



ADDENDUM NO. 3

Date: August 19, 2016
To: Interested Proposers
From: Diane M. Murzynski, CPPO, CPPB, Purchasing Coordinator
Re: Municipal Court Management Software Request for Proposals (RFP)

This Addendum modifies the Municipal Court Management Software RFP documents only to the extent indicated herein. All other areas not changed or otherwise modified by this Addendum shall remain in full force and effect. This Addendum is hereby made an integral part of the original Project Documents.

The Proposer shall sign below acknowledging they have read and understand that this Addendum includes and incorporates the following changes or attachments.

1. "Please clarify the number of internal system users."

Answer: 4.

2. "How many of these users are considered system administrators?"

Answer: 2.

3. "What functions do external system (public) users need to accomplish besides court fee payments?"

Answer: None at this time.

4. "Does the City have a preference between an on-premise or cloud solution?"

Answer: Both solutions will be considered.

5. "Is the City intending to continue to use Elavon and Govolution as their payment processing gateways? Is the City open to using other payment processing gateways such as PayPal or Auhorize.net?"

Answer: Yes.

6. "In reference to Requirement A5 in Exhibit G: Feature Requirements, is the ability to download violation/crime incidents from the crime database into the courts application a desired integration or an import/export process?"

Answer: Yes.

7. "In reference to Requirements A34-A36 Exhibit G: Feature Requirements, can the City please provide examples of data that would need to be pulled into the templates in order to better estimate the complexity of this requirement?"

Answer: Related case data would need to be pulled into the templates in order to minimize duplication of data entry.

8. "Our similar CRM implementations start at a minimum of \$135K, with an average cost of \$250K, depending upon complexity. Does the City's budget fall within this price range?"

Answer: No.

9. "Has the City seen any Municipal Court Management Software product demos? If so, is the City leaning toward a particular solution?"

Answer: Yes, No.

Proposer's Signature

Date

Company Name (*Please print*)