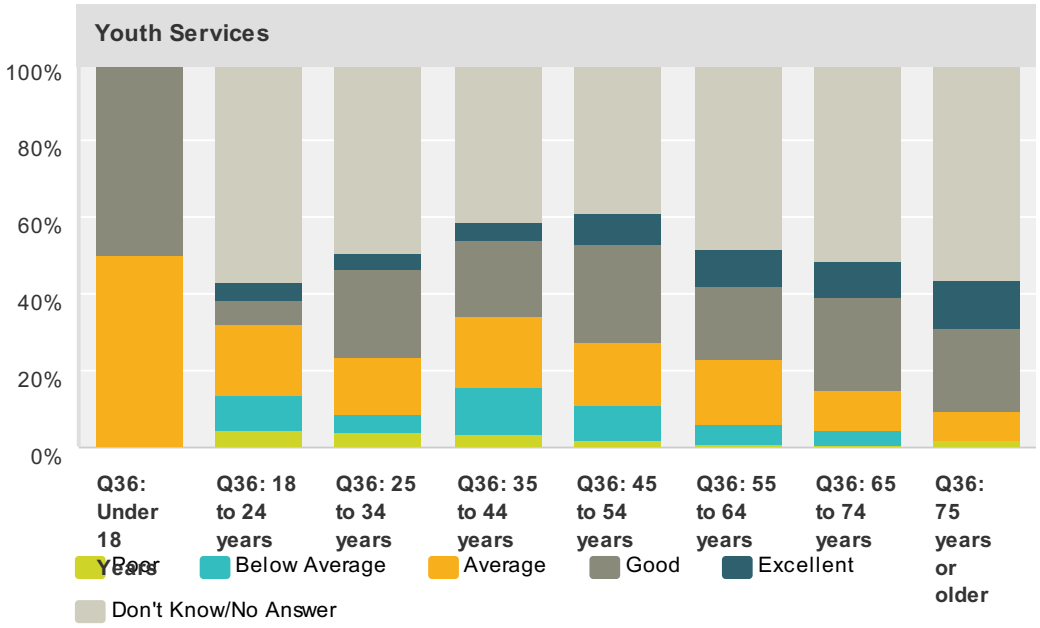
Q18 Please rate the QUALITY of the following cultural and recreational services that are provided by the CITY OF ALBANY:

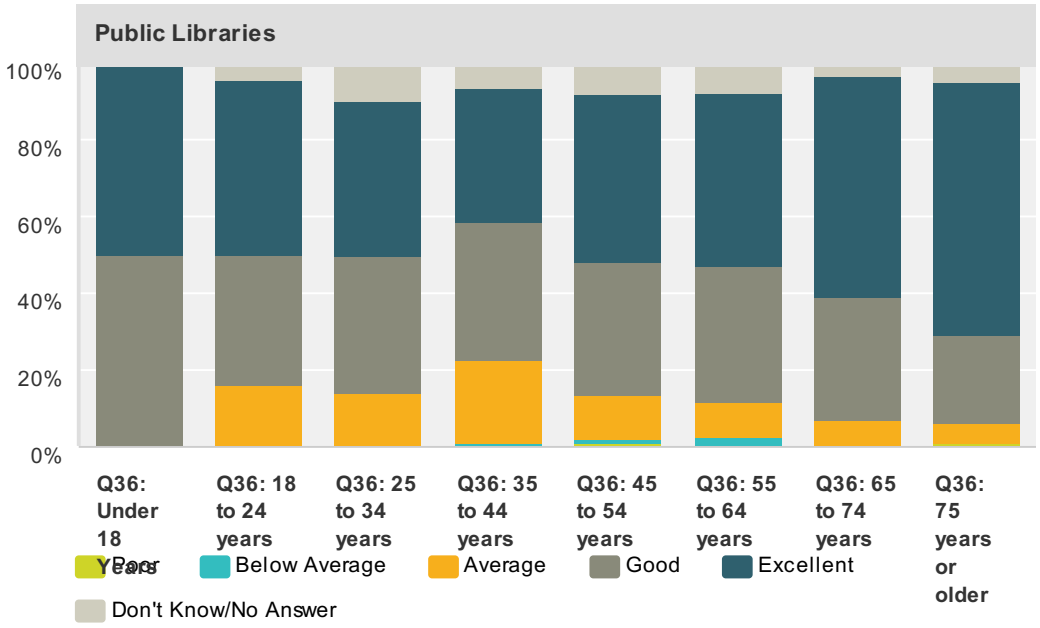
Answered: 1,521 Skipped: 3

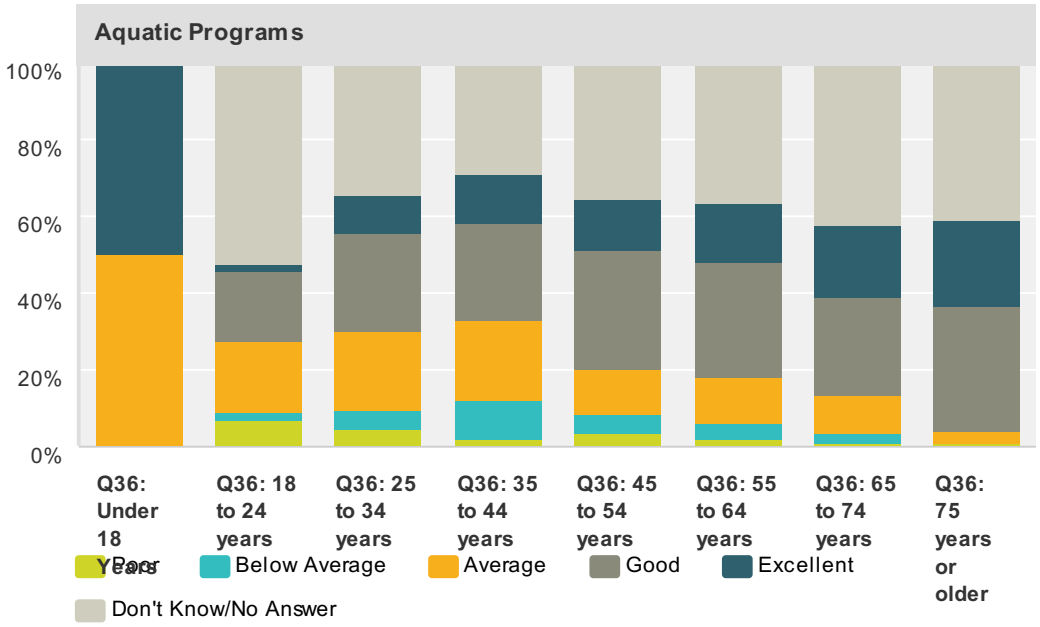



Festivals or Special Events
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer


Senior Services
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

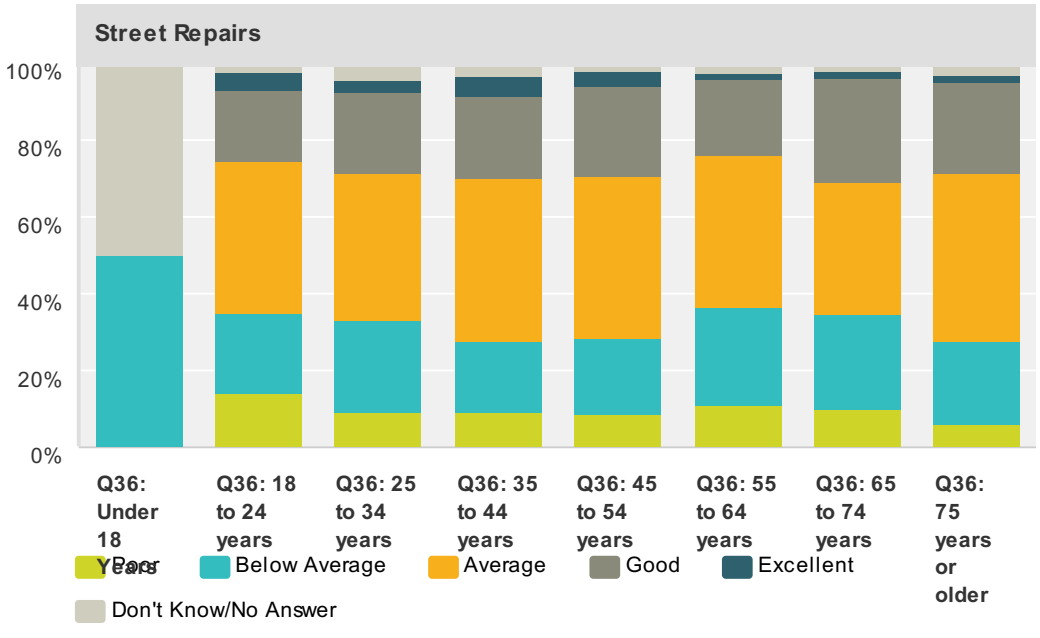

Youth Services
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

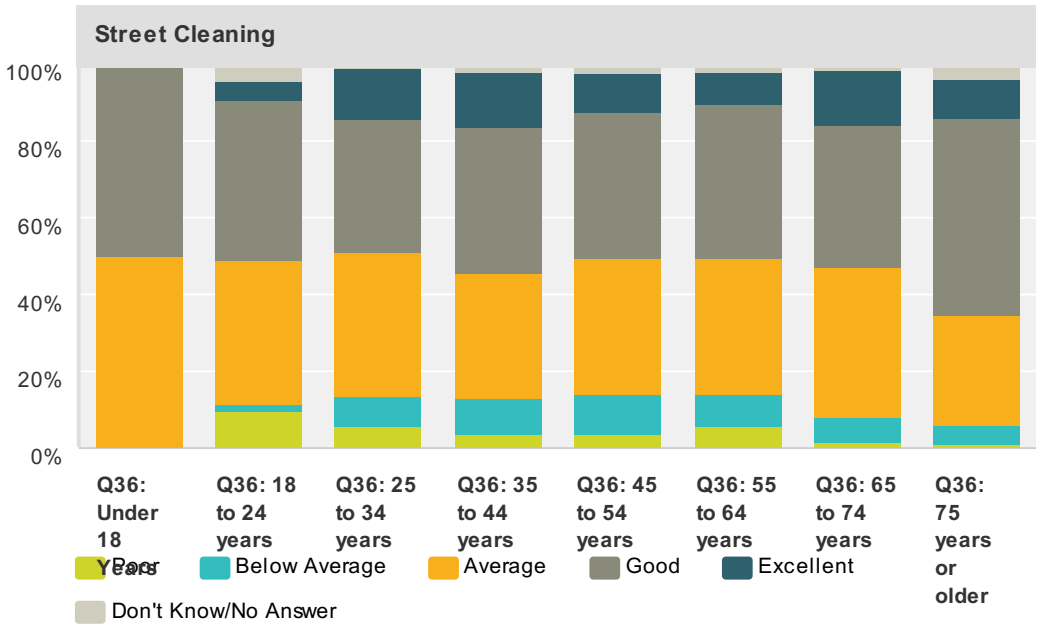

Public Libraries
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

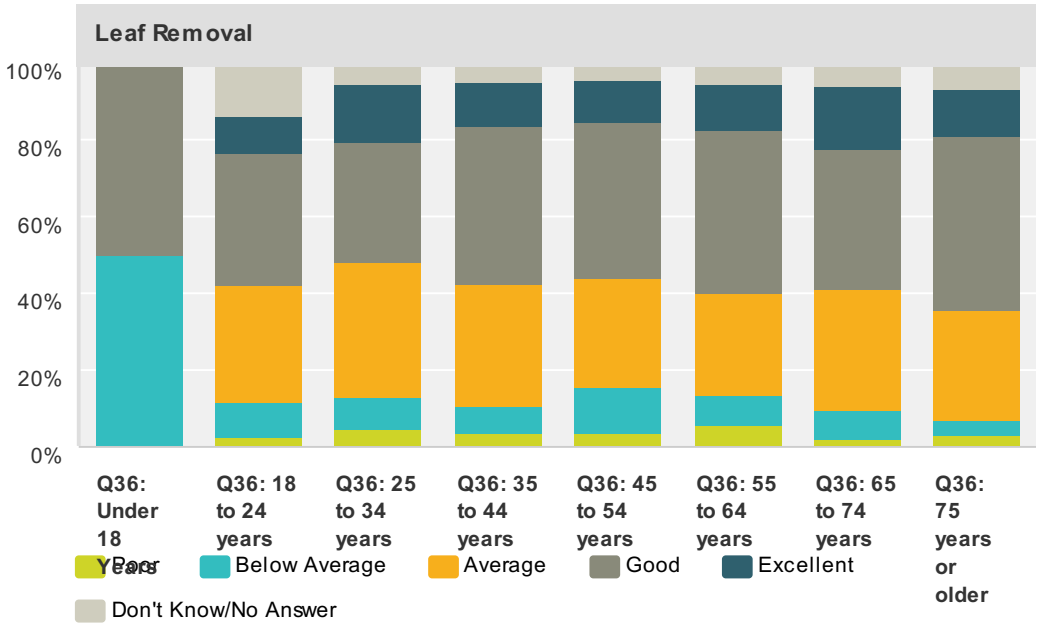

Aquatic Programs
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

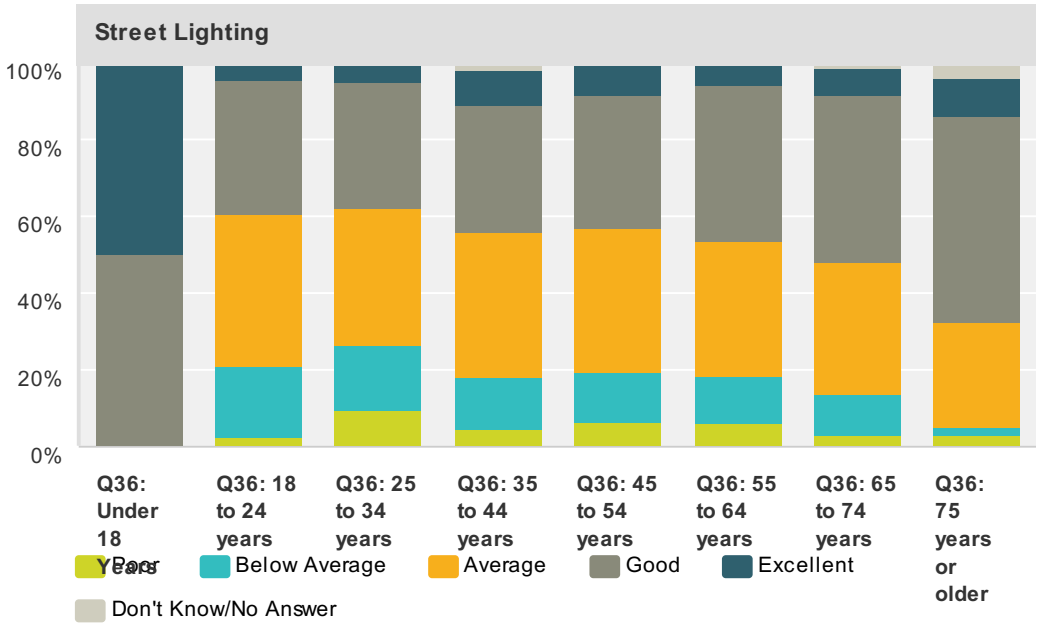
Q19 Please rate the QUALITY of the following street and stormwater services that are provided by the CITY OF ALBANY:

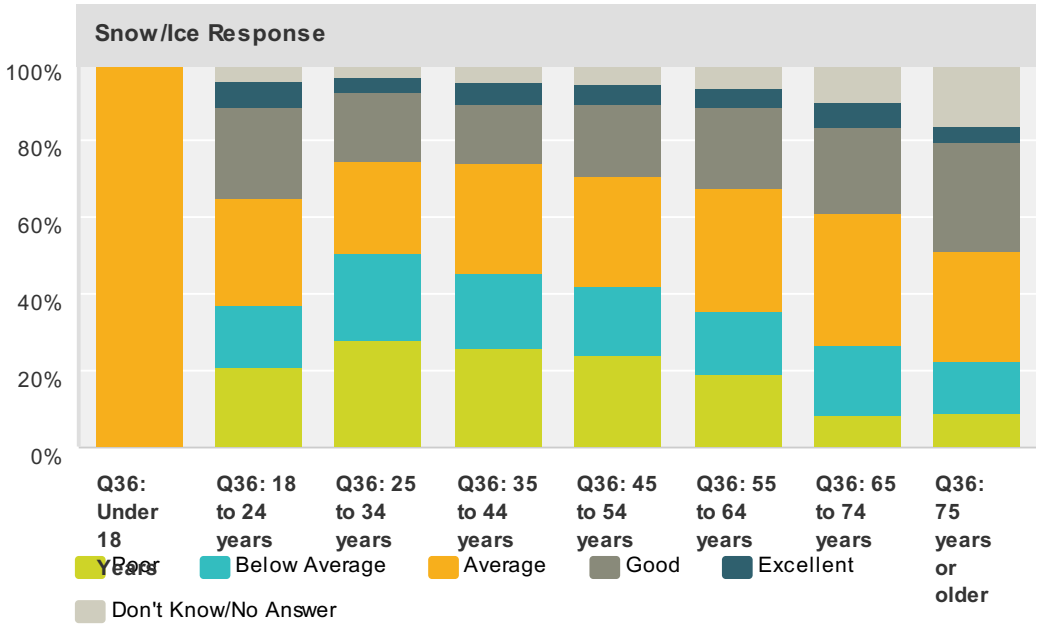
Answered: 1,508 Skipped: 16

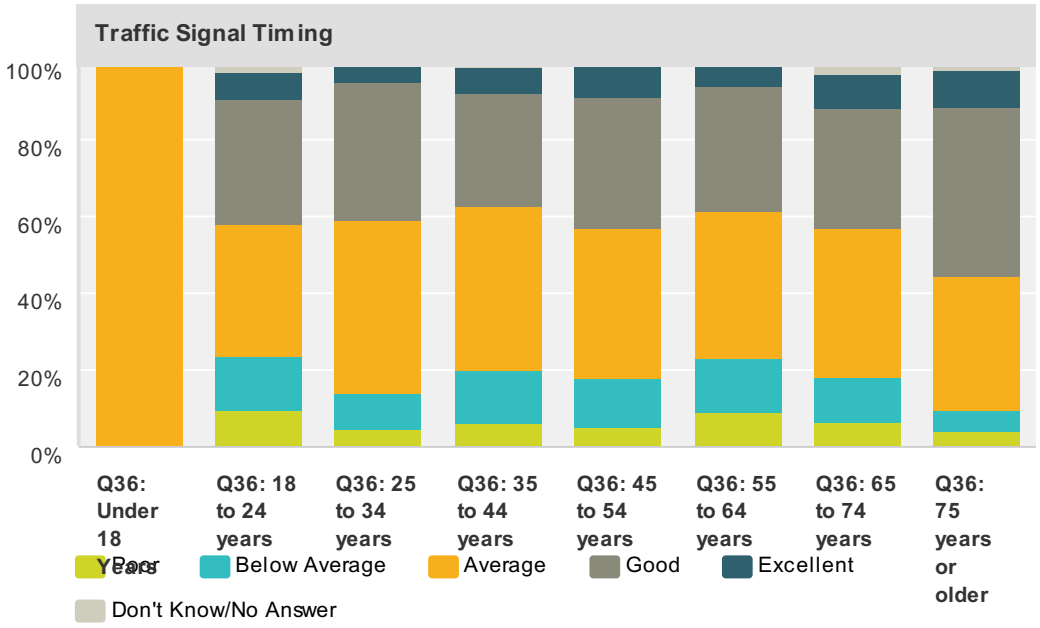


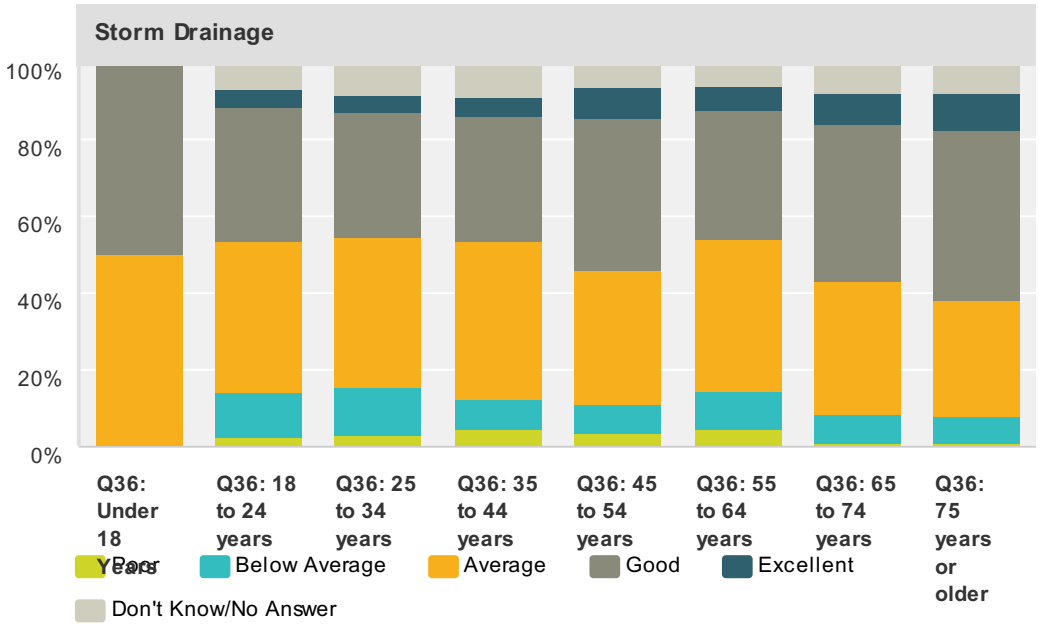



Leaf Removal
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer


Street Lighting
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

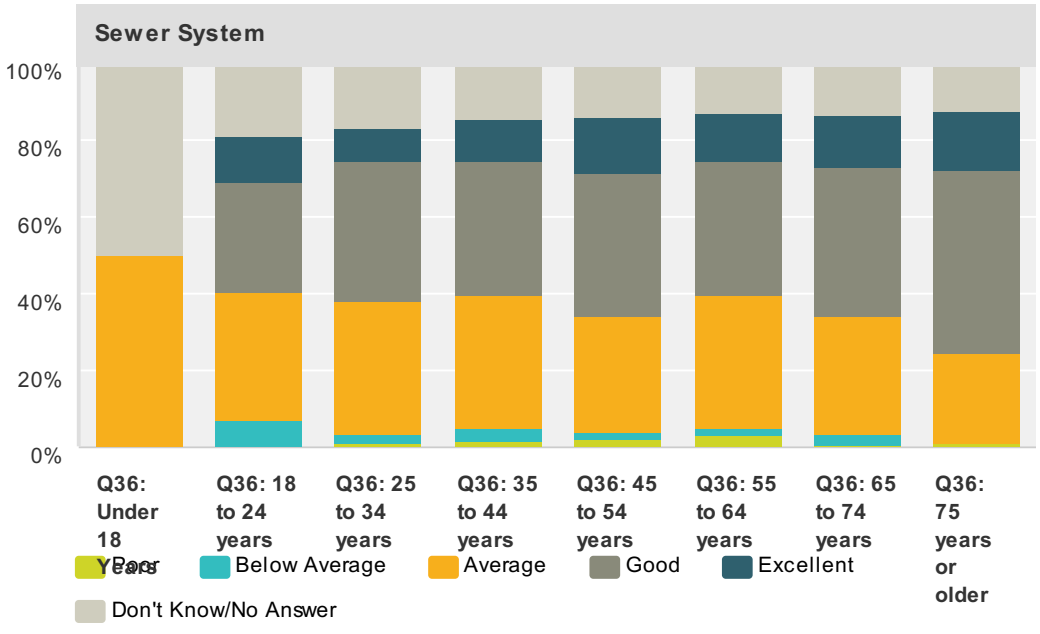

Snow/Ice Response
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

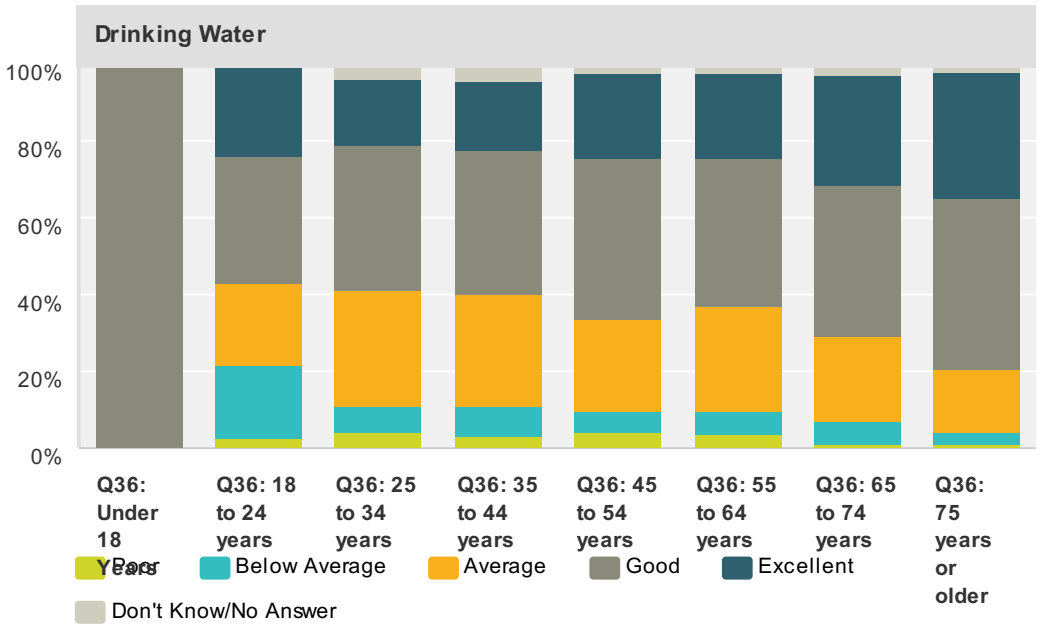

Traffic Signal Timing
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

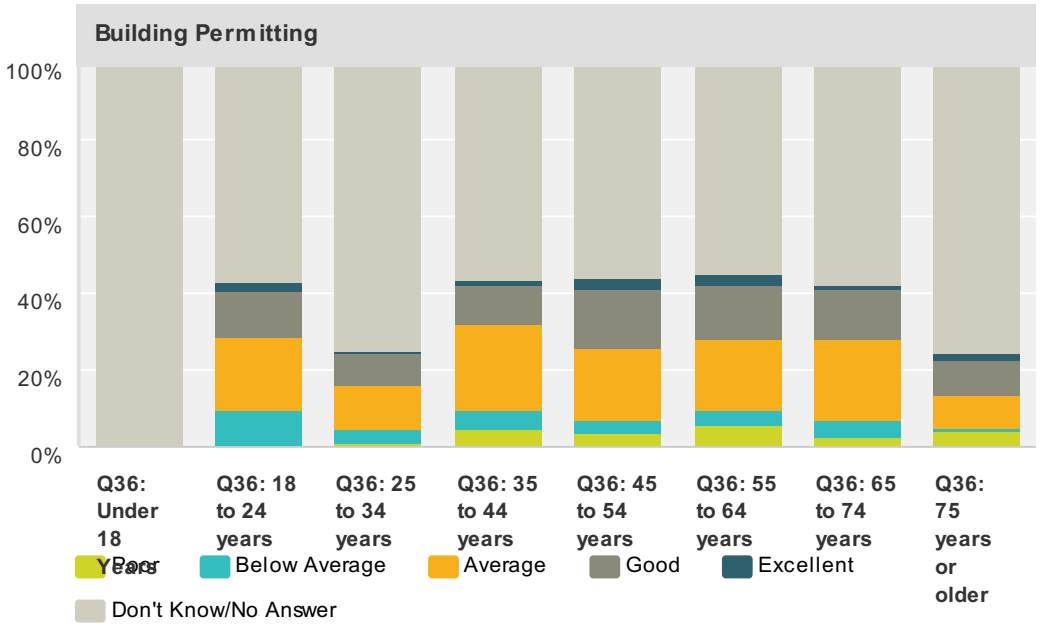

Storm Drainage
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

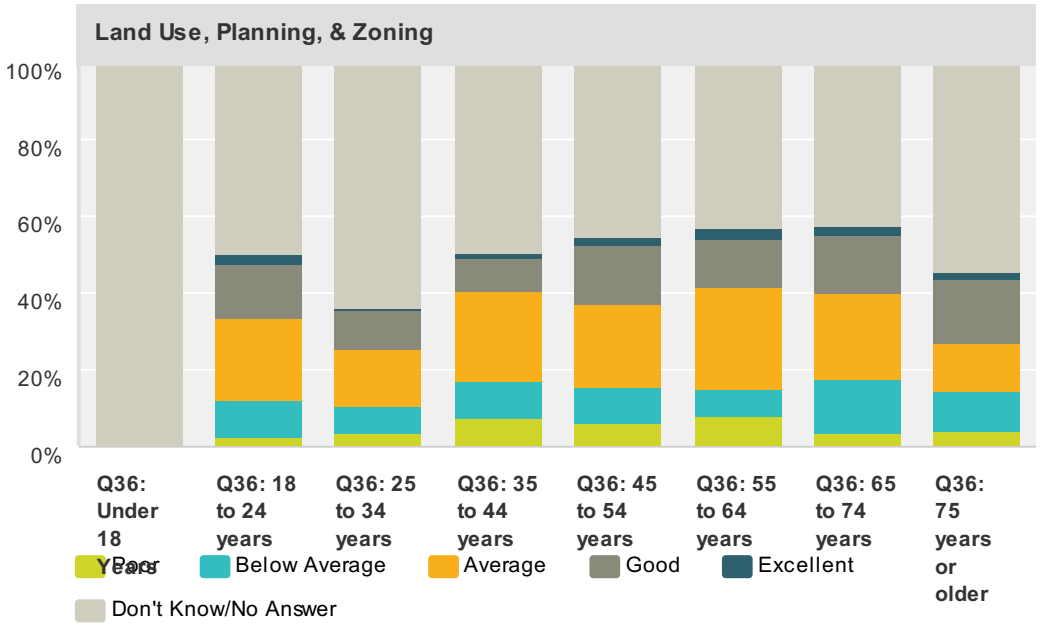
Q20 Please rate the QUALITY of the following infrastructure and other services that are provided by the CITY OF ALBANY:

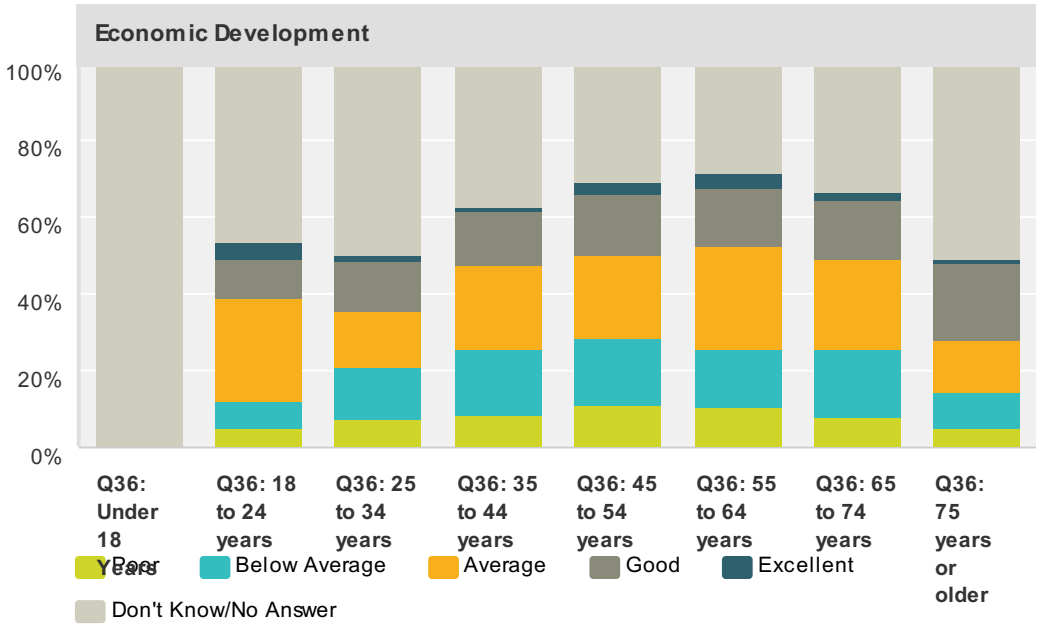
Answered: 1,507 Skipped: 17

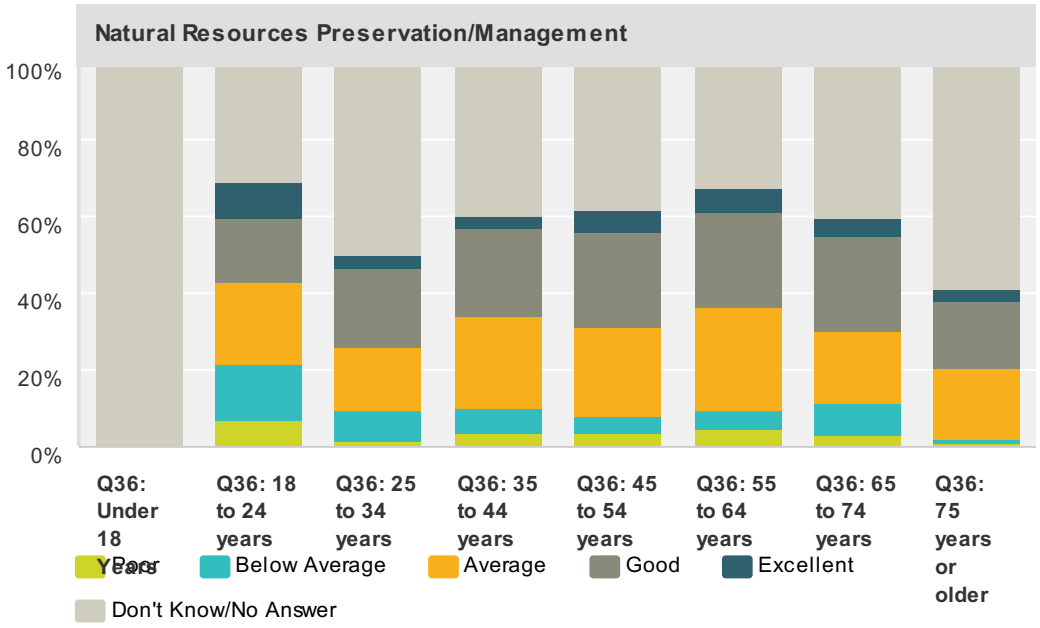


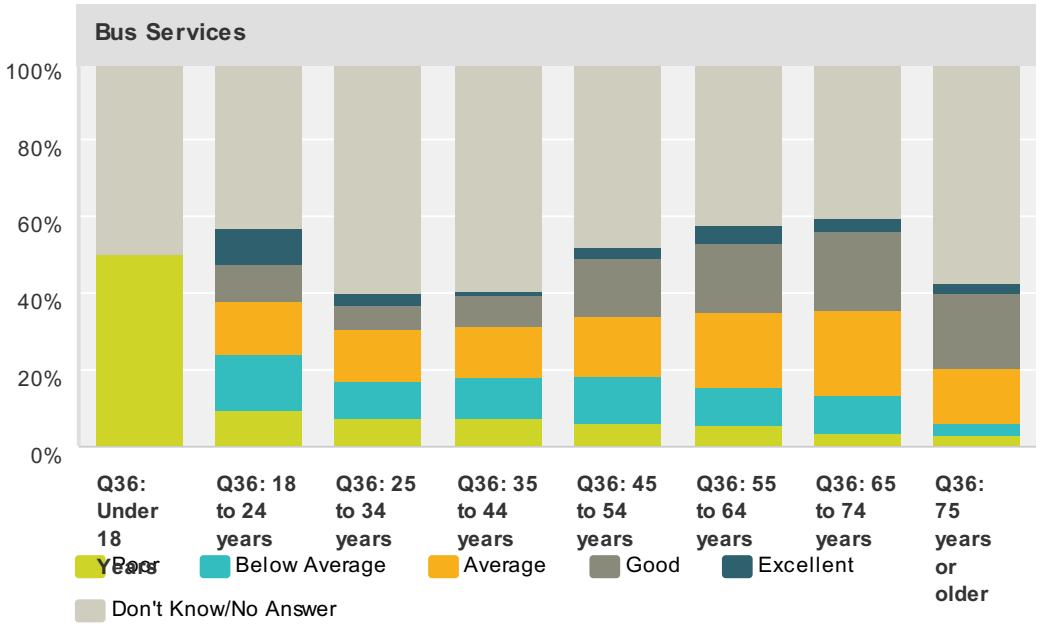



Building Permitting
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer


Land Use, Planning, & Zoning
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

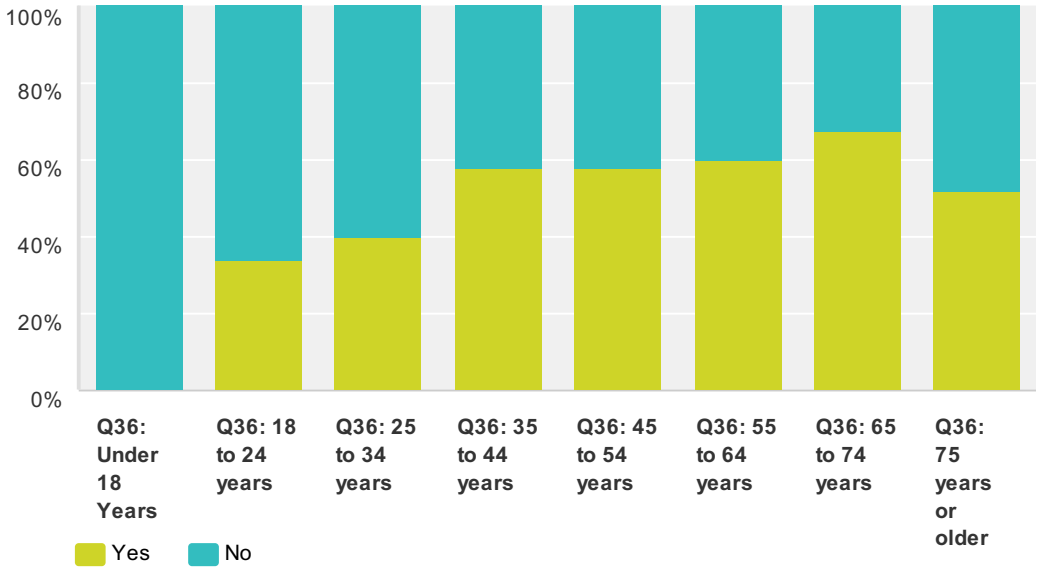

Economic Development
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer


Natural Resources Preservation/Management
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer


Bus Services
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

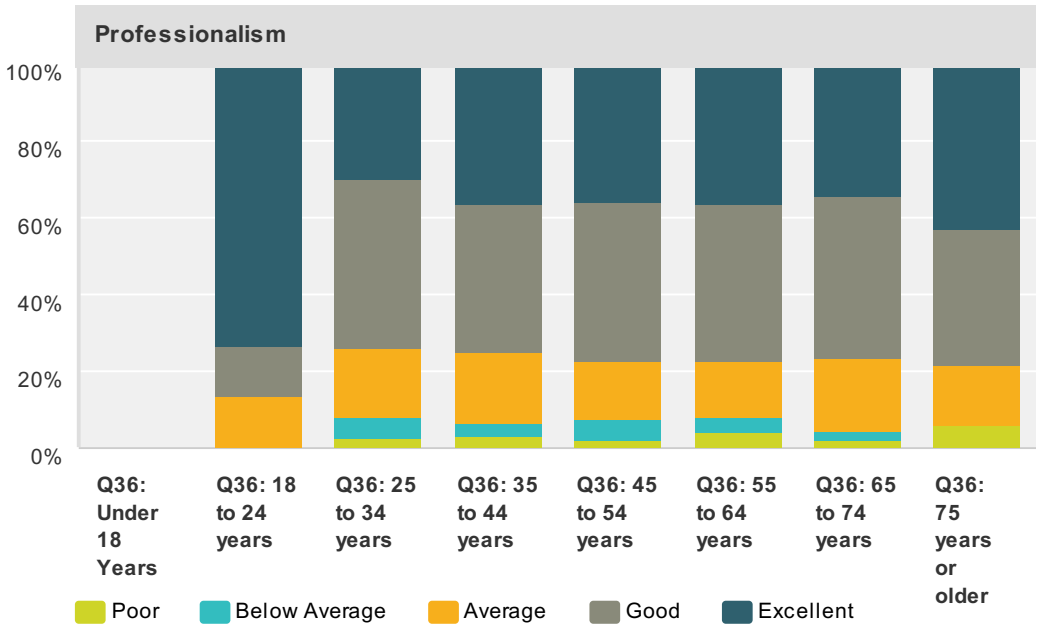
Q21 Have you had a business contact with a City of Albany employee within the last year either in person, by phone, or by e-mail?

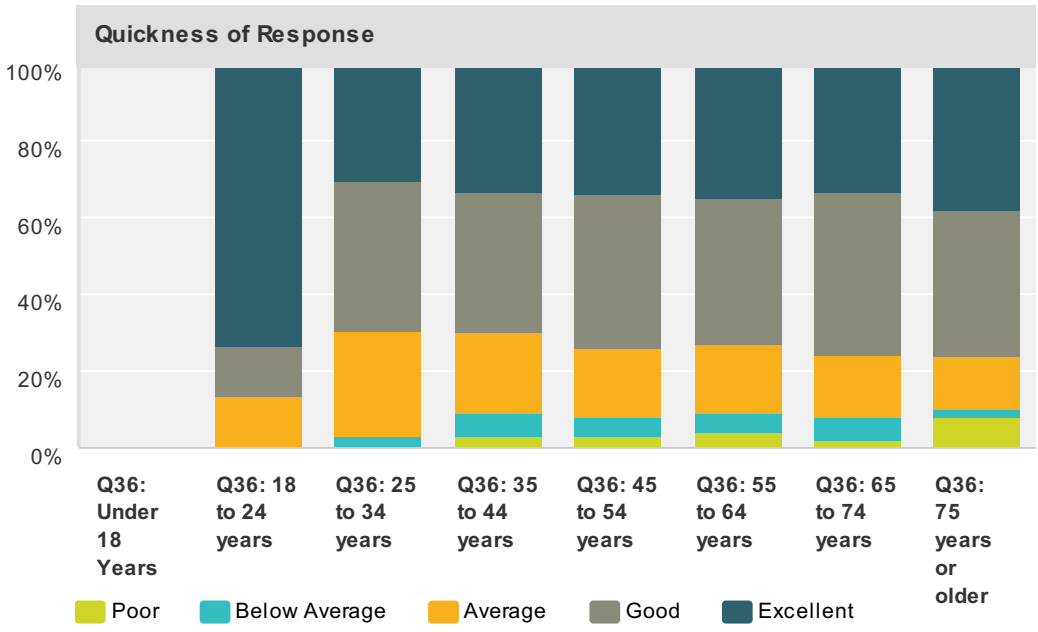
Answered: 1,517 Skipped: 7

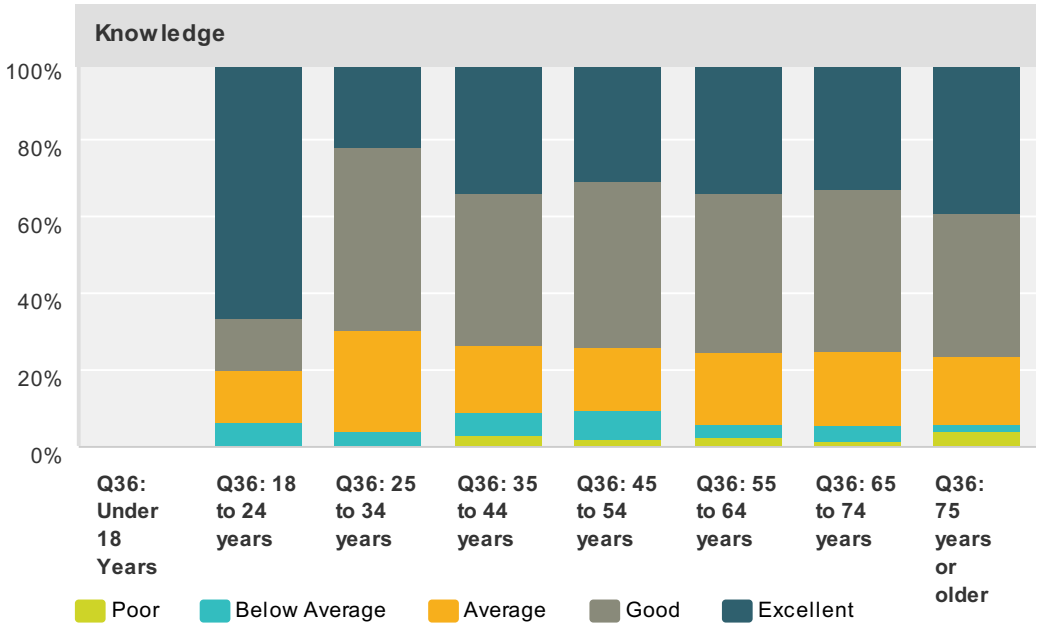


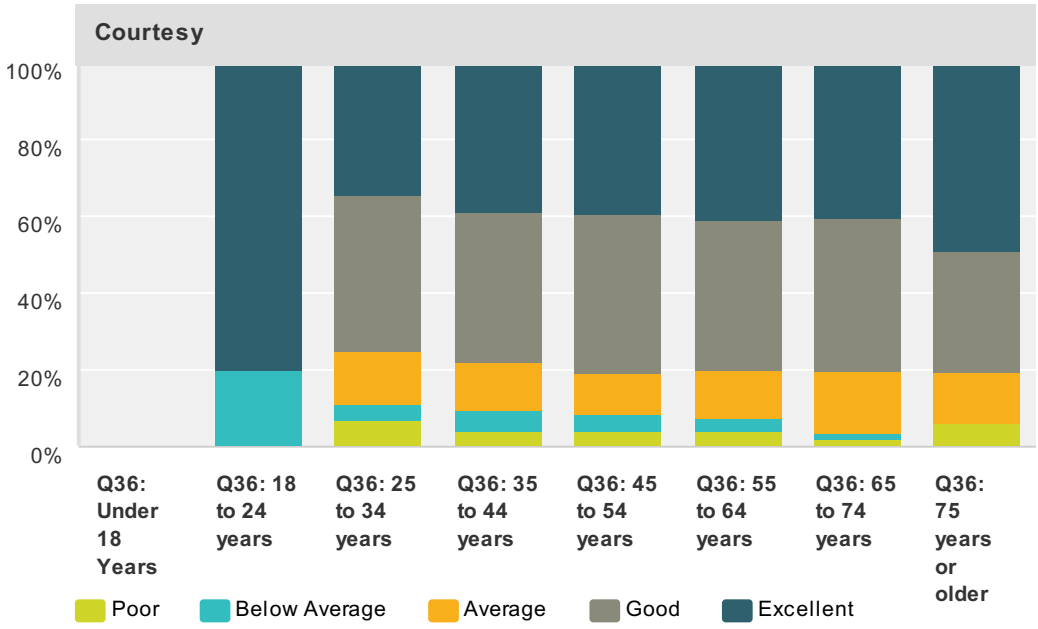
Q22 If you had contact in the last year with an employee of the City of Albany, how would you rate the LAST contact you had in the following ways:

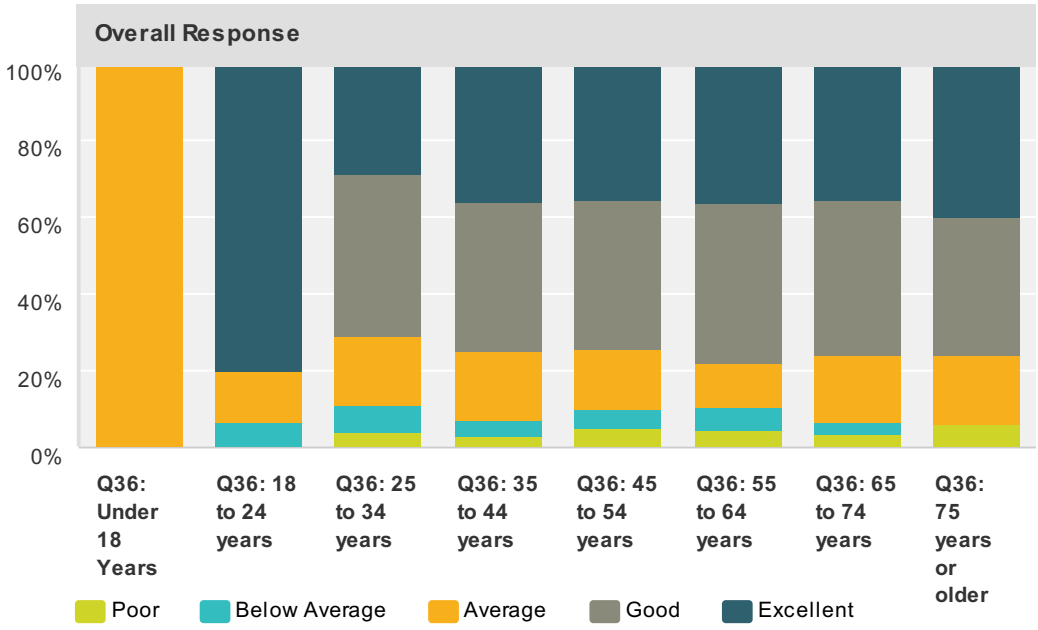
Answered: 872 Skipped: 652





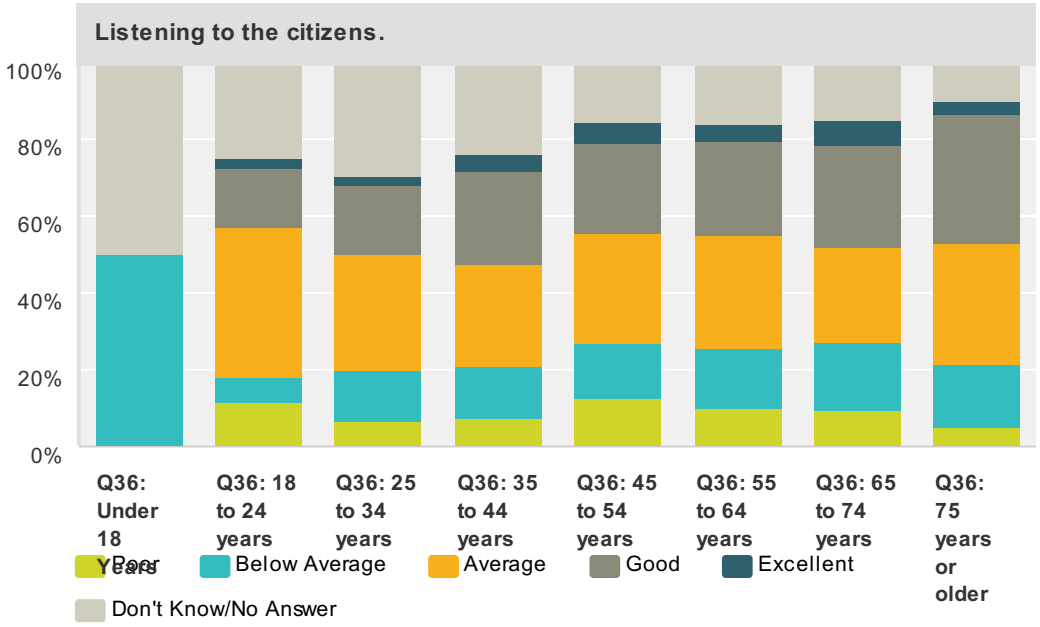

Knowledge
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent

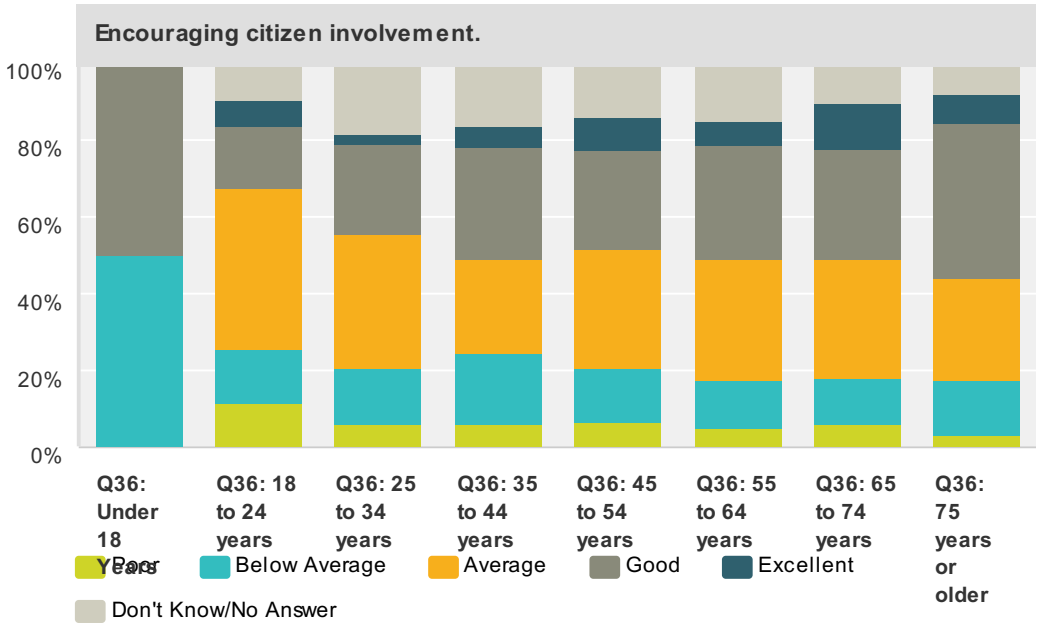

Courtesy
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent

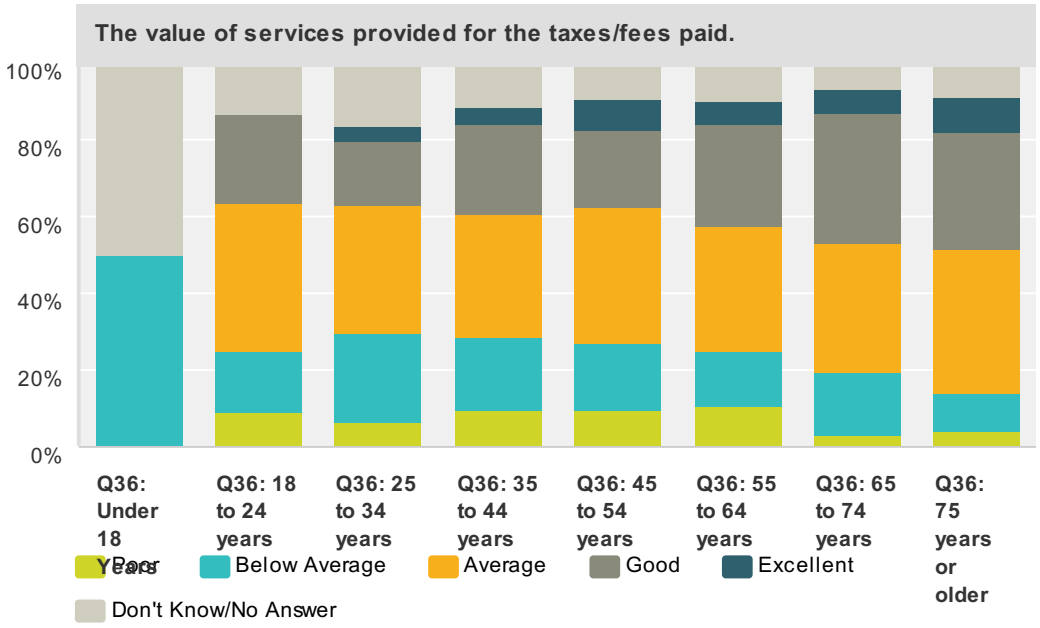

Overall Response
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent

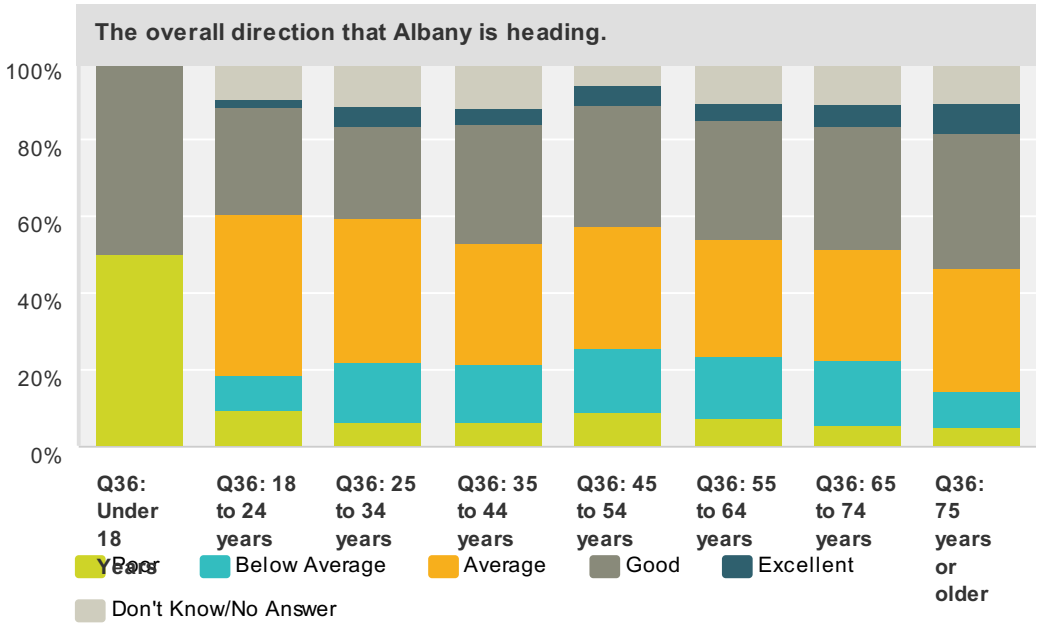
Q23 Overall how do you think the City of Albany is doing in relation to:

Answered: 1,512 Skipped: 12



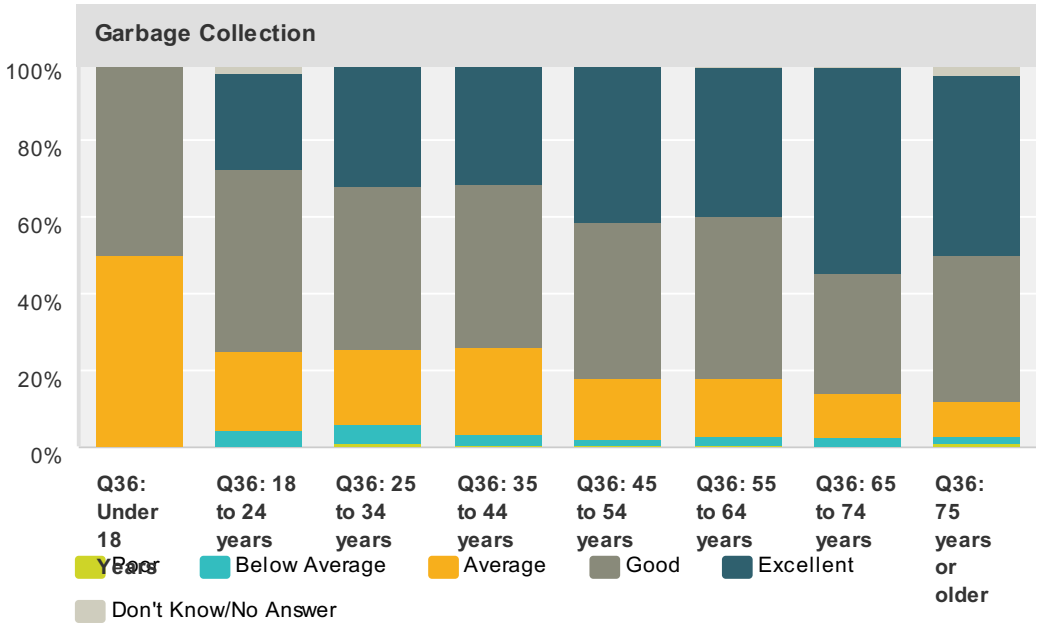


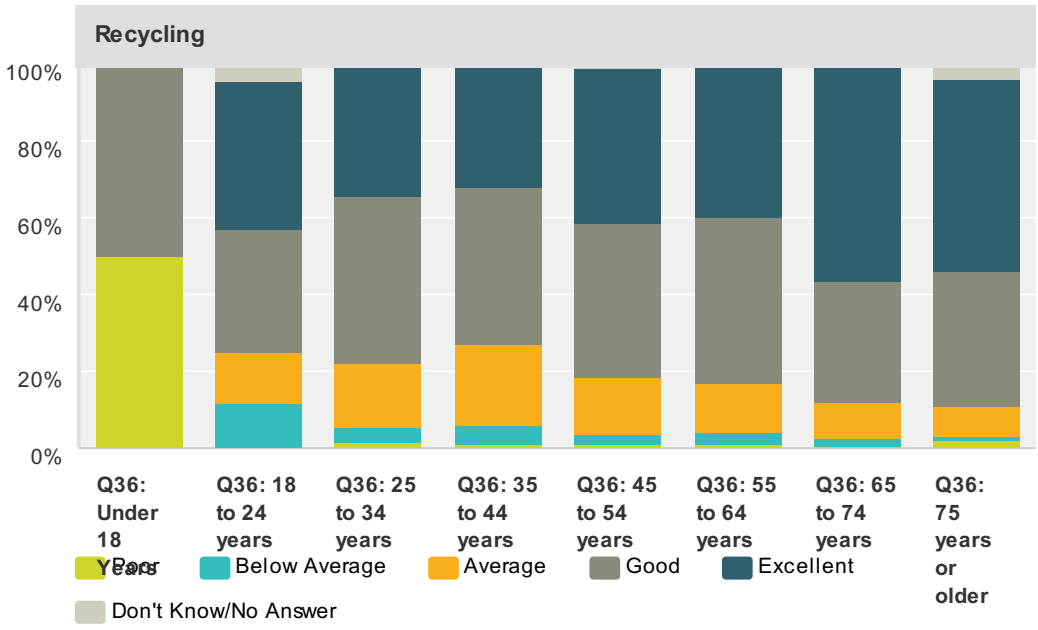

The value of services provided for the taxes/fees paid.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

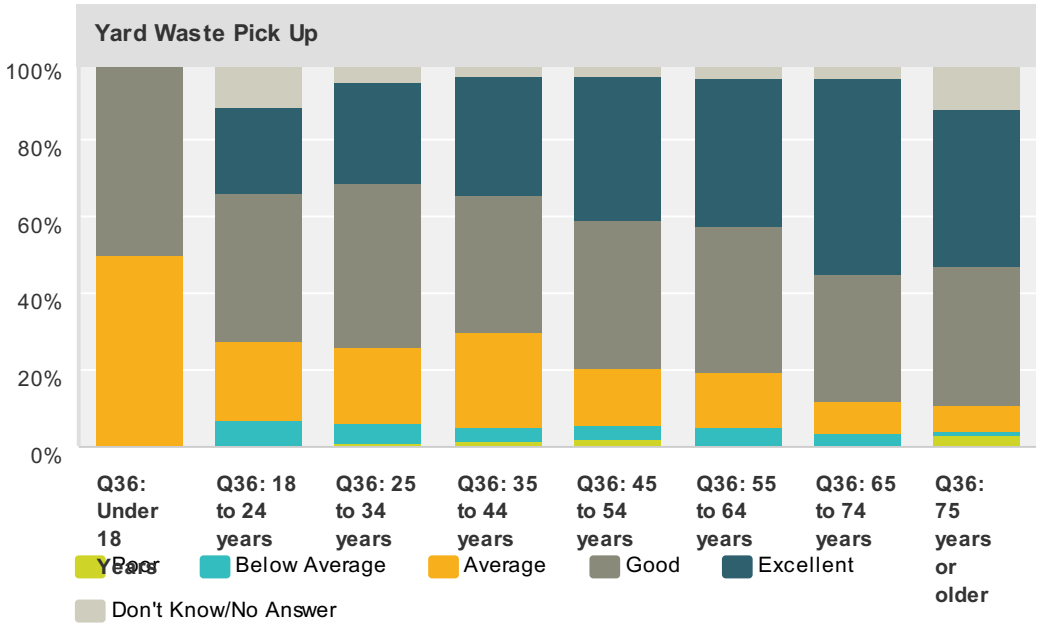

The overall direction that Albany is heading.
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

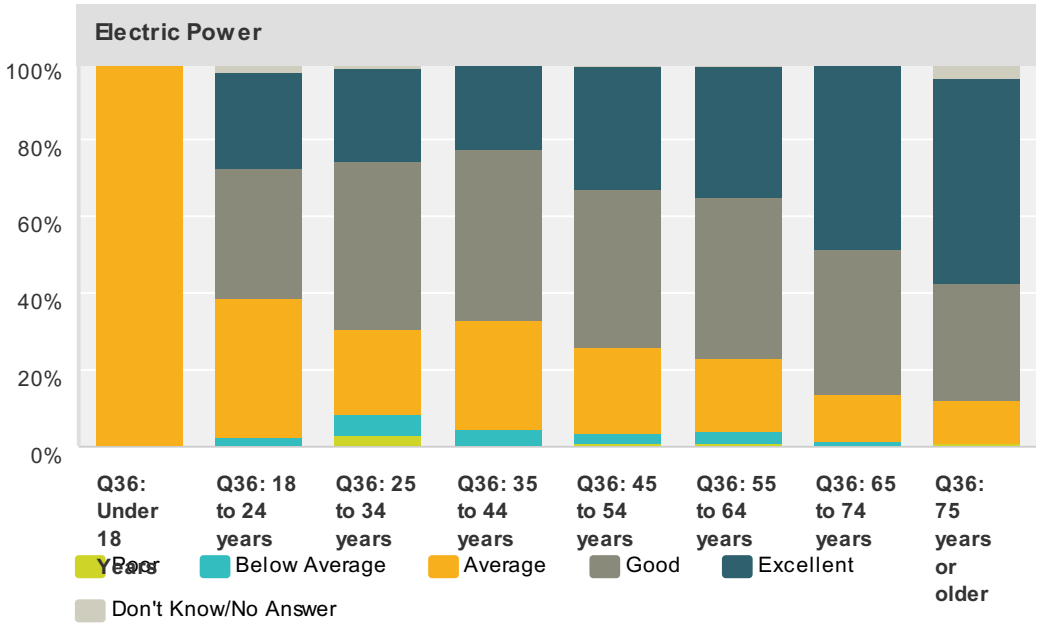
Q24 Please provide your rating of the QUALITY of community services provided by OTHERS:

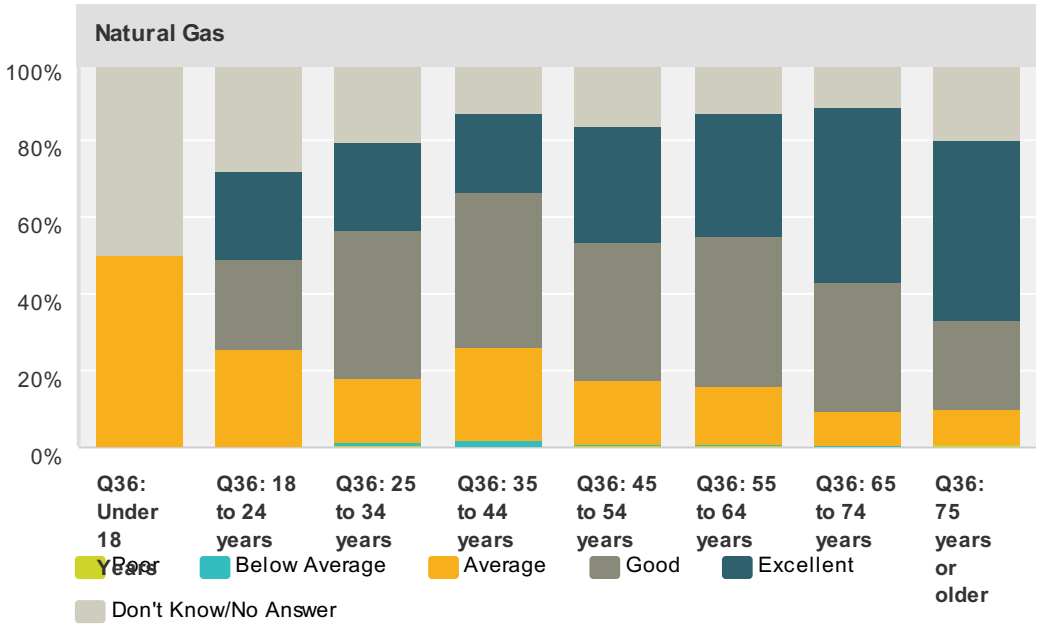
Answered: 1,519 Skipped: 5

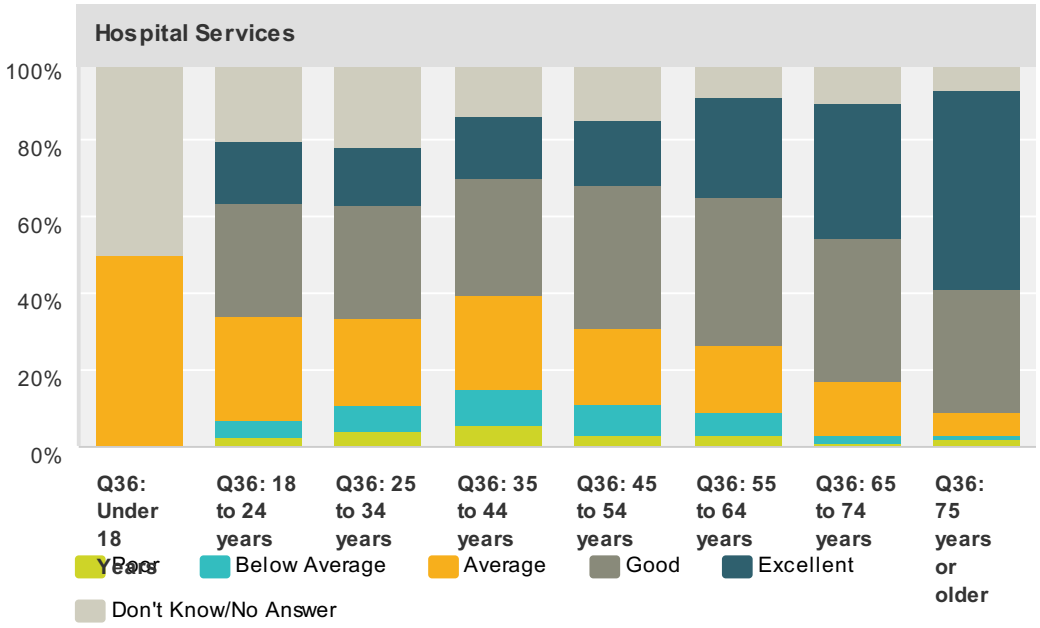


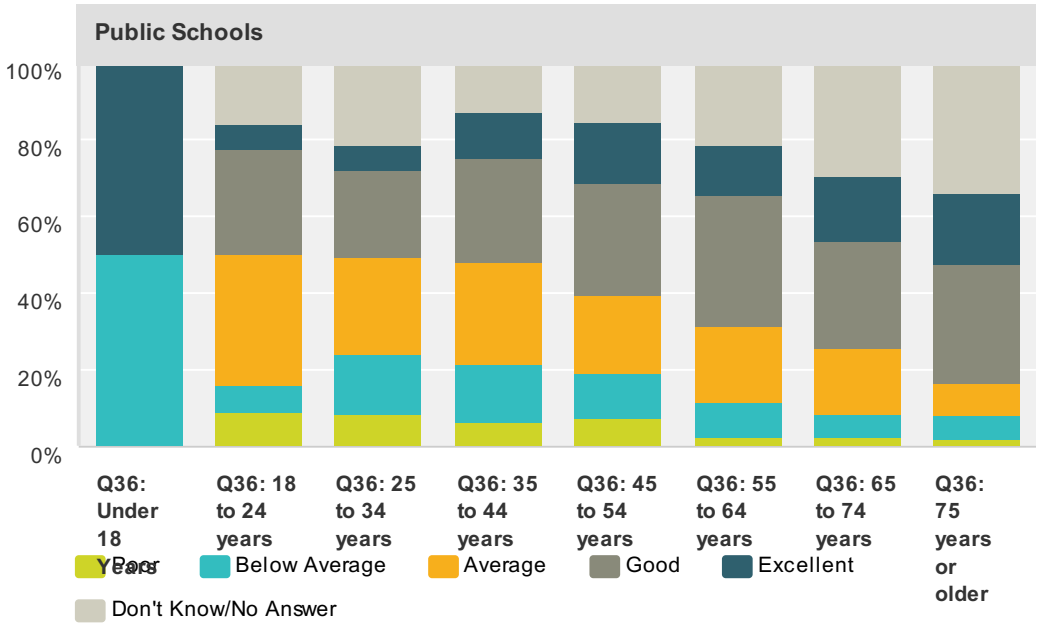



Yard Waste Pick Up
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer


Electric Power
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

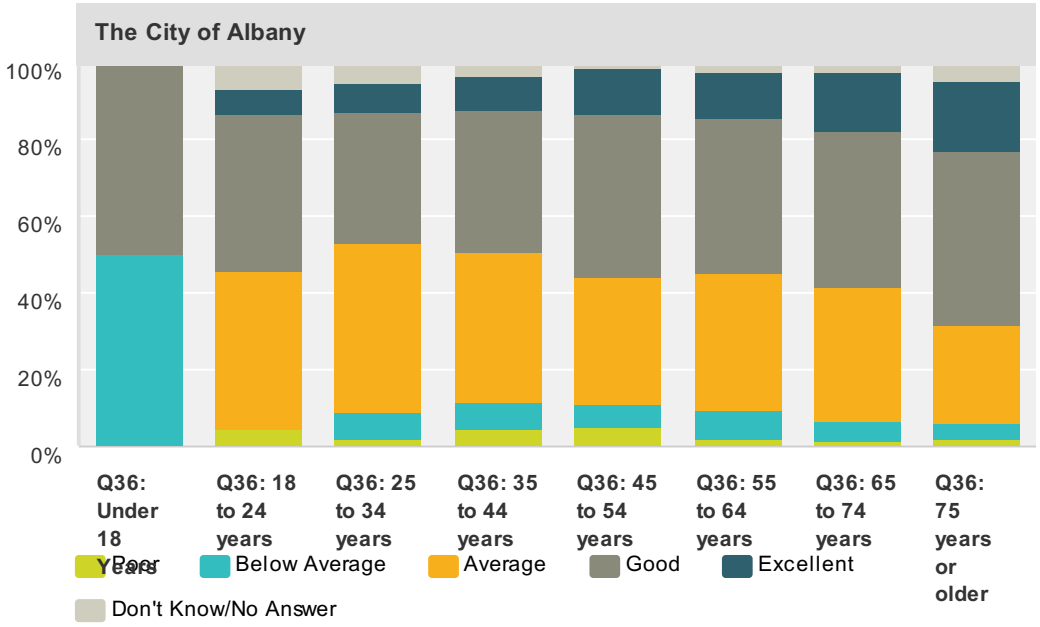

Natural Gas
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

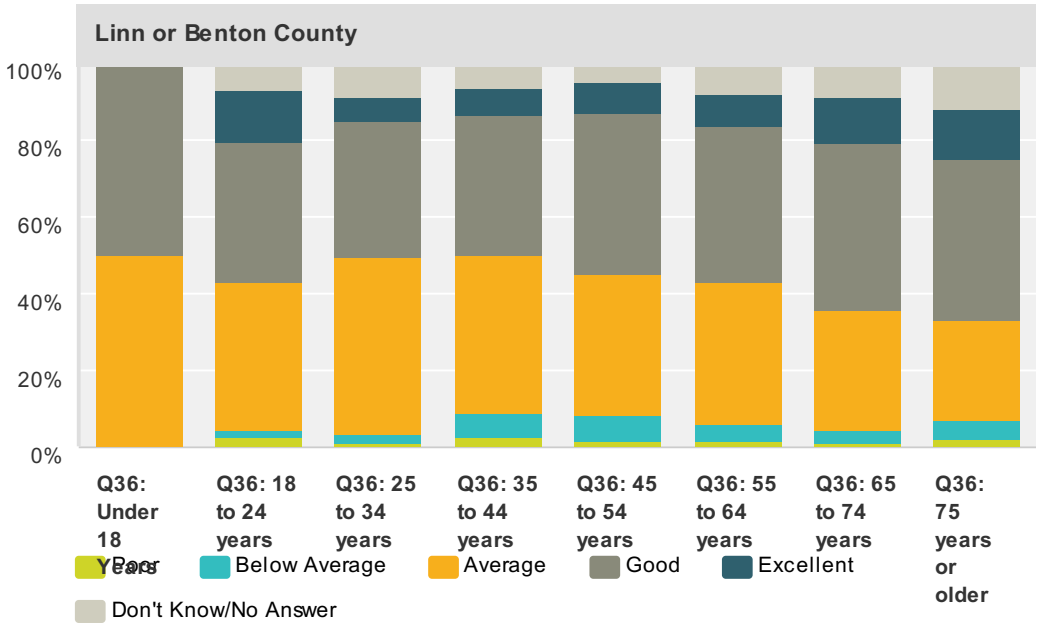

Hospital Services
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

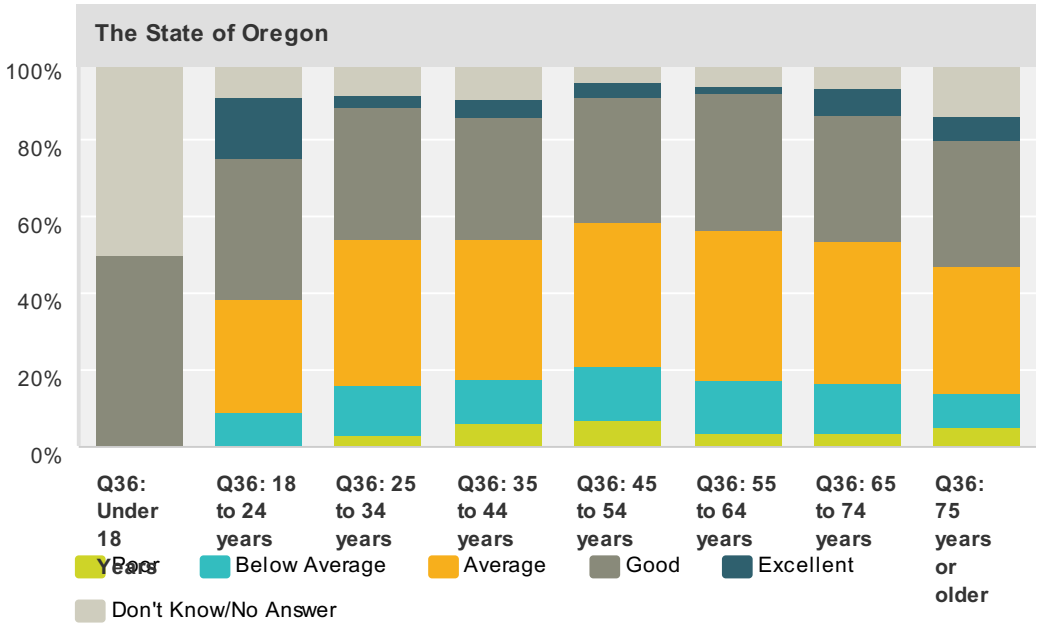

Public Schools
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

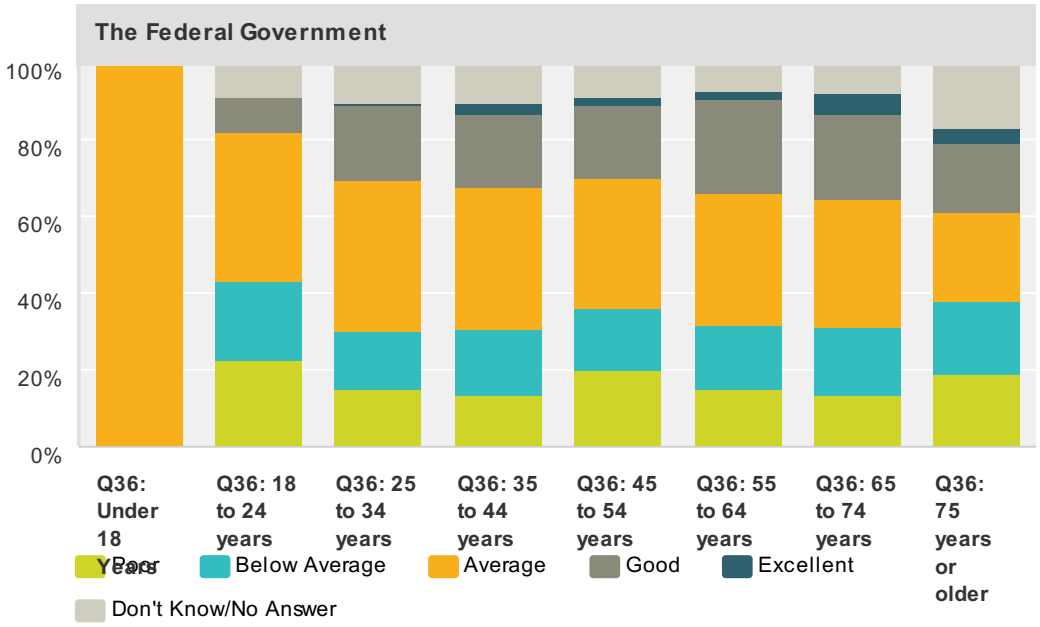
Q25 Overall, how would you rate the QUALITY of services provided by:

Answered: 1,512 Skipped: 12



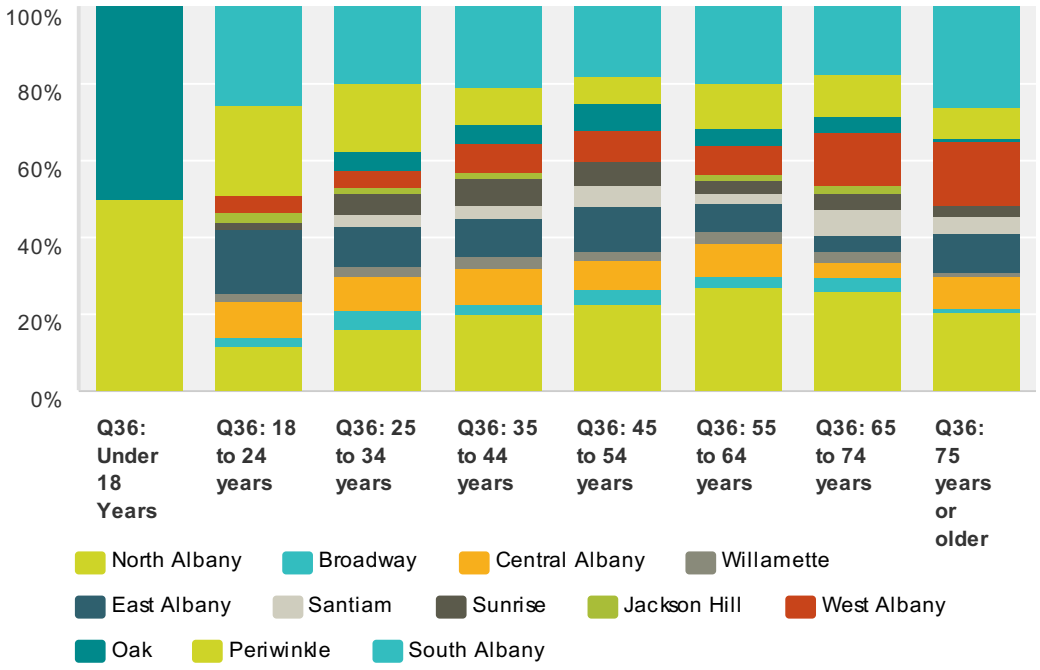



The State of Oregon
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer


The Federal Government
100%
80%
60%
40%
20%
0%
Q36: Under 18 Years
Q36: 18 to 24 years
Q36: 25 to 34 years
Q36: 35 to 44 years
Q36: 45 to 54 years
Q36: 55 to 64 years
Q36: 65 to 74 years
Q36: 75 years or older
Poor
Below Average
Average
Good
Excellent
Don't Know/No Answer

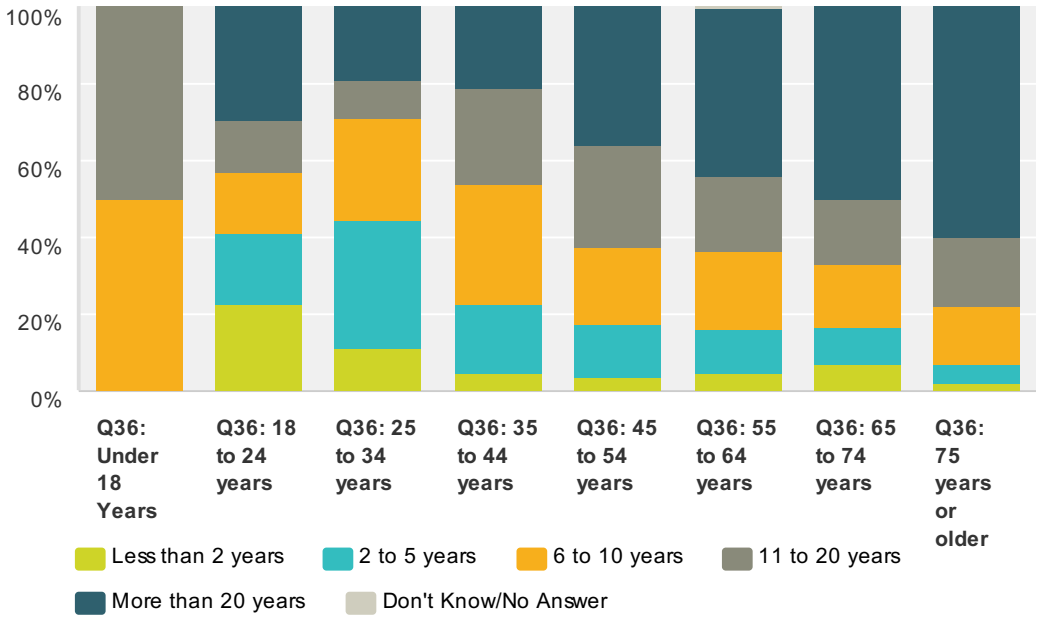
Q26 I live in the following neighborhood:

Answered: 1,499 Skipped: 25



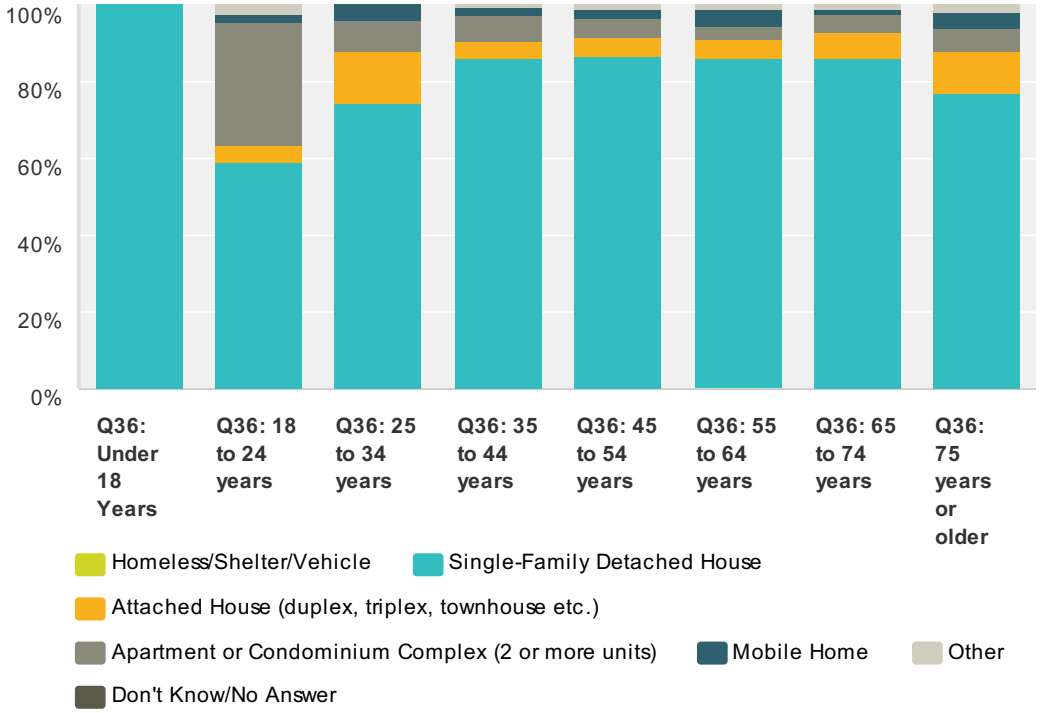
Q27 I have lived in Albany:

Answered: 1,521 Skipped: 3



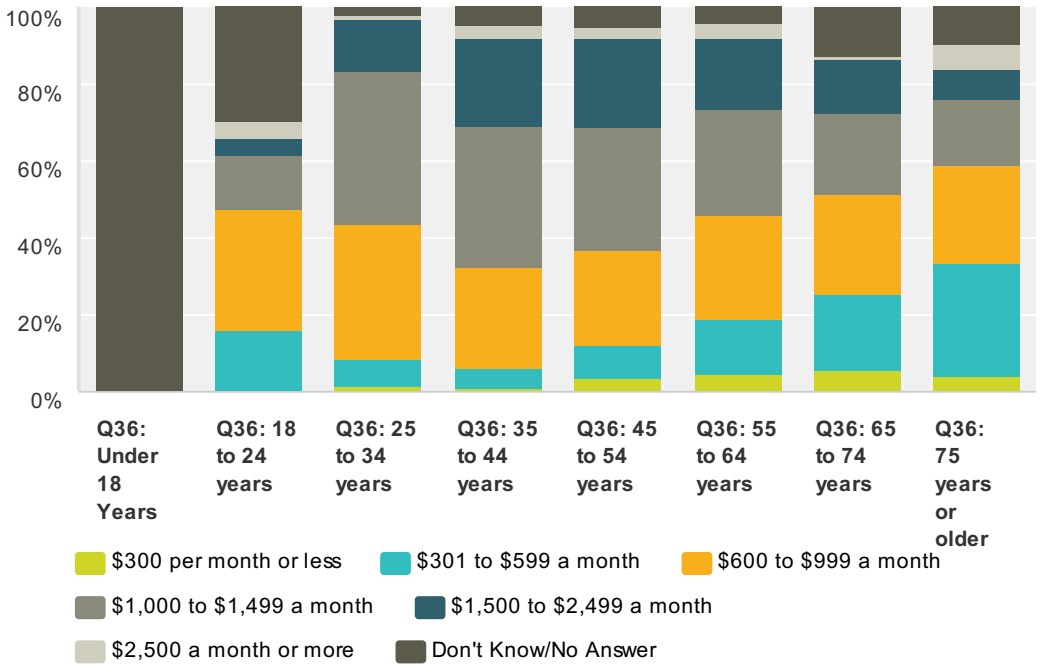
Q28 The kind of place I live in is:

Answered: 1,520 Skipped: 4



Q29 My monthly housing cost (including rent, mortgage, property tax, insurance, association fees, but NOT utilities):

Answered: 1,506 Skipped: 18

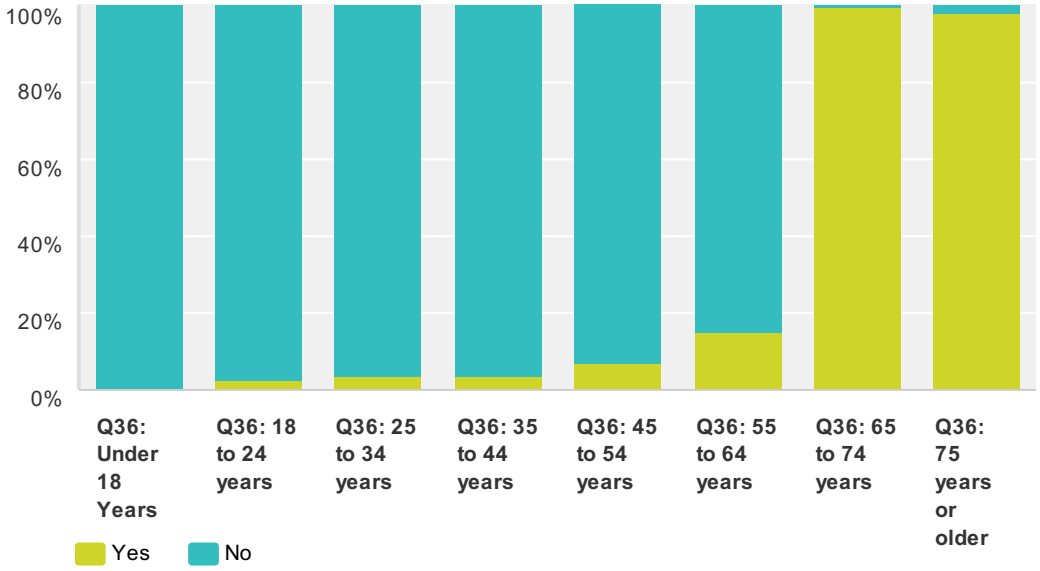


Q30 How many people 17 years of age or under live with you?

Answered: 1,435 Skipped: 89

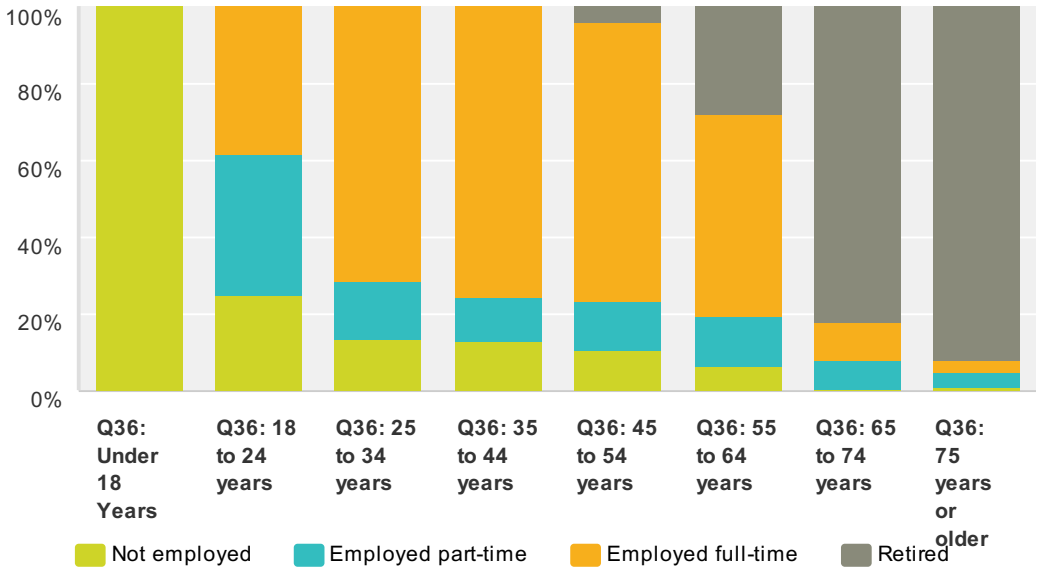
Q31 Are you or any other member of your household 65 or over?

Answered: 1,511 Skipped: 13



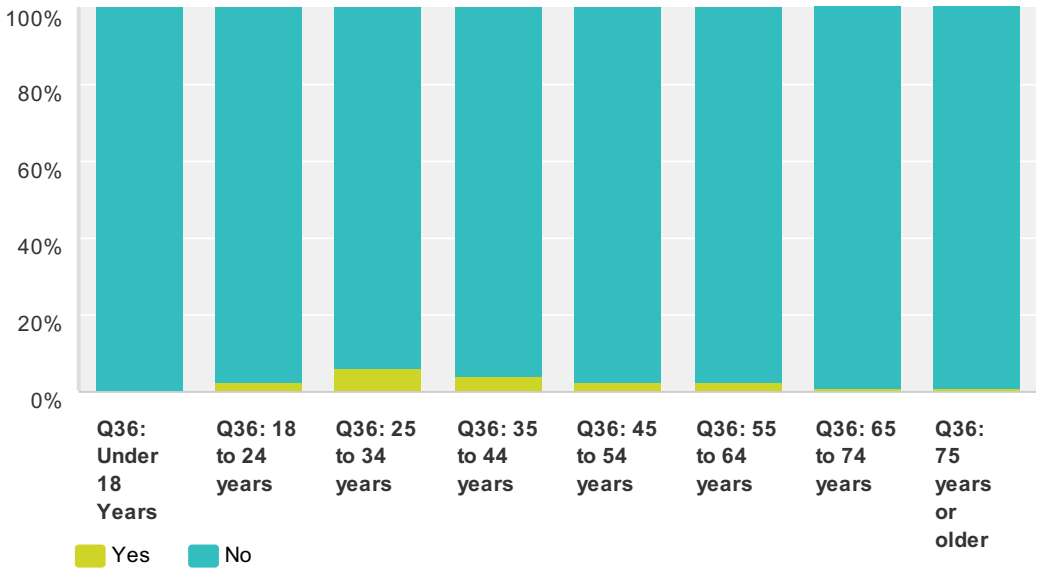
Q32 My current employment status is:

Answered: 1,518 Skipped: 6



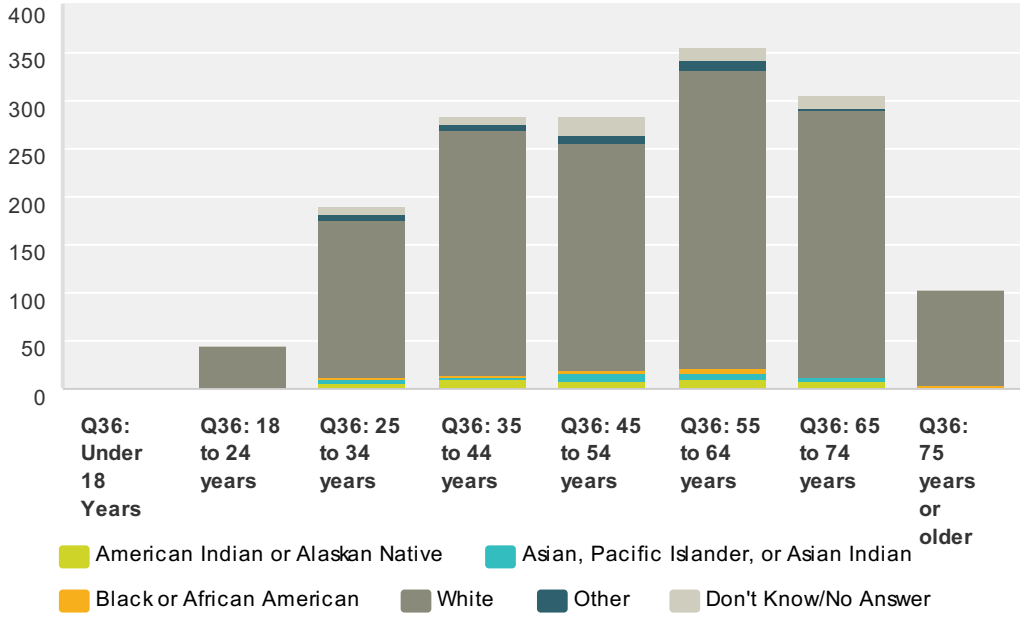
Q33 Do you consider yourself to be Spanish, Hispanic or Latino?

Answered: 1,492 Skipped: 32



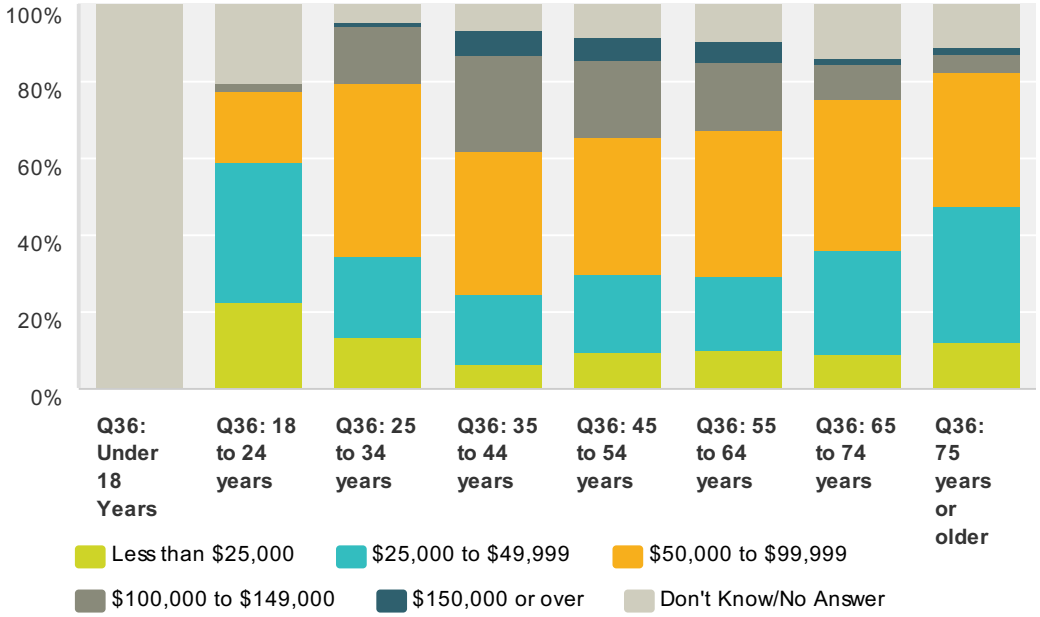
Q34 What is your race? You may choose more than one answer if it applies.

Answered: 1,503 Skipped: 21



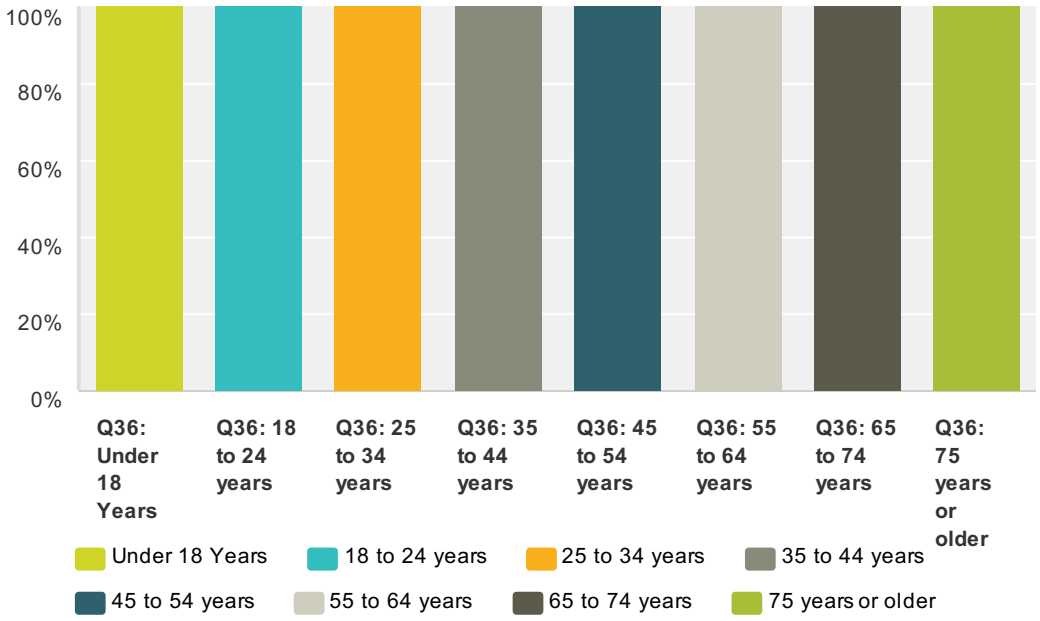
Q35 What is your total household income from all sources, before taxes:

Answered: 1,487 Skipped: 37



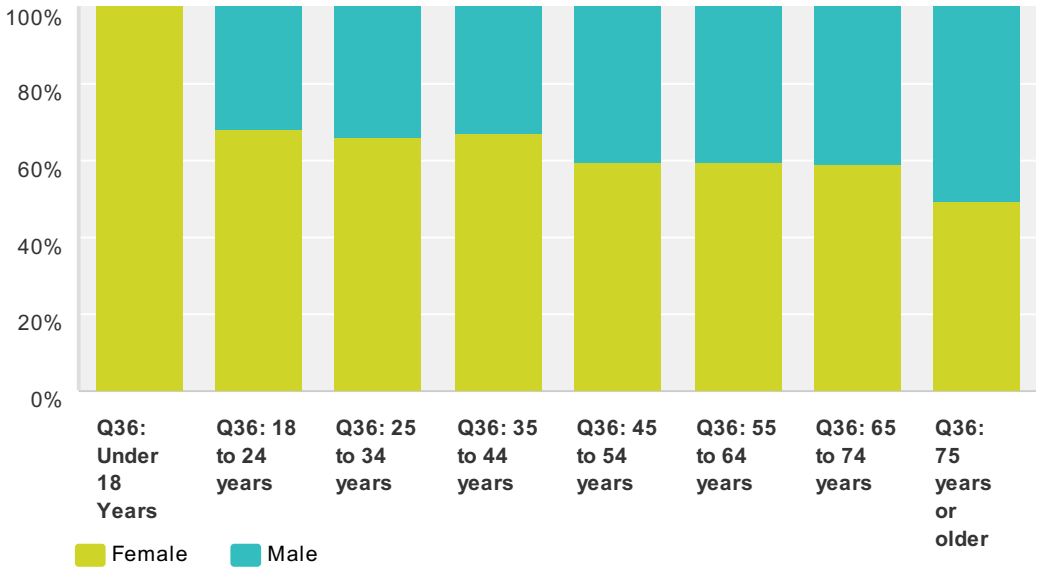
Q36 Which age category do you fit in:

Answered: 1,524 Skipped: 0



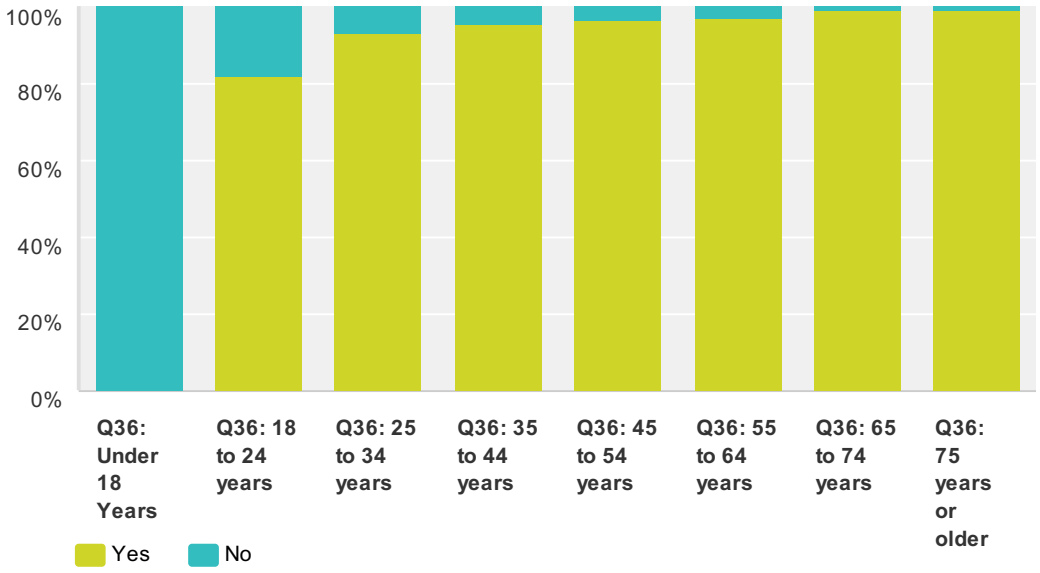
Q37 What is your sex?

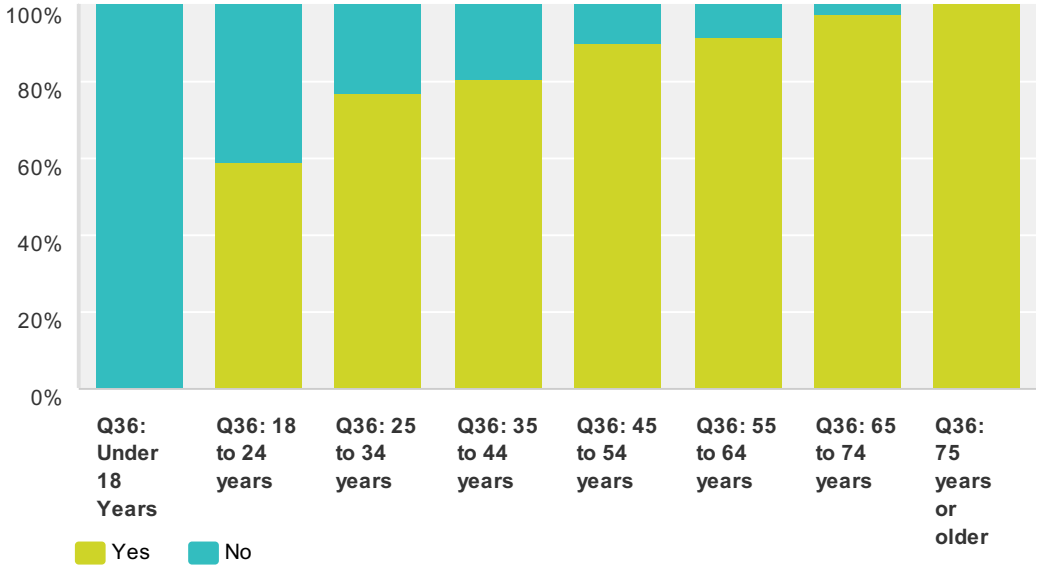
Answered: 1,503 Skipped: 21



Q38 Are you registered to vote?

Answered: 1,514 Skipped: 10



Q39 Did you vote in the last November election?

Answered: 1,516 Skipped: 8