

POLICY INFORMATION
Group Name: **City of Albany**
Group Number: **G0020038**
Provider Network: **Voyager**

EMPLOYEE ELIGIBILITY REQUIREMENTS

Minimum Hour Requirement: **30 hours per week**

Waiting Period Requirement: **First of the month following or coinciding with date of hire**

Deductible Per Calendar Year	In-network	Out-of-network
Individual/Family	\$5,000/\$10,000	\$10,000/\$20,000
Out-of-Pocket Limit Per Calendar Year	In-network	Out-of-network
Individual/Family	\$6,350/\$12,700	\$20,000/\$40,000

Note: In-network provider deductible and out-of-pocket limit accumulates separately from the out-of-network provider deductible and out-of-pocket limit. Even though you may have the same benefit for in-network and out-of-network providers, your actual costs for services provided by an out-of-network provider may exceed this policy’s out-of-pocket limit for out-of-network services. In addition, out-of-network providers can bill you for the difference between the amount charged by the provider and the amount allowed by the insurance company, and this amount is not counted toward the out-of-network out-of-pocket limit. Please see allowable fee in the Definitions section of your member handbook.

The member is responsible for any amounts shown above, in addition to the following amounts:

Service/Supply	In-network Member Pays	Out-of-network Member Pays
Preventive Care		
Well baby/Well child care	No deductible, 0%	After deductible, 75%
Preventive physicals	No deductible, 0%	After deductible, 75%
Well woman visits	No deductible, 0%	After deductible, 75%
Preventive mammograms	No deductible, 0%	After deductible, 75%
Immunizations	No deductible, 0%	After deductible, 75%
Preventive colonoscopy	No deductible, 0%	After deductible, 75%
Prostate cancer screening	No deductible, 0%	After deductible, 75%
Professional Services		
Office and home visits	After deductible, \$60	After deductible, 75%

Service/Supply	In-network Member Pays	Out-of-network Member Pays
Naturopath office visits	After deductible, \$60	After deductible, 75%
Specialist office and home visits	After deductible, \$100	After deductible, 75%
Telemedicine visits	No deductible, \$10	After deductible, 75%
Office procedures and supplies	After deductible, 50%	After deductible, 75%
Surgery	After deductible, 50%	After deductible, 75%
Outpatient rehabilitation and habilitation services	After deductible, \$60 if provided in an office setting, all other settings After deductible, 50%	After deductible, 75%
Hospital Services		
Inpatient room and board	After deductible, 50%	After deductible, 75%
Inpatient rehabilitation and habilitation services	After deductible, 50%	After deductible, 75%
Skilled nursing facility care	After deductible, 50%	After deductible, 75%
Outpatient Services		
Outpatient surgery/services	After deductible, 50%	After deductible, 75%
Advanced diagnostic imaging	After deductible, 50%	After deductible, 75%
Diagnostic and therapeutic radiology/lab and dialysis	After deductible, 50%	After deductible, 75%
Urgent and Emergency Services		
Urgent care center visits	After deductible, \$120	After deductible, 75%
Emergency room visits – medical emergency	After deductible, 50%	After deductible, 50%
Emergency room visits – non-emergency	After deductible, 50%	After deductible, 75%
Ambulance, ground	After deductible, 50%	After deductible, 50%
Ambulance, air	After deductible, 50%	After deductible, 50%+
Maternity Services**		
Physician/Provider services (global charge)	After deductible, 50%	After deductible, 75%
Hospital/Facility services	After deductible, 50%	After deductible, 75%
Mental Health and Substance Use Disorder Services		
Office visits	After deductible, \$60	After deductible, 75%
Inpatient care	After deductible, 50%	After deductible, 75%

Service/Supply	In-network Member Pays	Out-of-network Member Pays
Residential programs	After deductible, 50%	After deductible, 75%
Other Covered Services		
Allergy injections	After deductible, 50%	After deductible, 75%
Durable medical equipment	After deductible, 50%	After deductible, 75%
Home health services	After deductible, 50%	After deductible, 75%
Transplants	After deductible, 50%	After deductible, 75%

This is a brief summary of benefits. Refer to your member handbook for additional information or a further explanation of benefits, limitations, and exclusions.

** Medically necessary services, medication, and supplies to manage diabetes during pregnancy from conception through six weeks postpartum will not be subject to a deductible, co-payment, or co-insurance.

+ Out-of-network air ambulance coverage is covered at 200 percent of the Medicare allowance. You may be held responsible for the amount billed in excess. Please see your member handbook for additional information or contact our Customer Service team with questions.

Additional information

What is the deductible?

Your plan's deductible is the amount of money that you pay first, before your plan starts to pay. You'll see that many services, especially preventive care, are covered by the plan without you needing to meet the deductible. The individual deductible applies if you enroll without dependents. If you and one or more dependents enroll, the individual deductible applies for each member only until the family deductible has been met. Deductible expense is applied to the out-of-pocket limit.

Note that there is a separate category for in-network and out-of-network providers when it comes to meeting your deductible. Only in-network provider expense applies to the in-network provider deductible and only out-of-network provider expense applies to the out-of-network provider deductible.

What is the out-of-pocket limit?

The out-of-pocket limit is the most you'll pay for covered medical expenses during the plan year. Once the out-of-pocket limit has been met, the plan will pay 100 percent of allowed amounts for covered services for the rest of that year. The individual out-of-pocket limit applies only if you enroll without dependents. If you and one or more dependents enroll, the individual out-of-pocket limit applies for each member only until the family out-of-pocket limit has been met. Be sure to check your member handbook, as there are some charges, such as non-essential health benefits, penalties, and balance billed amounts that do not count toward the out-of-pocket limit.

Note that there is a separate category for in-network and out-of-network providers when it comes to meeting your out-of-pocket limit. Only in-network provider expense applies to the in-network provider out-of-pocket limit. Only out-of-network provider expense applies to the out-of-network provider out-of-pocket limit.

Payments to providers

Payment to providers is based on the prevailing or contracted PacificSource fee allowance for covered services. In-network providers accept the fee allowance as payment in full. Out-of-network providers are allowed to balance bill any remaining balance that your plan did not cover. Services of out-of-network providers could result in out-of-pocket expense in addition to the percentage indicated.

Preauthorization

Coverage of certain medical services and surgical procedures requires a benefit determination by PacificSource before the services are performed. This process is called preauthorization. Preauthorization is necessary to determine if certain services and supplies are covered under this plan, and if you meet the plan's eligibility requirements. Preauthorization does not change your out-of-pocket expense for in-network and out-of-network providers. You'll find the most current preauthorization list on our website, [PacificSource.com/member/preauthorization.aspx](https://www.pacificsource.com/member/preauthorization.aspx).