

Understanding your new City of Albany utility bill

Your new utility bill has several changes that we hope will make the charges for your monthly water and sewer usage easier to understand.

1 Bills are now due and payable upon receipt. Accounts are considered past due if not paid within 15 calendar days of the billing date.

2 City of Albany Utility Billing now uses P.O. Box 945.

3 This new bill is more readable, features a larger monthly historical usage graph, and has an message box for important information about your city utilities.

4 Your new bill shows a detailed list of water and sewer charges for the current month.

5 For your convenience, our office hours are printed on every bill. We also have a new e-mail address you can use for questions about your bill.

6 On the reverse side of your new bill, you will find updated information on service inquiries or changes, payment methods, drop box locations, and meter and payment box tampering.

CITY OF ALBANY UTILITY BILLING
PO BOX 945
333 BROADALBIN ST SW
ALBANY, OR 97321-0352
(541) 917-7547

SERVICE INFORMATION
ACCOUNT NUMBER: [REDACTED]
SERVICE ADDRESS: [REDACTED]
BILLING PERIOD: 01/12/07 TO 02/16/07
TOTAL AMOUNT DUE: \$ 129.45

BILL DATE
02/16/07

DUE DATE
DUE UPON RECEIPT

MONTHLY WATER CONSUMPTION
Historical Billing Period Comparison

Meter Reading	Previous Read	Current Read	Units
7	6	5	
6	5	4	
5	4	3	
4	3	2	
3	2	1	
2	1	0	
1	0	0	
0	0	0	

MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB

Legend: Current Previous

IMPORTANT MESSAGE

BILLING DETAILS

Water Charges:	
Consumption Charges	
Flat Charges	
Low Income Assistance Program	\$ 21.18
Sewer Charges:	
Consumption Charges	15.85
Flat Charges	0.35
TOTAL CURRENT CHARGES	11.39
PREVIOUS BALANCE CHARGES	20.20
TOTAL PAYMENTS	68.97
ADJUSTMENTS	190.48
TOTAL AMOUNT DUE:	135.00 CR
	5.00
	\$ 129.45

MAKE CHECKS PAYABLE TO:
CITY OF ALBANY UTILITY BILLING
PO BOX 945
333 BROADALBIN ST SW
ALBANY, OR 97321-0352
(541) 917-7547

Account Number: [REDACTED]
Service Address: [REDACTED]
Billing Period: 01/12/07 to 02/10/07
Statement Date: 02/16/07
Current Balance Due Date: Due Upon Receipt

Total Amount Due: \$ 129.45

Amount Enclosed: [REDACTED]

3 of 9 Barcode

EMAIL: UTILITYBILLING@CITYOFALBANY.NET
OFFICE HOURS: 8:00 - 4:30 MONDAY THRU FRIDAY

REMIT TO:
CITY OF ALBANY UTILITY BILLING
PO BOX 945
ALBANY, OR 97321-0352

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